

## Terms and Conditions - Casual Futsal and Tennis Court Hire

### TERMS AND CONDITIONS

We like to keep your booking and Tennis/Futsal experience as easy as possible. The Tennis/Futsal courts are available for hire 7 days a week, for individual use.

Please note: Court bookings made for the purpose of coaching (adults or children), social Tennis/Futsal (group events), competitions or any other related activity (whether of a commercial or non-commercial nature) require permission by Fairfield City Council. Please phone 9725 0222 for more information.

### FEES & CHARGES

All hirers are to pay the Council fees and charges prior to booking as determined by council scheduled fees and charges

There are no credits or refunds for the following:

- Rain days
- Council does not refund, transfer or Credit fees due to weather conditions
- Incorrect bookings times and dates

### WET WEATHER

- In the event the courts are wet at the beginning of your booking, if it starts raining during your booking or there is heavy dew on the courts, please be aware that play on the courts is at the hirer's discretion.

Where a booking is made for activities which in Council's opinion are not covered by council's fees and charges, Council reserves the right to impose special conditions and to fix a charge considered to be responsible, having regards to the nature of the activity.

### PLAYER FITNESS

Tennis/Futsal is a physical sport and a fun activity. However, if you have never or not undertaken regular exercise for some time, or have suffered from or are suffering from any of the following conditions: arthritis, joint pain, muscular pain, cramps, circulation problems, diabetes, high cholesterol, heart disease, angina, asthma or breathing difficulties, please seek medical advice from your doctor before participating in any Tennis/Futsal usage or program.

## **TENNIS/FUTSAL COURT OPERATING HOURS**

Courts are available to hire Monday to Sunday

Bookings: Visit Council's website to book on-line

Tennis Courts Times: 7.00am - 10pm

Futsal Court Times: 7.00am - 10pm

## **SHOE POLICY**

Players can wear any type of flat style shoe that is appropriate to play Tennis/Futsal. No heels or stud shoes are permitted on the courts at any time.

## **EQUIPMENT**

Heavy equipment or weight training is not permitted on the synthetic turf at the futsal courts as it may cause damage to the surface.

## **SMOKING AND ALCOHOL POLICY**

Fairfield City Council has in place a "puff free" parks policy to encourage maintaining sport fields and parks as no smoking areas.

Fairfield City Council sports fields and parks are alcohol free areas

## **NO PARKING**

Patrons are not permitted to park their vehicles within any park and must park on the road or in permitted parking areas otherwise fines apply.

## **PLAYER ETIQUETTE**

Please take all your rubbish with you and leave the Tennis/Futsal courts, change rooms and bathrooms clean and tidy for the next player to use and enjoy.

Early morning and late evening players please be mindful of the residents who live nearby. Try to keep loud conversation and outbursts on court to a minimum.

Please respect our environment and take your old ball cans and empty drink bottles home where you can recycle them.

**CHANGES TO PLAYERS COURT BOOKINGS**

Fairfield City Council reserves the right to:

Make price changes without notice.

Cancel any booking at short notice. (A staff member will contact you and re-assign a different time or give a refund if deemed appropriate).

Re-assign a court other than the court which has been booked specifically online or otherwise.

**DOUBLE BOOKINGS**

Fairfield City Council does not take responsibility for any booking conflicts.

It is the client's responsibility to provide evidence of any booking claim.

Where Fairfield City Council is found to be in error, it will do its utmost to rectify the situation within reason.

**TIME EXTENSIONS**

Hirer must make an additional booking on-line for the extra time required.

**USING ADDITIONAL COURTS**

The use of additional courts is not permitted unless they are booked and paid for.

**AFTER HOURS CONTACT NUMBER**

In case of an emergency or any problems please call **9725 0222**, press Option 2.