## **Quality Management - Community Facilities**

QMI-CF-007

# Terms and Conditions Futsal and Tennis Court Hire



Version: 5

Date Effective: August 2024

Review Date: August 2026

Court bookings made for the purpose of coaching (adults or children), social Tennis/Futsal (group events), competitions or any other related activity (whether of a commercial or non-commercial nature) require permission by Fairfield City Council. Please phone 9725 0222 for more information.

## **DEFINITIONS**

<u>Court</u>: An area enclosed by fencing, an area being booked for playing Tennis or Futsal but may include associated changerooms, bathrooms and garbage bins.

Hirer: A person applying for the use of a court via formal arrangement (booking) and payment.

<u>User</u>: Any person engaging in the utilisation of the booked court for the purpose of Tennis and/or Futsal activities.

Council: Fairfield City Council.

## **COURTS OPERATING HOURS**

The Tennis/Futsal Courts are available for hire 7 days a week (Monday to Sunday), including Public Holidays for individual use.

Bookings: Visit Council's website to make a booking online or scan the QR code onsite.

Court Times: 7.00am - 10:00pm

#### **RESPONSIBILITIES - HIRER/USER**

You must leave the Courts, change rooms and bathrooms clean and tidy after use. Please help us protect the environment and use bins provided for waste/rubbish.

Early morning and late evening users please be mindful of the residents who live nearby. Kindly keep all noise to a minimum.

## **PARKING**

Hirers/users are permitted to park only in designated parking areas. Fines may apply.

## **WET SURFACE**

Please be aware that playing on the courts is at the hirer's/user's discretion when the Courts are wet pre, during or post your scheduled booking.

## **SHOE POLICY**

Users must wear appropriate footwear for the relevant activity. No heels or stud shoes are permitted on the courts at any time.

## **EQUIPMENT**

Heavy equipment or weight training are not permitted on the Courts.

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## **SMOKING AND ALCOHOL**

Council prohibits alcohol and smoking at its sports fields, parks and Courts.

## **FEES & CHARGES**

All hirers are to pay the Council fees and charges prior to booking as determined in Council's schedule of fees and charges.

Council does not refund, transfer or credit fees due to:

- Weather conditions (excessive heat, rainy days, storms, hail and etc.)
- Incorrect booking times and dates

## TIME EXTENSIONS

The Hirer must make an additional booking online for any extra time required subject to Court availability.

## **CHANGES TO BOOKING**

Council reserves the right to:

- Make price changes subject to reasonable notice.
- Cancel any booking at short notice. (A Council Officer will contact you and re-assign a different time or give a refund if deemed appropriate).
- · Re-assign a court other than the court which has been booked.

## **DOUBLE BOOKINGS**

It is the hirer's responsibility to provide evidence of any booking conflicts. Where Council is found to be in error, it will do its utmost to review the situation.

## **USING ADDITIONAL COURTS**

The use of additional courts is not permitted unless they are booked and paid for.

## AFTER HOURS CONTACT NUMBER

In case of an emergency or any problems please call Council on **02 9725 0222** (press Option 2).