

Our home
Our City Our future

**END OF TERM
 Report 2016**



**REPORTING ON THE
 FAIRFIELD CITY PLAN 2012-2022**

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INTRODUCTION

The Local Government Integrated Planning and Reporting (IPR) Framework was introduced to improve a council's long-term community, financial and asset planning. The IPR Framework ensures councils plan for a sustainable future for their community by addressing their needs and priorities as they identify them.

Fairfield City Council's IPR Framework comprises of a number of plans; ten-year Fairfield City Plan, ten-year Resourcing Strategy, four-year Delivery Program and annual Operational Plan. The Framework also comprises of a number of reports; End-of-Term, Annual, Six Monthly and Quarterly Reports.

The Fairfield City Plan (City Plan) is the Community's Plan, which has been prepared by Council through a series of community consultations. This Plan sets out the community's vision, needs and priorities for the next ten years which are identified under the five themes. The current City Plan was developed in 2012 and records the aspirations the community had for the ten year period up to 2022.

The implementation of the City Plan is everyone's responsibility to work towards achieving the community's vision, priorities and goals. All levels of government Federal, State and Local, Non-Government Organisations, Businesses, private sector and individual resident have a role to play in delivering the plan.

ABOUT THE END OF TERM REPORT

The Fairfield City End-of-Term Report is designed to report on the progress in achieving the community's goals and priorities as set in the City Plan over the past 4 years by all stakeholders. It reviews where we wanted to be, what has been done and any gaps that are identified that need to be considered in future plans.

HOW WAS THE 2012-2022 FAIRFIELD CITY PLAN DEVELOPED?

In developing the 2012-2022 Fairfield City Plan (City Plan) Council ensured a balanced approach utilising the Social Justice Principles and the Quadruple Bottom Line. The Social Justice Principles ensured social considerations such as equity, access, participation and rights were taken into account with the Quadruple Bottom Line (QBL) ensuring that the City Plan was developed holistically and balanced, rather than favouring one particular aspect. This is demonstrated by addressing the four pillars of the QBL which includes Social, Environmental, Economic and Civic Leadership (*as demonstrated in Figure 1*).

Based on the community's vision, goals and outcomes identified in developing the City Plan the following five themes were identified towards achieving their vision, needs and priorities:

1. Theme 1 Community Wellbeing
2. Theme 2 Places and Infrastructure
3. Theme 3 Environmental Sustainability
4. Theme 4 Local Economy and Employment
5. Theme 5 Good Governance and Leadership

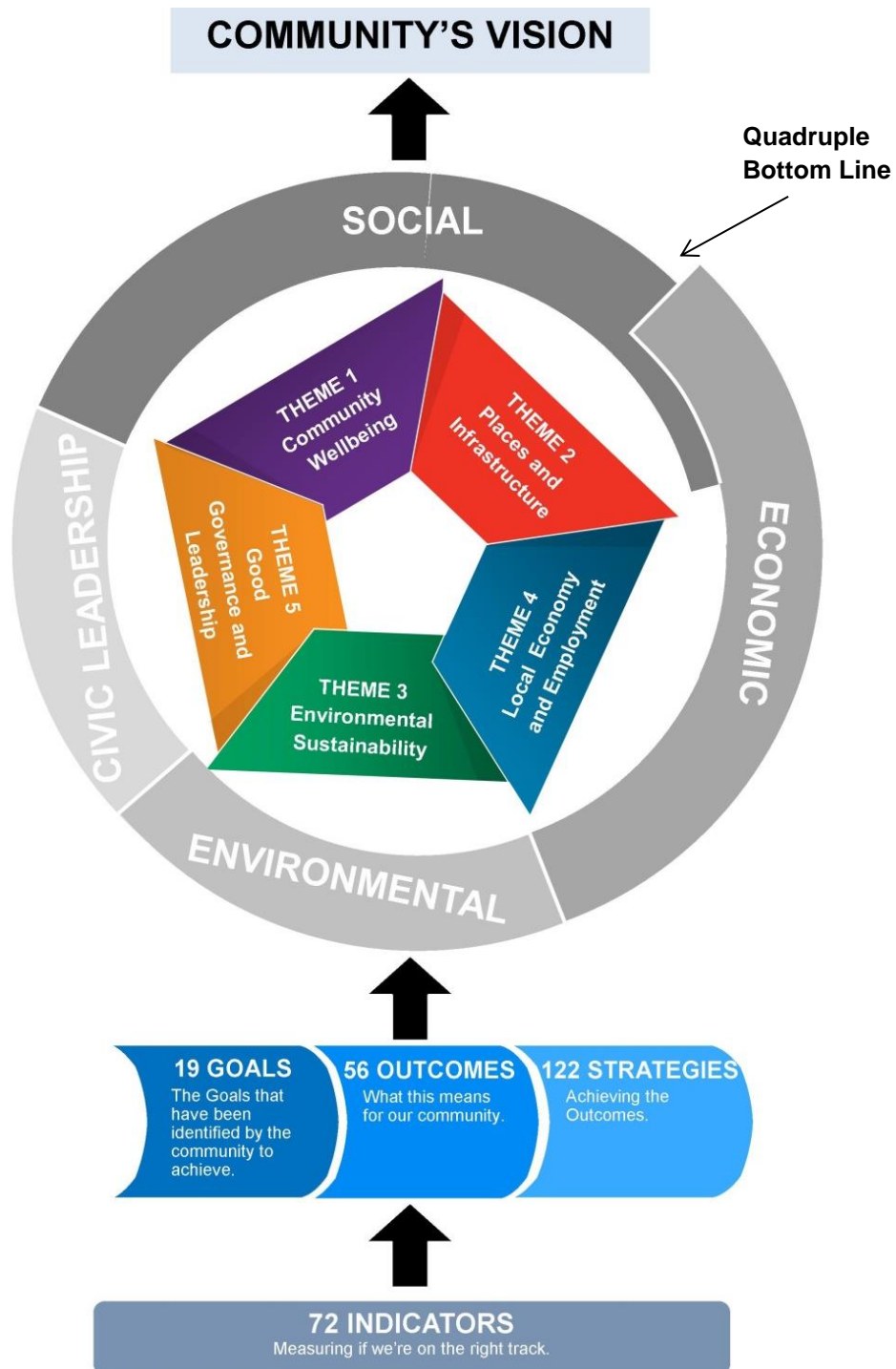
The City Plan also captures the community's highest priorities as a "Top 10" Summary. They are:

1. Improved Community Safety
2. A Clean and Attractive Place
3. Better Health Services
4. Less Rubbish Dumping
5. Cleaner Environment
6. Improved Roads
7. Better Public Transport
8. Access to Schools, Universities and TAFE
9. More Parking
10. More Activities for Children and Youth

MEASURING THE FAIRFIELD CITY PLAN

As part of the development of the Fairfield City Plan, a number of community indicators were developed for each of the five themes. The information has been collated from a number sources including:

- 2016 Service Level and Indicators Survey
- Australian Bureau of Statistics: Census Data
- Reporting on Council's Delivery Program
- External sources including websites



UNDERSTANDING INDICATOR PERFORMANCE

At the end of each Theme area in the report there is a table which presents measures that were established at the commencement of the Community Strategic Plan process. The table uses the following coloured arrows to demonstrate the current progress in achieving strategic goals and community's vision.

Indicators	Outcomes
→ or ←	Progress towards the community's vision
← or →	Progress away from the community's vision
↔	Progress is maintained

SUMMARY OF PERFORMANCE

Theme 1 - INDICATORS	TREND
Community Cohesion is increasing	→
Community Pride is increasing	→
Social Capital is increasing	→
Social tolerance is increasing	→
Housing Stress is declining	→
	→
Unemployment rate is decreasing	←
Life expectancy is increasing	→
Trend of immigration type (visa)	←
Number of arts and culture services in the Fairfield LGA	↔
Crime rates are declining	←
Perception of community safety is increasing	→
Rates of road accidents is declining	←

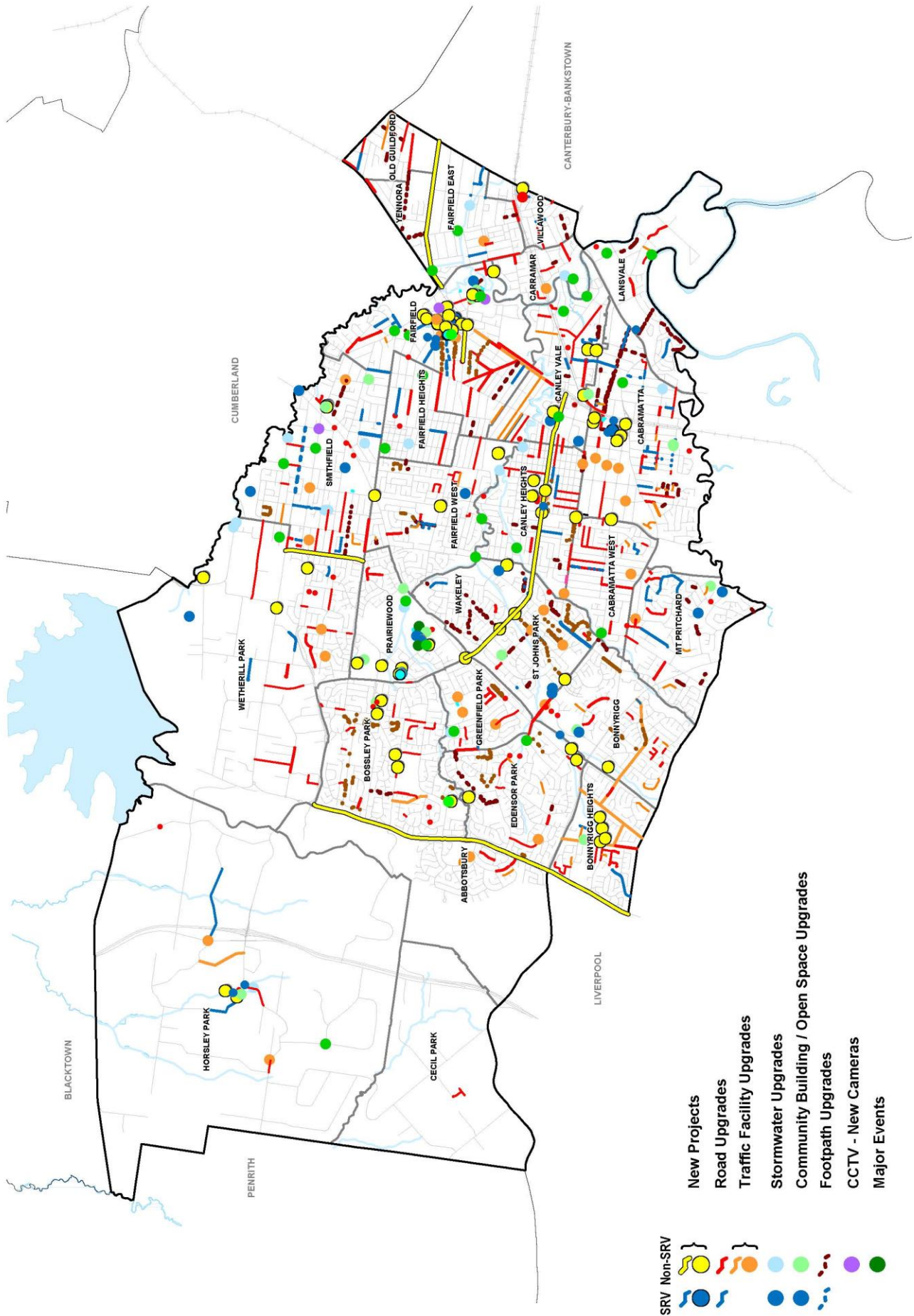
Theme 2 - INDICATORS	TREND
Number of agencies ready and prepared to assist in an emergency	↔
Number of commercial and industrial developments approved for both Council and private certifiers	←
Number, total value and average value of approved dwelling houses approved by Council and private certifiers	→
Community perception of the appearance of sports fields, leisure centres and pools are improving	←
More people are satisfied with the City's local parks and gardens.	→
More people are satisfied with the City's condition of local roads.	←
More people are satisfied with the City's condition of footpaths.	→
More people are satisfied with the City's condition of cycleways.	↔
Perception of local attractiveness is increasing	→
Perception of public transport availability and accessibility is increasing	→
Perception of rating on asset maintenance is increasing	→
Percentage of trips for mode of travels by train and buses by residents in the LGA	←

Theme 3 - INDICATORS	TREND
Total energy consumption is decreasing	←
Solar energy consumption is increasing	→
Volume of air pollutant emission from industry facilities in the LGA	→
Air quality improves across the region	→
Numbers of native species trees planted in the City increases	→
Community Rating on appearance of creeks and stormwater flood control increases	→
Our waterways quality is improving	↔
Waste levels are declining	←

Theme 4 - INDICATORS	TREND
Perception of local attractiveness and variety is improving	→
Use of local shopping centres is increasing	→
Productivity of workers/employed residents is increasing	←
Value of Gross Regional Product is increasing	←
Value of retail turnover is increasing	→
Percentage of labour force unemployment level is decreasing	←
Household Consumption reflects income	→

Theme 5 - INDICATOR	TREND
Number of Memorandums of Understanding	→
Number of nominations for Australia Day Awards	←
Community action is increasing	→
Degree of community pride is increasing	→
Percentage of people who belong to a community group or club	←
Percentage of people who attended a local community class event or festival in last 12 months	←
Perception rating by residents on level of information provided by Council is increasing	→

MAP OF LOCATIONS OF WORKS IMPLEMENTED BY COUNCIL FROM 2014 TO 2017



ACHIEVING THE TOP 10 PRIORITIES

PRIORITY 1 – IMPROVED COMMUNITY SAFETY

Community safety is a complex issue to address with a number of factors that influence actual and perceived perceptions around community safety. Improving community safety requires a wide range of stakeholders, visitors and residents to work together to create a safer environment. This includes effective partnerships between police, government agencies, Council, business, community organisations and individuals.

Fairfield, like all areas, experiences crime. The recorded rates of crime are often lower than people think. According to the Bureau of Crime Statistics and Research (BOSCAR), the rates of most crimes in Fairfield have been stable, or decreasing, over the past 5 years. Domestic and Family violence is a major issue in the Fairfield LGA and ranks as the 4th most common offence in the area. The level of domestic violence assaults has not changed over the last 5 years. Work has gone into addressing perceived under reporting from non-English speaking residents over the past 5 years.

Some of the projects that were undertaken over the past four years by stakeholders to improve community safety included:

- Introduced a range of strong and targeted measures to reduce the incidence of assaults in public places, particularly those fuelled by alcohol and drugs.
- Introduced a new 'one punch' causing death offence which, if committed while an offender is intoxicated, carries a maximum penalty of 25 years imprisonment and an eight year mandatory minimum non parole period.
- Strengthened community participation and connection to develop crime prevention resources, improve perception of safety, increase activity in public spaces and support for individuals through a number of activities including events.
- Held Safety Audits of public places to identify ways of improving safety and preventing crime.
- Established a T-Way Committee, bringing together stakeholders to prevent criminal and antisocial behaviour on the T-Way.
- Continuing to support initiatives for women and children escaping domestic violence, through the Staying Home Leaving Violence and Start Safely programs.
- Reforming services to reduce domestic, family and sexual violence. This includes a response to the NSW Auditor General's performance audit into domestic and family violence.

PRIORITY 2 – A CLEAN AND ATTRACTIVE PLACE

Clean and attractive places enhance community pride and perceptions of safety as well as discouraging anti-social activities such as littering, graffiti and vandalism. A holistic approach is needed from the planning and design of a building or place, the quality of its construction, how it is to be cleaned and maintained, to finally how we replace the building or facility.

Some of the projects that were undertaken over the past four years by stakeholders to make Fairfield a cleaner and more attractive place included:

- Implemented a new Waste Enforcement Group to combat illegal dumping throughout the City which has led to 8,700m³ of illegally dumped rubbish being removed from the City.
- Delivered a number of new initiatives across the City to make it more attractive, which included The Crescent Plaza in Fairfield City Centre, Waterpark at Prairiewood Leisure Centre, Interwoven Arts Program, four year street tree planting program, upgrade to Fairfield and Canley Heights Town Centres, Cabramatta footpath upgrades, upgrades to Fairfield multi-deck car parks, Dutton Lane Redevelopment, landscaping park frontages, suburb banners and open space and parks upgrades.
- Monitored and maintained community assets (roads, footpaths, car parks, kerb & gutter, traffic facilities, bus shelters, buildings, street signs, bridges, cycleways, drains, open space, sportsfields, play equipment) by undertaking condition inspections to identify and program any required maintenance and renewal works.
- Initiated the removal of graffiti on Council owned assets.

PRIORITY 3 – BETTER HEALTH SERVICES

While Australia has a well-developed and ‘universal’ health system that enables access to treatment, free of charge through the public health system, this relies on the prioritisation of services and treatment for an individual according to the needs of all people seeking services.

The rate people visit GPs is much higher in Fairfield than other parts of Sydney and NSW, however the number of primary health care services such as the 45 year health check and the 75 year health check is much lower than in other areas. The rate of “total service by GPs for Enhanced Primary Care Services” is also much lower in Fairfield than in other areas. There are fewer Practice Nurses in Fairfield and this suggests that many GPs operate in small or solo practices.

Some of the projects that were undertaken over the past four years by stakeholders to provide better health services included:

- The State Government amended the Smoke-free Environment Act 2000 to reduce exposure to second-hand smoke. The changes make some areas smoke-free such as public playgrounds within 10 metres of children’s play equipment, open areas of public swimming pools, major sporting facilities, public sports grounds, public transport stops and stations, within four metres of the entrance to a public building and Commercial outdoor dining areas.
- The Whole of Hospital Program was launched by the State Government in 2013 to support Local Health Districts in driving the strategic change needed to improve access to care and patient flow within New South Wales public hospitals. The Whole of Hospital Program transitioned in 2015 from a ‘whole of hospital’ to a ‘whole of health’ approach that takes into account not only what happens within our hospitals but also the impact that hospital avoidance and post discharge care programs, such as Hospital in the Home, offer in improving access to timely care in the right place for patients.
- Implemented the Cycleway Shared Path Extension Program - Construction of additional shared path network and enhancements to the existing network. Improvements include 6 to 8 new destinations with family areas and play and exercise equipment to provide free healthy activities for individuals and families.
- Provided an integrated network of pedestrian pathways (Pedestrian Access and Mobility Plan Program) with strategically located pedestrian facilities which will provide a safe and efficient network for community use promoting walking and free healthy activities for individuals and families.

PRIORITY 4 – LESS RUBBISH DUMPING

Illegal rubbish dumping has been one of the most significant issues in Fairfield City over the past decade. Between 2005 and 2010, illegal dumping complaints more than doubled from 573 to 1,232. Fairfield City Council has spent almost a million dollars over the past few years in combatting illegal dumping and littering to work towards cleaning up the city. Recently, there has been an increase in illegal dumping incidents of asbestos in Fairfield City and across the Western Sydney region. This poses potential health and safety risks to the community as well as significant increase in the cost of the clean-up.

Some of the projects that were undertaken over the past four years by stakeholders to reduce illegal rubbish dumping included:

- Releasing a state wide illegal dumping database that to capture information about compliance activities undertaken by land managers and regulators and included a mobile app, for the public to report illegal dumping.
- Releasing the second round of the Clean-Up and Prevention Program funding for addressing illegal dumping.
- A Waste Enforcement Team has been established throughout Fairfield City. This is a specialist team focussing on pro-actively investigating and reducing the amount of illegal waste from being deposited in the Local Government Area.
- Implemented a CCTV Camera program targeting hotspot areas.
- Continued the Creek Care Program to maintain creeks and their surrounding areas throughout the City resulting in tonnes of litter and rubbish removed from City’s waterways.
- Provided the community with various educational materials and projects, including Illegal dumping newspaper advertisements, recycling calendar, clean up brochure, RID Squad information brochure and information sheet, community enforcement cards, Waste information booklets, Keep Australia Beautiful schools program, etc.

PRIORITY 5 – CLEANER ENVIRONMENT

The City of Fairfield is a complex system of natural and built components that reflect the urbanisation of the area. It is dominated by a generally flat topography, clay soils and floodplains adjacent to the creeks within the City. These conditions have produced unique vegetation communities including Cumberland Plain Woodland, Moist Shale Woodland, Shale-gravel Transition Forest, Western Sydney Dry Rainforest in moist gullies, and Sydney Coastal River Flat Forest along riparian corridors.

Fairfield City has eight major creeks within its boundaries, containing approximately 80km of creeks. In the western area of the City, South Creek, Eastern Creek and Ropes Creek flow into the Hawkesbury Nepean Catchment. With this large area of waterways, these creeks will have significant impacts on the cleaner environment in terms of water pollution from manufacturers along the creek line and rubbish from upstream and the urban environment. These materials end up discharging into our creeks as sediment, sludge and solid waste, especially after a storm or heavy rain. This makes the management of creeks and waterways more difficult to control. There is a need for a more coordinated approach with a number of stakeholders including State departments and authorities such as the Georges River Combined Councils Committee, neighbouring councils and regional organisation such as the Western Sydney Regional Organisation of Councils.

Some of the projects that were undertaken over the past four years by stakeholders to work towards a cleaner environment included:

- Implementation of the Centres Improvement Program which upgraded public domain areas in smaller neighbourhood shopping strips.
- Provided Residential and industrial street sweeping throughout Fairfield City.
- Collected more than 2,000 tonnes of rubbish in street cleansing and CBD areas.
- Regenerated and maintained our creek and wetland corridors.
- Removal of graffiti on Council owned assets.
- Public domain improvements in Town Centres.
- Continued tree preservation, maintenance and street tree planting.
- Continued the Fabulous Fairfield Program which recognises beautiful gardens and front yards throughout the City.
- Small Scale Recycling Infrastructure Rebates program assists businesses to purchase recycling equipment to further enhance their recycling efforts.

PRIORITY 6 - IMPROVED ROADS

The NSW State Government through the Roads and Maritime Services (RMS) and Fairfield City Council are responsible for the vast majority of roads throughout the City. Council's Asset Management Plan – Roads and Transport (2012) states that Fairfield City Council is responsible for road and transport assets with a replacement value of almost \$696 million. Fairfield City Council's assets (including roads) are considered to be in a comparatively good condition with only 1% of all assets falling into the poor (condition 4) and 0% in the very poor (condition 5) categories.

Technological changes and population growth have a significant impact on the condition of our roads and the cost of their maintenance and renewal. Key factors are; Increased traffic volumes on the road network due to population growth; Development of new residential and commercial areas; Road use by more and increasingly heavier vehicles.

Some of the projects that have been undertaken over the past four years by stakeholders to improve roads included:

- Progressed implementation of the NSW Road Safety Strategy 2012-2021, including sub-strategies and action plans for speed cameras, breakdown safety and motorcycle safety.
- Improved the quality of roads through a program of road reconstruction, resurfacing and rehabilitation.
- Released a heavy vehicle safety guide, informing operators of the safest new technologies and vehicles, as well as safety features that can be retrofitted to existing vehicles.
- Implemented over 75,000m of road upgrade works throughout the City.
- Fairfield City Council completed millions of dollars of works throughout the city and these included new roads, roundabouts, pedestrian facilities, local area traffic management works and traffic control signal upgrades, kerb and gutter and drainage works.

PRIORITY 7 – BETTER PUBLIC TRANSPORT

The NSW State Government is the primary provider of public transport. Fairfield City is served by the T2 Airport, Inner West & South Line, T3 Bankstown Line and T5 Cumberland rail lines in the east, the Liverpool-Parramatta T-Way travels through the centre of the City and private bus routes traverse most of the City. Local bus services are also provided by Fairfield City Council (City Connect) and by a number of clubs in the City.

Information is available from the latest census (2011) on the journey to work. The vast majority of Fairfield City residents travel to work by car. About 13.6% of our residents take the train or bus to work compared to 19.6% in Greater Sydney. The percentage of our residents using public transport has increased from 12.6% in 2006.

Some of the projects that have been undertaken over the past four years by stakeholders to improve public transport included:

- Completed all major works on the South West Rail Link for \$100 million less than budget.
- Released the NSW Long Term Transport Master Plan to guide the NSW Government's transport funding priorities over the next 20 years, providing the overall framework for how the transport system develops.
- Developed and implemented traffic, transport and road safety programs throughout the local government area. These works support pedestrians and cyclists as well as the safe and efficient movement of buses and cars around the City. The annual programs included blackspot, local area traffic management and pedestrian access mobility.
- Provided a free City Connect bus services for areas that are poorly serviced by existing private bus routes to increase accessibility to key destinations and community facilities.

PRIORITY 8 – ACCESS TO SCHOOLS, UNIVERSITIES AND TAFE

Education is a lifelong pursuit that begins early in life prior to school and extends throughout life into retirement. It includes both formal education and informal education. Formal education is delivered through early learning centres, schools, TAFEs and universities. Both formal and informal education is supported by libraries and access to online resources.

Access to education requires people to have the ability to access physical sites like schools and universities but also to have virtual access via the Internet to education delivered online.

Some of the projects that have been undertaken over the last four years by stakeholders to provide better access to schools, universities and TAFE included:

- Introducing the Smart and Skilled entitlement to government-subsidised training for qualifications on the 2015 NSW Skills List. The Government will launch a new Smart and Skilled website with course finder and fee calculator to help eligible students choose between providers.
- Delivered the NSW Government Review of Tertiary Pathways. It recommended ways to improve VET and higher education opportunities for all students, particularly those from lower socio-economic, Aboriginal, and rural and regional backgrounds.
- Improved teacher quality with initiatives focusing on every stage of the teacher career path under Great Teaching, Inspired Learning.
- Provided the Library Homework Help, which aimed at improving educational outcomes, as well as special programs.
- Provided a *Job Ready Program*, which aimed at assisting the unemployed to be more competitive when seeking employment.
- Partnered with the CISCO Training Academy to provide training throughout the Whitlam Library.

PRIORITY 9 – MORE PARKING

The provision of car parking is a vexed issue across all parts of Sydney. Drivers want parking to be available as close as possible to their destination and to be sufficient to meet peak needs such as Christmas shopping, popular sporting events, school drop off/pick up and Friday/Saturday nights in the City's popular restaurant precincts.

Car parking is expensive to provide, especially with the high cost of land acquisition for a new car park in many town centres. The average cost of constructing each car parking space in Fairfield City ranges from approximately \$12,000 in an at-grade car park to \$35,000 in an above ground multi-storey car park. The cost varies subject to site requirements such as drainage and noise offsetting measures, as well as the amenities included such as landscaping, lighting, toilets and lifts.

Some of the projects that have been undertaken over the past four years by stakeholders to improve and provide more parking included: The existing commuter car park at Villawood Station has been upgraded with 65 car parking spaces now available.

- A commuter car park has been constructed at Fornasier Lane, Canley Vale. In addition to the 87 existing, timed car parking spaces, an additional 97 commuter spaces have been constructed.
- Construction of a commuter car park in Cabramatta is being considered by Transport for NSW as part of its ongoing provision of commuter car parks at railway stations through the Transport Access Programme.
- Developed the Dutton Lane redevelopment - 118 additional spaces as part of a redevelopment of the site.
- Constructed a total of 292 additional car parking spaces across Fairfield City, in various locations including (Salisbury Street, Peel Street and Barbara Street), Adams Park - Canley Vale, Canley Vale Link Road, Wilson Rd Reserve - Bonnyrigg Heights and Fairfield Park - The Fairfield Youth and Community Centre.

PRIORITY 10 – MORE ACTIVITIES FOR CHILDREN AND YOUTH

The 2011 census identified that the number of children in Fairfield City was 30,263, while the number of young people was 36,102, which is higher than the Greater Sydney average. Health and physical activities for children and youth are very important to assist in their mental and physical development. Activities for children at Fairfield's facilities generally focus on active exercise, leisure and recreation activities, both outdoors and indoors. A large proportion of entertainment activities for youth are delivered by entertainment businesses, such as the cinemas and the clubs and hotels at a commercial price for the participants. Many activities for this group focus on cultural events such as music and dance events, youth festivals, arts and performance and organised sport is also a significant activity for youth within Fairfield.

Activities for children and young people are catered for at various facilities in Fairfield City. These include community centres, halls, libraries, parks, reserves, Leisure Centres, Fairfield Museum and Gallery and the Fairfield showground. There are both 'organised' and 'unstructured' activities at these facilities.

Some of the projects that were undertaken to provide more activities for youth and children included:

- Held 'Illuminate' Council's New Year's Eve event which is designed for families with children, and includes an event at Calmsley Hill City Farm and fireworks across the City.
- Provided a range of sporting activities at Police Citizens Youth Centre, which including boxing, Kung Fu, table tennis, wrestling, gym, basketball and Tae Kwon Do. Activities are provided at the centre Monday to Friday and on weekends.
- Provided free activities at Council's Prairiewood Youth and Community Centre, including Bootcamp Fitness, Creative Cooking, Self Defence and an Events Management Course.
- Constructed the Fairfield Youth and Community Centre that includes multi-sports courts, break out space, rock climbing wall, inbuilt trampolines, and program rooms.
- Ran a variety of programs such as the youth programs and a Drop-In service at the Fairfield Youth and Community Centre where young people are able to access all the sporting zones for free.
- Fairfield's Museum and Gallery provided regular programs of activities and classes, particularly for children –including regular art workshops and special events for children from 2 years of age to 12 year olds.

TRACKING OUR PROGRESS BY THEME

DELIVERING ON THE FAIRFIELD CITY PLAN

Everyone has a part to play in achieving the community's vision, priorities and goals, these include all levels of Government (Federal, State and Local), Non-Government Organisations, private sector and individual residents. The following sections outline the range of initiatives, programs, projects and/or services implemented by departments, agencies and organisations which have assisted in progressing towards our community's vision, priorities and goals over the five themes identified in the Fairfield City Plan.

THEME 1 – COMMUNITY WELLBEING

Community Wellbeing relates to the quality of life we enjoy when we live, work, play, shop or visit Fairfield City. It's about a good relationship with our neighbours, the opportunities we have to meet our daily needs and achieve our ambitions, our sense of belonging, respect for the things we value, the support that's available when we need it, and the pride we feel in our diverse community and neighbourhoods.

The following are some of the achievements delivered by stakeholders in the Fairfield City Plan over the past four years. These have been listed under the goals for this Theme area that these projects, programs and/or services are working towards.

GOAL 1 – SHARING VALUES AND RESPECT FOR OUR DIVERSITY, CULTURE AND HERITAGE	
STAKEHOLDER	PROJECTS, PROGRAMS AND SERVICES
Khmer Community In Australia	<ul style="list-style-type: none"> - Distributed settlement grants to new Khmer arrivals, who face obstacles in resettlement within Australia. - Established the 2GLF Khmer community Radio, which plays a vital role in broadcasting current and relevant information in the Khmer language. - Developed cultural events to celebrate the Khmer New Year and Pchum Ben including traditional dress, dances, music and food. These performances brought together the greater community with a strong sense of multiculturalism.
The Heights Community Services	<ul style="list-style-type: none"> - Established an Arts program which has been implemented over a number of years and is reported to have a therapeutic benefit to the community having alleviated stress, identified new talents and even built confidence in some cases. This program encouraged creative expression and provided an opportunity for community members to showcase their art work once a year to the wider community.
The Benevolent Society	<ul style="list-style-type: none"> - Exhibited artworks that included drawings, paintings and poetry as part of the Healing Power of Art from artists with experience of mental illness. The artworks have been displayed in Fairfield, Liverpool and Campbelltown. Each work gives an insight into the lives of those in the community who live with conditions such as depression, anxiety, schizophrenia and bi-polar disorder.
Information and Cultural Exchange (ICE)	<ul style="list-style-type: none"> - In partnership with Fairfield City Council, ICE ran Social Change through Creativity Grant Program Workshops and Mentorship workshops for thirty Fairfield based artists, cultural practitioners, community workers and organisations that aimed to develop skills in cultural grant writing.
Fairfield Migrant Resource Centre	<ul style="list-style-type: none"> - Karen/Burmese supported playgroup initiated a culture driven program attended by 25 participants on a weekly basis. It promotes socialising and develops links within the community, providing refugee families with a strong support and development for parenting in Australia.
St George Community Housing	<ul style="list-style-type: none"> - 'Street Meets', Bonnyrigg Tenants Group and coffee sessions for people from different cultural backgrounds all gave tenants the chance to share ideas about activities and programs they would like to see offered in the local area.
Legal Aid	<ul style="list-style-type: none"> - Provided immigration law clinics in accordance with an agreement with Fairfield Migrant Resource Centre.

GOAL 1 – SHARING VALUES AND RESPECT FOR OUR DIVERSITY, CULTURE AND HERITAGE

STAKEHOLDER	PROJECTS, PROGRAMS AND SERVICES
Arab Council	<ul style="list-style-type: none"> - Provided a service to Arab Australians particularly newly arrived refugees and migrants in Fairfield City, which provided community education sessions for English language students from Arabic speaking background.
Core Youth Services	<ul style="list-style-type: none"> - Collaboration with Warrahiri College to offer Education to students about available community services e.g. Health settlement, social services etc. This was also aimed to increase awareness around services available to newly settled refugees.
Friends of Service for the Treatment and Rehabilitation of Torture and Trauma Survivors	<ul style="list-style-type: none"> - STARTTS provided support to refugee communities and other services by helping them organise programs and events such as the Afghan Australian Hassanian Youth Association at Fairfield High School.
Fairfield City Council	<ul style="list-style-type: none"> - Senior Week Fairs held yearly with over 2,400 people attending over the past four years and providing access to information stalls and interactive activities promoting senior services in Fairfield. - NAIDOC Week celebrated each year through various activities and events including items such as dance groups and art competitions to engage preschool and school aged children, with Aboriginal elders as judges. - Council continued to host community meetings for seniors, youth, multicultural, family support and disability groups. These meetings focus on various topics such as the changes to grant funding for local community groups and the introduction of the National Disability Insurance Scheme, which will have an effect on community and accessibility to some services. - Council continues to hold a number of significant events across Fairfield City such as Harmony Day and Refugee Week. - To improve heritage listings and retain their historical importance in Fairfield City, Council has provided grant funding to assist residents with maintenance costs associated with heritage homes. - Fairfield Museum and Gallery held workshops and exhibitions for the community that celebrated the City's culture and diversity. - Over the past four years, The Bring it On! Festival attracted over 40,000 people and was supported by over 500 volunteers. - Fairfield Multicultural Festival was held each year in partnership with the NSW Spanish and Latin American Association for Social Assistance Inc. and the Community Relations Commission.

GOAL 2 – BEING HEALTHY AND ACTIVE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Day Star Foundation	<ul style="list-style-type: none"> - Conducted Breakfast Clubs at schools to promote a healthy start for children throughout Fairfield City.
Australian Nursing Home Foundations	<ul style="list-style-type: none"> - Provided centre-based day care service at the Greenfield Park Day Care Centre to older people from Chinese and Vietnamese backgrounds that live in Fairfield City.
The Jeder Institute	<ul style="list-style-type: none"> - 'Maps and Paths' are planning frameworks designed to help restore dreams and hope of community members to draw people together to set up vision, plans and goals to develop their futures. - Delivered DRUMBEAT workshops to enhance team building and development day as it engages people quickly through music, provides a sense of connectedness with self and others, and provides a physical, fun and non-competitive experience.
The Benevolent Society	<ul style="list-style-type: none"> - Partnered with the Schizophrenia Fellowship in South Western Sydney and a range of other local providers to help people with a mental illness in Fairfield City to find a support team that's right for them.

GOAL 2 – BEING HEALTHY AND ACTIVE	
STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Salvation Army Youthlink	<ul style="list-style-type: none"> - Developed a Healthy Me program for clients within Headspace on nutrition, self-care, self-esteem, mental health and awareness.
Core Youth Service	<ul style="list-style-type: none"> - Collaborated with youth solutions to offer workshops at local refuges, these have so far covered drug/ alcohol education and stress management.
NSW Health Cluster	<ul style="list-style-type: none"> - Conducted campaigns to raise community awareness of the adverse effects of smoking, to promote the benefits of cancer screening and immunisation and to promote healthy eating. - Implemented the NSW Tobacco Strategy 2012-2017, with a focus on high prevalence of smoking in Aboriginal communities and specific at-risk groups, such as pregnant Aboriginal women. - Conducted consumer education campaigns to assist people to make more informed food choices. - Developed a cross-Government strategy to address adult and child overweight and obesity rates in NSW. - Supported the promotion of physical activity and healthy eating in early childhood and primary school. - Invested in programs to encourage earlier detection of HIV, together with early treatment and prevention programs to help dramatically reduce the number of new HIV infections. - Supported increased immunisation levels through school-based programs, targeted campaigns and resources such as personalised vaccinations schedules. - Amended the Smoke-free Environment Act 2000 to reduce exposure to second-hand smoke. The changes make some areas smoke-free such as public playgrounds within 10 metres of children's play equipment, open areas of public swimming pools, major sporting facilities, public sports grounds, public transport stops and stations, within four metres of the entrance to a public building and Commercial outdoor dining areas. - Delivered the first stage of the Whole of Hospital Program to improve patient flow, reduce pressure on emergency departments and enable discharge of patients to appropriate care in the community. - Delivered a strategic plan to further embed the Essentials of Care Program. This builds a framework to improve nursing and midwifery practice and patient experiences, engagement and satisfaction with the quality of care provided. - Implemented the NSW Palliative Care Plan 2012-2016 to increase access to palliative care services, particularly in the community. - Implemented the Government's reform plan for the Ambulance Service of NSW and developed a Government response to an independent review of aeromedical (rotary wing) retrieval services. - Developed a strategic plan for the health of children, young people and families in NSW.

GOAL 2 – BEING HEALTHY AND ACTIVE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Fairfield Adventure Playground was constructed that has an 11m climbing net with sky bridge, three multi-directional slides and various swings. - Circuit walking paths were installed at various locations throughout the City. - Volunteers recycled bikes which were loaned out to the community conducted hundreds of community rides across Fairfield City for the community to participate in. - In partnership with NSW Health, Council distributed translated flyers in multiple languages about the new Smoking Legislation at the Cabramatta, Canley Heights and Fairfield Town Centres to better prepare the community and local business for the new legislation. - 'Open your Eyes be Waterwise' Water Safety Presentation and the CPR Save Life program was delivered to spread the water safety awareness message and the basic life support skills. - 12 Week Challenges were developed and implemented at Council Leisure Centres. - Boot Camps were delivered throughout the years at Prairiewood and Fairfield Leisure Centres. - Schools Learn to Swim Program classes were held at Council's Leisure Centres. - Constructed shared cycleway throughout the City to encourage cycling as a healthy activity for residents. - Learn to Swim Lessons were held at Council's leisure centres. - The In Shape Lifestyle Modification Program was translated into multiple languages, including Spanish, Khmer and Italian, which assisted the community when using the newly installed gym equipment available at Endeavour Reserve, Fairfield West.

GOAL 3 - ENJOYING GOOD STANDARD OF LIVING AND ENHANCED QUALITY OF LIFE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
The Heights Community Services	<ul style="list-style-type: none"> - Hosted the 'Away for the day' bus trips for seniors, aimed at the elderly having access to trips away from home, which reduces social isolation and increases physical and psychological activities. - Initiated the Singing for Health & Happiness the Community Rhythm project allowing residents to feel productive, enhance physical and mental wellbeing while strengthening community ties through music and dance. - 'Come Dine With Us' is a community restaurant, with affordable meals, programs established to reduce social isolation, and malnutrition while providing the elderly, disadvantaged and disabled with a comfortable social setting and an opportunity to develop valued friendships.
Woodville Community Services	<ul style="list-style-type: none"> - The Our Strong Minds program works alongside families to build the social and emotional skills needed to deal with life's challenges. - Youth workers supported and connected people and ideas around mental wellbeing, physical health, alcohol and other drug services, relationships, education, employment and training services, social events, school and work concerns, and bullying - The <i>Earth Centre</i> is a day program designed by people with disabilities for people with disabilities and offered a number of courses such as cooking classes, computer skills, and exercise and nutrition programs.
Hume Community Housing	<ul style="list-style-type: none"> - Hume has new Affordable Housing properties under construction including one in Fairfield. - Social Club events have been delivered to take advantage of community celebrations, school holidays, the new state of the art Fairfield Youth and Community Centre in Fairfield and provided residents with a chance to be a tourist in their City.
Australian Nursing Home Foundations	<ul style="list-style-type: none"> - Provided centre-based day care services on Wednesdays at the Bonnyrigg Heights Dementia Day Care Centre to older people living with dementia from Chinese and Vietnamese backgrounds who live in the Fairfield areas. - Provided services such as 24-hour nursing care including dementia, respite and

GOAL 3 - ENJOYING GOOD STANDARD OF LIVING AND ENHANCED QUALITY OF LIFE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
	palliative care, as well as daily living services and culturally social and recreational activities.
Multicultural Community Care Services	<ul style="list-style-type: none"> - Implemented services such as Home care Assistance allowing the elderly and disabled to remain in their own homes for as long as possible with the assistance of a care giver. - Bilingual services, Respite care and social services providing day trips, assisting with daily shopping and meal assistance. These services provide a feeling of connectedness to the community, a feeling of being understood having their carer speak their language and social interaction to improve loneliness.
CatholicCare	<ul style="list-style-type: none"> - Established a Five Star Rating for Direct Employment at Fairfield for the delivery of its Disability Employment Service. - Direct Employment Fairfield officially opened its relocated office in the Neeta City Shopping Centre, to allowing easy access to Fairfield residents.
The Junction Works	<ul style="list-style-type: none"> - Delivered Community Living Support service which supports people with a disability to live within the community, using new supported accommodation models.
Friends of Service for the Treatment and Rehabilitation of Torture and Trauma Survivors	<ul style="list-style-type: none"> - Developed programs to build connection by utilising the strength of refugees and help these communities overcome trauma, empower themselves and create a better life in Australia.

GOAL 4 – BEING SAFE AND LAW ABIDING

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Cabramatta Community Centre	<ul style="list-style-type: none"> - Delivered support programs for victims of domestic and family violence in partnership with the Fairfield Migrant Resource Centre. The programs provided community members with bond and rent advances, financial and material assistance, legal aid and court support and education programs promoting new skills to build relationships in a safe and welcoming environment.
Immigrant Women's Health	<ul style="list-style-type: none"> - The women's health education program has resulted in community participation of over 9000 women in its various group activities. - Delivered 228 health information programs, activities and sessions aimed at empowering women across a variety of health services such as Quality Use of Medicines, Healthy Bones, Falls Prevention, Back Care, Dental Care, Healthy Eating, Exercise Sessions, Sleep Disorders, Pain Management, Diabetes Awareness and many more. - Lobbied and advocated for CALD women through open discussions and events related to issues faced by women such as family violence and community development, as well as supporting key events like International Women's Day, White Ribbon Day and Refugee Week.
Bonnie Support Services	<ul style="list-style-type: none"> - Offered support for Women in crisis, suffering from Domestic Violence or other critical support issues such as accommodation, referral to support groups for counselling, social interaction and education.
Fairfield/Cabramatta PCYC	<ul style="list-style-type: none"> - Offered local youths a diverse range of activities, social interactions and youth support. These include Police programs based on youth at risk of offending and case managers working with young offenders. - Provide Road Safety Programs for Learners. - Conduct the Educational and Work Ready Skills programs, which are designed to influence the youth in a positive and constructive way.
Legal Aid	<ul style="list-style-type: none"> - Assisted disadvantaged people with legal problems through a comprehensive network of services across criminal, family and civil law. This included people experiencing domestic violence.

GOAL 4 – BEING SAFE AND LAW ABIDING	
Arab Council	<ul style="list-style-type: none"> - Conducted “Introduction to problem gambling and available supports at Fairfield NAVITAS” sessions.
Core Community Services	<ul style="list-style-type: none"> - Attending Justice conferences to support the young offender.
Community Correction	<ul style="list-style-type: none"> - Provided a Domestic Abuse program, AOP Programs 20 hours per term, run at the Community Corrections Centre to address offending behaviour. Supervise offenders as per service delivery to ensure community safety. (Reduction of re offending) Identify needs then make appropriate referral to programs or counselling.
Salvation Army Youthlink	<ul style="list-style-type: none"> - Case management supports growth and development of participants, reducing crime and creating a safer community. The program supports inclusion from diverse clients.
Drug ARM Australasia	<ul style="list-style-type: none"> - Provided Community and family support service, supports people around their drug and alcohol use, with around 60% of clients coming from community corrections- Harm minimisation model, working to keep the individual and community safe and healthy safe and healthy. Outcomes identified and decreased re – offending harm reduction and demand reduction also. Create safety around DV and relationship issues. - Start Outreach program, connected with the Homeless and vulnerable to homelessness, Creating safety and linking victims to services and the local community.
NSW Police Force	<ul style="list-style-type: none"> - Provided two Local Area Command centres at Fairfield and Cabramatta servicing the Fairfield Local Government area with police services to ensure that the community are safe and law abiding. - Fairfield Police have implemented the ‘Coffee with a Cop’ initiative to engage with the local refugee community in a relaxed, informal one-on-one interaction in a friendly atmosphere. It has been built partnerships and engaged in community problem-solving and breaking through the fear refugees may have for law enforcement.
NSW Family and Community Services Cluster	<ul style="list-style-type: none"> - Continuing to support initiatives for women and children escaping domestic violence, through the Staying Home Leaving Violence and Start Safely programs. - Reforming services to reduce domestic, family and sexual violence. This includes a response to the NSW Auditor General’s performance audit into domestic and family violence.
NSW Premier and Cabinet Cluster	<ul style="list-style-type: none"> - Continued the roll out and expansion of a 21st century Neighbourhood Watch through project Eyewatch, which enables the community to engage with local police online.

GOAL 4 – BEING SAFE AND LAW ABIDING

NSW Attorney General and Justice Cluster

- Introduced a range of strong and targeted measures to reduce the incidence of assaults in public places, particularly those fuelled by alcohol and drugs.
- introduced a new 'one punch' causing death offence which, if committed while an offender is intoxicated, carries a maximum penalty of 25 years imprisonment and an eight year mandatory minimum non parole period.
- Amended the Law Enforcement (Powers and Responsibilities) Act 2002 to make police powers of arrest without warrant simpler and easier to apply.
- Led the implementation of the NSW Domestic Violence Justice Strategy and key reform projects:
 - o Passed legislative amendments to enable the sharing of information to keep victims safe and to prevent further crime
 - o Enabled police to issue provisional apprehended domestic violence orders, and direct defendants to accompany them to a police station - Initiated domestic violence training for police prosecutors.
- Made the streets safer through implementing gangs, drugs and firearms reforms to significantly improve the combating of organised crime and strengthen the regulation of firearms and ammunition.
- Introduce a new model for bail law that requires the police and the courts to assess the risk posed by an accused person when deciding whether to release or detail them.
- Establish graffiti laws that give courts the power to:
 - o Extend the time graffiti offenders spend on learner or provisional driver's licences.
 - o Reduce the demerit point threshold on a graffiti offenders drivers licence for a specific period.
 - o Require the cleaning up of graffiti be a condition of any court- imposed Community Service Order on graffiti offenders where reasonably practicable
- Commenced a probity-based regulatory scheme for tattoo parlours and tattooists to remove organised crime control of the industry.
- Launched the redesigned Joint Support Program. It will fund NGOs and community organisations to deliver targeted and tailored community-based services to young offenders to address the underlying causes of criminal behaviour.
- Established a Commissioner of Victims' Rights to advise government, advance victims' rights and assist victims in their interactions with government agencies and other organisations.
- Continued to update and install video conferencing and remote witness and evidence playback technology in various locations. This reduces the need to transport inmates to court and improves the safety and efficiency of the justice system.
- Established a package of reforms designed to make trials more efficient and stop criminals from putting forward defences at the last minute.
- Completed the Ministerial Audit of Police Resources and continued implementing recommendations that include new workforce allocation methods. This is to improve the availability of officers at the frontline.
- Launched a DVD that is a step-by-step guide to the justice process. This is to increase understanding of the court process for victims of crime and help them prepare to give evidence.
- Developed new guidelines and funding principles to improve access to community legal services for socially and economically disadvantaged and vulnerable people in NSW.

GOAL 4 – BEING SAFE AND LAW ABIDING

Fairfield City Council	<ul style="list-style-type: none"> - CCTV cameras were installed to address safety concerns across Fairfield City. - The International 16 Days of Action to Eliminate Violence Against Women and White Ribbon Day were marked by two weeks of events and activities and attracted 5,000 residents. - A pilot program to support young people in relation to cyber bullying, safe driving, personal and general safety issues was held weekly at the Whitlam Library. - In partnership with Fairfield Police, Big Heart Vision and Bunnings, Council ran a Finding My Place Program at Council's Libraries for Year 9 boys. The program targeted boys who had been disengaged from their local school. - As part of National Drug Action Week 2013, Council ran a Minimising the Harm of Drugs forum for community workers and residents. Local drug and community agencies worked with Council through the Community Drug Action Team to present a range of speakers and information on local drug services. - Council's Community Safety and Crime Prevention Facebook page was launched to enhance the way Council interacts with our community by providing a quick, widely accessible and easy-to-use information sharing platform.
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GOAL 5 – INCREASED OPPORTUNITIES FOR OUR COMMUNITY

<i>STAKEHOLDERS</i>	<i>PROJECTS, PROGRAMS AND SERVICES</i>
Youth Off the Streets	<ul style="list-style-type: none"> - The Fairfield Outreach program has been rolled out over the past 2 years, by connecting disadvantaged youths to a number of programs such as education, employment, sporting events, drop in centre, cinema nights and music workshops.
Cabramatta Community Centre	<ul style="list-style-type: none"> - Implemented the Multicultural Youth Support Program, which was designed to get young people talking about issues relating to stress management, cyber bullying and study habits. The program encouraging leadership skills, building friendships and creating a sense of belonging. - Delivered early childhood programs, vocational care through trusted, caring relationships to foster and enhance the development of all children in our care. - Provided continually services for 70,215 community members relating to various services such as family support, settlement assistance, financial relief and direct assistance, legal aid, education, employment, health and aged care programs. - Hosted the Pathways to Employment Expo for migrants and refugees in partnership with the Fairfield Migrant Resource Centre, Fairfield Multicultural Interagency and Fairfield Emerging Communities Action Partnership. - Provided support programs for young refugees in Fairfield City with homework support, case work, sports and capacity building opportunities.
Immigrant Women's Health	<ul style="list-style-type: none"> - Actively supported refugee women in receiving TAFE scholarships. - Supported Vietnamese women in hairdressing courses and are now working in the industry. - Multicultural Parenting project funded by Department of Families, Community Services and Indigenous Affairs through a Smith Family initiative, Community for Children, that conducted educational programs to assist and support the Fairfield City community on children's personalities. - Participated in a number of local interagencies and networks such as Fairfield Immigrant and Refugee Women Network which has been hosted at the Immigrant Women's Health Services over the last 4 years as well as staff representatives at these networks.

GOAL 5 – INCREASED OPPORTUNITIES FOR OUR COMMUNITY

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Information and Cultural Exchange (ICE)	<ul style="list-style-type: none"> - Community Engagement program focused on providing access to digital arts and technology, creating educational and employment initiatives to Western Sydney communities for people with Aboriginal, African, Anglo Saxon, Lebanese, Pacific Islander, Persian and Filipino heritage. - 'I Have a Dream', a schools-based youth digital engagement program with Fairfield High School supported by The Vincent Fairfax Family Foundation and the Crown Resorts/Packer Family Foundation. - The Western Sydney Screenwriters Gathering which offered thirty local screenwriters the opportunity to network with professional producers, while eight emerging screenwriters from the Fairfield area attended the Sling Shot workshops to hone their skills at developing pitch documents for their scripts in development. - My Life My Art, which teamed local artists with four emerging filmmakers from Western Sydney to create intimate portraits of the artists who also identify as people with Disability. The film tackled big issues of identity and creativity by showcasing the artistic practice of individuals who are proof that nothing can stifle the creative spark.
Woodville Community Services	<ul style="list-style-type: none"> - Offered one on one meeting with a child and family worker to listen to concerns, and help set goals based on what families need. - Conducted Parent Courses with well qualified and experienced facilitators, to understand, learn and seek insights in to the wisdom and experience of those that participated in the course. This includes specialist courses to parents of teenagers.
Hume Community Housing	<ul style="list-style-type: none"> - Delivered three free Mental Health First Aid Courses for 30 community members in Fairfield. - Launched the Go2network, for community members who have completed the Mental Health First Aid Course to continue the mental health conversation. This was held at the Fairfield Bowling Club and provided opportunity for community members to share their experiences, learn new techniques and connect with others
Day Star Foundation	<ul style="list-style-type: none"> - The Day Star Foundation hosted programs such as iCareer to better link and educate children about future opportunities. These programs were held at the Bonnyrigg Youth Centre on behalf of Fairfield City Council for youth living in Fairfield City.
Australian Foundation for Disability AFFORD	<ul style="list-style-type: none"> - Provided Transition to Work Programs for 65 students who needed extra guidance before moving into full time employment. The program has been running for two years and supported trainees to learn skills necessary to get and keep a permanent job. - Delivered the Disability Employment Services in Fairfield, Bankstown, Blacktown and Liverpool, which provided active support to 655 people with disabilities in their search for open employment.
St George Community Housing	<ul style="list-style-type: none"> - Provided tenants with numerous opportunities to engage with St George Community Housing staff who work in the Newleaf Communities office.
Community Legal Centres NSW	<ul style="list-style-type: none"> - Delivered access to quality legal services and champion social justice. These included increasing awareness of services available to the community, supporting residents with legal advice and claims within numerous fields.
The Junction Works	<ul style="list-style-type: none"> - Conducted Family Support for families with a child or young person with a disability.
Fairfield-Liverpool Supported Playgroup Service	<ul style="list-style-type: none"> - Provided playgroups and other activities that promoted early childhood development and building connections between families and communities.
The Smith Family	<ul style="list-style-type: none"> - Provided opportunities for young Australians in need of long-term support for participation in education. - Supported children to participate in education to overcome specific barriers the students and families were faced with. - Provided the opportunity to raise awareness and public understanding about the link between financial disadvantaged and educational performances.

GOAL 5 – INCREASED OPPORTUNITIES FOR OUR COMMUNITY

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Core Community Services	<ul style="list-style-type: none"> - Delivered numerous programs to high schools in the local government area including the “Mates” program for Boys in years 8, 9, and 10. “Party safe” workshops for disengaged youth. “Art in core” drop in classes for ages 12-14 in the area as well as “Rage” workshops to address anger management.
Community Correction	<ul style="list-style-type: none"> - Joint partnership with TAFE to run a Pathway to Employment, Education and Training program to assist offenders in reintegrating back into the community and workforce.
NSW Education and Communities Cluster	<ul style="list-style-type: none"> - Introduced the ‘Smart and Skilled’ entitlement which is a government-subsidised training for qualifications on the 2015 NSW Skills List. The Government launched a new Smart and Skilled website with course finder and fee calculator to help eligible students choose between providers. - Delivered the NSW Government Review of Tertiary Pathways. It recommended ways to improve vocational education and training and higher education opportunities for all students, particularly those from lower socio-economic, Aboriginal, and rural and regional backgrounds. - Negotiated additional funding for NSW schools through the National Education Reform Agreement. - Continued to provide public schools with greater authority to manage their resources to meet the needs of their students under the Local Schools, Local Decisions reforms. - Improved teacher quality with initiatives focusing on every stage of the teacher career path under Great Teaching, Inspired Learning. - Streamlined teacher improvement programs to ensure existing staff who are not meeting the National Professional Standards for Teachers are managed effectively and in a timely manner.
NSW Education and Communities Cluster	<ul style="list-style-type: none"> - Implemented the Youth Opportunities program to provide young people with leadership and development opportunities to participate in their communities.
Fairfield City Council	<ul style="list-style-type: none"> - The Fairfield City Library launched two new eBook platforms including the Baker and Taylor’s digital media service and Axis 360. These platforms feature eBooks and digital audio-books online for residents to utilise. - Fairfield City Markets are still very popular with over 1,800 stalls selling new goods, clothes, toys, sporting gear, jewellery and household items over the past three years. - There have been numerous organisations approved for funding from the Social Change Through Creativity Grants Program. Council provides support to organisations to improve social outcomes using creative processes. - The Mayoral Donations Fund provided over \$21,000 in funding to over 40 recipients across Fairfield City for charity and community organisations, local schools and community members. - The Fairfield City Libraries implemented a new one-card ‘tap and go’ solution for bookings, printing and transactions to better meet the needs of the community. - The Mayoral Scholarship Fund provided over \$24,000 in funding to multiple recipients across Fairfield City for outstanding local students, students with disabilities and public schools. - The Community Volunteer Fund provided over \$12,000 in funding to recipients to support their volunteering contribution to Fairfield City. - The Councillors Community Fund provided over \$12,000 in funding to recipients across Fairfield City for charity and community organisations and local schools.

DETAILED INDICATOR RESULTS

CITY PLAN INDICATOR	SOURCE	PREVIOUS BENCHMARK	2016	TREND	COMMENTS
Community Cohesion is increasing	Fairfield City Council Survey	7.97	8.15	➔	
Community Pride is increasing	Fairfield City Council Survey	3.75	3.81	➔	
Social Capital is increasing	Fairfield City Council Survey	4.03	4.09	➔	
Social tolerance is increasing	Fairfield City Council Survey	3.65	3.71	➔	
Household income levels are increasing in comparison to other areas of Sydney	Australian Bureau of Statistics: Census Data	\$1022	DNA	-	Trend not available due to census not being done till late 2016.
Housing Stress is declining	Housing Stress (Australians for Affordable Housing)	20%	25% (2015)	➔	
	Mortgage Stress (Australians for Affordable Housing)	25%	34% (2015)	➔	
	Private Rent Stress (Australians for Affordable Housing)	14%	DNA	-	Data no longer available.
Level of socio-economic disadvantage is declining	ABS: Census Data	854.0	DNA	-	Trend not available as SEIFA data not available till after next census in late 2016.
Unemployment rate is decreasing	Department of Education, Employment and Workplace Relations	9.7%	8.4%	➔	Data sourced from Profile id.
Health ranking is improving compared to NSW	Social Health Atlas Fairfield City Council Survey	DNA	DNA		Data no longer available.
Self-Assessed health is improving	Social Health Atlas Fairfield City Council Survey	DNA	16.8% (2014)	-	Data sourced from Fairfield Local Government Area Health Profile 2014.
Life expectancy is increasing	Social Health Atlas Fairfield City Council Survey	17.2%	18.7%	➔	
Trend of Health Care Cards holders	Social Health Atlas Fairfield City Council Survey	DNA	11.20%	-	Previous benchmark not available.
Health risk factors are improving	Social Health Atlas	51.9%	57.5%	➔	
Percentage of children immunised is increasing	Medicare Australia, Australian Childhood Immunisation Register	DNA	92.8%	-	5 years of age 2014 (data source: Social Health Atlas).
Percentage of children being school ready are increasing	Department of Families, Housing, Community Services and Indigenous Affairs – FaHCSIA	57.9%	DNA	-	Data no longer available.
Children living in low income households are decreasing	Social Health Atlas	DNA	46.40%	-	Previous benchmark not available.
Trend of immigration type (visa)	Department of Immigration and Citizenship	225,100	168,183 (2015)	➔	
Number of arts and culture services in the Fairfield LGA	Fairfield City Community Services Directory	16	16	↔	
Crime rates are declining	NSW Bureau of Crime Statistics and Research	32267	30024	➔	
Perception of community safety is increasing	Fairfield City Council: Service Level and Indicator Survey	3.73	3.78	➔	
Rates of road accidents is declining	ABS: Census Data	3973	3724	➔	

THEME 2 – PLACES AND INFRASTRUCTURE

Places and Infrastructure are the buildings, facilities, open space, town centres, roads, footpaths, public transport and all other built structures that we use to meet our day to day and future needs. The availability of places and infrastructure in the community enables services to be provided and therefore contributes to our wellbeing. The quality of our places and infrastructure create a first impression for visitors to our City and help shape the care and pride we take in our area.

The following are some of the achievements that have been delivered by stakeholders in the Fairfield City Plan over the past four years. These have been listed under the goals for this Theme area that these projects, programs and/or services are working towards.

GOAL 1 - OUR CITY IS A CLEAN AND ATTRACTIVE PLACE WHERE WE TAKE PRIDE IN OUR DIVERSE CHARACTER	
STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Planted new trees throughout the City as part of the Green Streetscapes program working towards a cleaner environment and a more attractive City. - Banner poles and landscaping have been installed at a number of sites throughout the city including Adams Park Canley Vale, Mount Pritchard Gateway and Horsley Park. - Landscape screening trees have been installed to assist in reducing the visual impact of graffiti vandalism. - Council held a number of Graffiti Removal Days which was coordinated by Rotary Down Under at various locations throughout the City. - As part of the Street Tree Planting program, new trees were planted throughout Fairfield including Fairfield St, Brenan St, Polding St, and Rawson St to maintain a green landscape and improve the overall look of the area. - A number of shopping and town centre upgrades were undertaken that increased the visual quality and general amenity of the centres and created important civic spaces for social gatherings and shopping experiences. - Council's Local Environmental Plan (LEP) 2013 was updated, which included minor amendments to neighbourhood shops, shop top-housing and small bars.

GOAL 2 - BUILDINGS AND INFRASTRUCTURE MEET THE CHANGING STANDARDS, NEEDS AND GROWTH OF OUR COMMUNITY	
STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
NSW Transport Cluster	<ul style="list-style-type: none"> - Delivered improvements to the freight rail network, including the Port Botany Freight Line and the Southern Sydney Freight Line, to improve rail efficiency including in Western Sydney. - Completed all major works on the South West Rail Link for \$100 million less than budget. - Improved the quality of the State's roads through a program of road reconstruction, resurfacing and rehabilitation. - Progressed delivery of major public transport infrastructure including the North West Rail Link, South West Rail Link and Sydney's Light Rail. - Released the NSW Long Term Transport Master Plan to guide the NSW Government's transport funding priorities over the next 20 years, providing the overall framework for how the transport system develops. - Operated 57 cameras in the Bus Lane Enforcement System to support a high degree of compliance with the bus lane requirements, aid public transport and reduce congestion. - Continuing to detect problems with rail maintenance before they cause frustrating delays for customers, with two new Track Inspection Vehicles automatically monitoring and recording the condition of the track and overhead wiring and consolidated maintenance centres, enabling better and faster responses to issues. - Made rail travel more attractive by introducing Quiet Carriages on intercity trains, rolling out mobile phone coverage in CBD rail tunnels, and increasing the number of air conditioned carriages by delivering the Waratah trains.
NSW Education and Communities Cluster	<ul style="list-style-type: none"> - Continued to implement the Community Building Partnership program, providing funds for community groups and local councils to invest in community infrastructure.

GOAL 2 - BUILDINGS AND INFRASTRUCTURE MEET THE CHANGING STANDARDS, NEEDS AND GROWTH OF OUR COMMUNITY

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Car parking in the town centres, especially Cabramatta, Canley Heights and Fairfield, is in high demand. The following projects (including construction costs) are delivering additional car parking during the past four years: <ul style="list-style-type: none"> • Dutton Lane redevelopment Cabramatta - 118 additional spaces as part of a redevelopment of the site with a total project cost of \$16M with a total of 275 spaces now available at the site • Salisbury St – 21 spaces at a cost of \$242,000 • Peel St – 23 spaces at a cost of \$265,000 • Canley Heights Community Centre and Early Childhood Centre Car Park – 46 spaces at a cost of \$427,000 • Barbara St – additional 33 spaces at a cost of \$711,000 total of 45 spaces now at the site • The Crescent, Fairfield City Centre – 39 spaces at a cost of \$720,000 - Other new car parks that were developed include: <ul style="list-style-type: none"> • Adams Park, Canley Vale – 54 spaces at a cost of \$746,000 • Canley Vale Link Road – 36 spaces at a cost of \$450,000 • Wilson Rd Reserve, Bonnyrigg – 36 spaces at a cost of \$300,000 • Fairfield Park – 63 spaces associated with the Youth & Community Centre and Adventure Park at a cost of \$208,000. • Bonnyrigg Town Centre Park – 16 spaces at a cost of \$150,000 - The Fairfield multi-deck car parks (Nelson St and Downey Lane) have also been undergoing upgrades, including line-marking and the installation of a lift at Nelson St. The total cost of the works is \$1 million over four years. - Council has also changed the management arrangements at its multi-deck car parks. The changes include amendments to fees to ensure turnover and the direct operation of the facilities instead of using external contractors. - Council advocated to the Fire Commissioner to ensure that the Fairfield Fire Station was capable to respond to potential fires in high-rise buildings. - A new City-wide Local Environmental Plan and Development Control Plan were completed. - Updated 3 Developer Contributions Plans, review and developed a submission on the Western Sydney Airport proposal - Over the past four years approvals were granted for 2608 development proposals valued in excess of a billion dollars and 707 construction certificates valued at \$100 million dollars. - Implemented the NSW swimming pool legislation. - Implemented the changes to the NSW Exempt and Complying development legislation and NSW Affordable Rental Housing Policy. - Council investigated 3,148 complaints in relation to land use issues and 1,607 complaints related to building, fire safety and swimming pool matters.

GOAL 3 - OUR CITY IS ACCESSIBLE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
NSW Transport Cluster	<ul style="list-style-type: none"> - Progressed implementation of the NSW Road Safety Strategy 2012-2021, including sub-strategies and action plans for speed camera, breakdown safety and motorcycle safety. - Released a heavy vehicle safety guide, informing operators of the safest new technologies and vehicles, as well as safety features that can be retrofitted to existing vehicles. - Released extensive road safety campaigns, including Don't Rush (speed cameras, October 2013), Don't Trust your Tired Self (fatigue, December 2013), Slow Down and Give us Space (roadside safety for workers, December 2013) and Road Rules Awareness Week and interactive video (February 2014).

GOAL 3 - OUR CITY IS ACCESSIBLE

	<ul style="list-style-type: none"> - Completing the rollout of school zone flashing lights for every school in NSW by end of 2015. - Introduced the Speed Advisor App, which indicates the driver's speed zone, identifies school zones and informs the driver when exceeding the limit. - Developed an integrated clearways initiative to ensure that clearways improve traffic flows and better service the community's needs. - Introduced tough new deterrents to stop over-height/over-weight heavy vehicles causing traffic chaos on the road network. - Introduced new versions of the Live Traffic NSW for iPhone and iPad apps to give users personalised alerts about incidents on state roads. - Continuing to fund and work with local councils to deliver improved and extended bicycle facilities. - Delivered taxi reforms, including more taxis, maintenance of fare rises at or below the cost of living, improved taxi rank security, pre-paid fares and announced the reduction in taxi payment fees for customers and the introduction of taxi booking apps into the regulatory system. - Continued to rollout real time customer information, including smartphone apps for ferries and light rail and Live Traffic apps and website updates.
Fairfield City Council	<ul style="list-style-type: none"> - Provided free public transport to areas that are not serviced through its City Connect bus service. - Replaced 9,700m of footpath and constructed 30,500m of new footpaths throughout City. - Implemented 75,000m of road upgrade works throughout City. - Addition traffic works were implemented including new roads, roundabouts, pedestrian facilities, local area traffic management works and traffic control signal upgrades, car parks, footpaths, kerb and gutter and drainage works, a new community centre, playgrounds, upgrades to park and community facilities, and childcare centres.

GOAL 4 - OUR CITY HAS QUALITY PUBLIC SPACES AS WELL AS ENTERTAINMENT, LEISURE AND RECREATION OPPORTUNITIES

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Continued to provide grants to help upgrade local sporting facilities and engage with the State's sport and recreation industry. - Implemented the flying fox and play equipment at the Bonnyrigg Town Centre Park. - Provided Council's leisure centres with multiple programs, activities and events for residents. - Upgrade parks and installed new outdoor exercise equipment available for residents to use at any time. - Development of a new Adventure Park and Obstacle Course. - In collaboration with the state government developed the new state of the art Fairfield Youth and Community Centre. - Improvements to air-conditioning, car park lighting, furniture, security fencing and pedestrian paths have been undertaken at Fairfield Showground, Prairiewood, Cabravale and Fairfield Leisure Centres and Fairfield Golf Course.

GOAL 5 - WE MINIMISE THE IMPACT FROM NATURAL EVENTS AND DISASTERS

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Council has completed Floodplain Risk Management Studies and Plans for the Canley Corridor and Three Tributaries catchments. These provide prioritised action plans of works and initiatives to reduce the impact of flooding. - Creek bank stabilisation and drainage works were undertaken throughout the City. - The Rural Area, Smithfield West and Wetherill Park Flood Studies were adopted by Council which determine the flooding conditions, including flood levels, flow rate and flood risk, for 40% of the Local Government Area. - Completed minor stormwater works throughout the City to reduce the impact of nuisance flooding on residents.

DETAILED INDICATOR RESULTS

CITY PLAN INDICATORS	SOURCE	PREVIOUS BENCHMARK	2016	TREND	COMMENTS
Number of agencies ready and prepared to assist in an emergency	Fairfield City Council: Internet Database	20	20	↔	
Predicted flood damages bill is reduced	Fairfield City Council: Internet Database	DNA	DNA	-	Data not available and cannot be measured.
Number of commercial and industrial developments approved for both Council and private certifiers	Fairfield City Council: Internet Database	1111	822	←	
Number, total value and average value of approved dwelling houses approved by Council and private certifiers	Fairfield City Council: Internet Database	1340 \$449,104,575 Average \$335,153.00	2494 \$711,808,607 Average \$285,409	→	
Community perception of the appearance sports fields is improving.	Fairfield City Council Survey	3.89	3.64	←	
Community perception of the appearance leisure centres and pools is improving.	Fairfield City Council Survey	3.83	3.79	←	
More people are satisfied with the City's condition of local roads.	Fairfield City Council Survey	3.47	3.37	←	
More people are satisfied with the City's condition of local footpaths.	Fairfield City Council Survey	3.19	3.49	→	
More people are satisfied with the City's condition of local cycleway.	Fairfield City Council Survey	3.80	3.80	↔	
More people are satisfied with the City's local parks and gardens	Fairfield City Council Survey	3.45	3.71	→	
Perception of local attractiveness is increasing	Fairfield City Council Survey	3.75	3.81	→	
Perception of public transport availability and accessibility is increasing	Fairfield City Council Survey	3.85	3.90	→	
Perception of Town Centre cleanliness is increasing	Fairfield City Council Survey	DNA	3.62	-	Not previously measured in 2012.
Perception of rating on asset maintenance is increasing	Fairfield City Council Survey	3.73	3.80	→	
Percentage of trips for mode of travels by train and buses by residents in the LGA	NSW Bureau of Transport Statistics household Travel Survey	62%	44%	←	
Percentage of trips made for work related businesses by workers in the LGA	NSW Bureau of Transport Statistics household Travel Survey	DNA	6%	-	Previous data not available.
Travel time to work is decreasing	NSW Bureau of Transport Statistics household Travel Survey	DNA	40	-	Previous data not available.

THEME 3 – ENVIRONMENTAL SUSTAINABILITY

Our local environment and natural resources define our City and contribute to our wellbeing. In turn, our activities impact the quality and viability of many species and limited resources. Increasing awareness of environmental challenges such as climate change and water shortages has increased the pressure for protection and management of our bushland, local wildlife and waterways as well as improved design and operation of our built environment. Environmental sustainability is important at the local and global level, and for the health and wellbeing of future generations.

The following are some of the achievements that have been delivered by stakeholders in the Fairfield City Plan over the past four years. These have been listed under the goals for this Theme area that these projects, programs and/or services are working towards.

GOAL 1 - PROTECTING AND IMPROVING OUR NATURAL ENVIRONMENT	
STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
NSW Premier and Cabinet Cluster	<ul style="list-style-type: none"> - Released a state wide illegal dumping database that will capture information about compliance activities undertaken by land managers and regulators. It will also include a reporting tool, such as a mobile app, for the public to report illegal dumping. - Released the second round of the Clean-Up and Prevention Program funding for addressing illegal dumping. - Small Scale Recycling Infrastructure Rebates program will assist these businesses to purchase recycling equipment to further enhance their recycling efforts. - Released a new draft Litter Prevention Strategy for consultation and commenced a new statewide Hey Tosser! anti-litter campaign. - Released a new easy-to-use Local Litter Check website (www.epa.nsw.gov.au/litter). Developed in conjunction with local government, this website helps councils and communities understand their litter hot spots and target their efforts. - Finalised the Litter Prevention Strategy for NSW. - Provided funding for the five year, \$465.7 million Waste Less, Recycle More waste and resource recovery initiative that will transform waste and recycling in NSW.
Fairfield City Council	<ul style="list-style-type: none"> - Implemented a Bush Tucker Trail at the Bonnyrigg Town Centre Park which included edible indigenous plants, walking trails, interpretative and way finding signage, indigenous sign boards, and seating at the Aboriginal Elders garden. - The Waste Enforcement Group conducted patrols and attended numerous illegal dumping sites across Fairfield City which created cost savings due to the waste being removed by the identified offenders. - National Tree Day was held each year attracting over 180 residents. A total of 12,000 native plants were planted, which were supplied by Council's Community Nursery. - Council's Creek Care Program has planted thousands of trees across Fairfield City removed tonnes of litter, rubbish and debris from the City's waterways. - Council participated in the Western Sydney Regional Asbestos Disposal Scheme, which removed tonnes of legacy non-friable asbestos from homes across Fairfield City by licensed contractors. - Council has rehabilitated and maintained 1,775,623 m2 of riparian corridors and bushland reserves as part of council's Creek Care Program and Stormwater Levy Maintenance Program. - Council invested in portable CCTV cameras and a number of hand-held tracking devices for the Waste Enforcement Group to assist them in combating illegal dumping and littering in Fairfield City. - Over 18,000 native plants were planted by Council staff and community volunteers for to offset Council's greenhouse gas emissions produced from Festivals and car park developments. - Council has restored and regenerated land on Orphan School Creek through a Hawkesbury Nepean Catchment Management Authority Grant. This involved clearing noxious weeds and planting over 8,000 native alluvial woodland plants. - Natural Resource Management Creek Care Program selected 60 sites across the City and implemented the following initiatives: weed reduction, increased biodiversity, creek and bush regeneration, cleaner waterways and maintenance of reserves. - Over the past four years Council has installed stormwater education signs and creek name signs across Fairfield City

GOAL 1 - PROTECTING AND IMPROVING OUR NATURAL ENVIRONMENT

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
	<ul style="list-style-type: none"> - Council has improved our creek water quality by constructing water sensitive urban design features within Fairfield City parks and traffic calming devices throughout Fairfield City. - Throughout the City Gross Pollutant Traps have been constructed maintained to capture litter before it reaches our creeklines - Major creek bank rehabilitation has been undertaken in 2 locations on Orphan School Creek (Canley Heights & Fairfield West) and at another location on Prospect Creek (Canley Vale). - Council has conducted stormwater education programs and projects across Fairfield City for local residents and students. These include the installation of stormwater education signage, undertaking the annual Spring Tour, Community Water Planning with the Smithfield, Fairfield East & Villawood communities, various educational talks and tours about stormwater, flooding ,creeks flora, fauna and horticulture and providing displays and advice at Councils Open Day

GOAL 2 - CONTRIBUTING TO THE ACTIONS THAT ADDRESS CLIMATE CHANGE

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - New trees throughout the City have been planted as part of Green Streetscapes Program. - Council has installed a number of solar panel systems on council buildings across Fairfield City with over 1,200,000kWh of solar power generated over the past four years. - Total water consumption for all Council facilities has reduced. - The Community Nursery volunteers potted over 90,000 plants for use throughout the City. - Green Waste vouchers were developed to allow residents to drop off garden waste material to Council's Recycling Drop Off Centre free of charge. - The Sustainable Resource Centre has continued to implement programs to reduce its Carbon emissions over the past few years.

GOAL 3 - SUPPORTING SUSTAINABLE ACTIVITIES AND DEVELOPMENT

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Council has diverted and mulched tonnes of tree branch waste from landfill and distributed this free of charge to local residents and parks as part of the Open Space Maintenance Program. - Appointed a new Waste Audit and Education Officer as part of a grants program and has inspected bin bays at multi-unit dwellings across Fairfield City to support addressing waste issues throughout the City. - Council implemented the Kids Environmental Education Program, which held numerous educational sessions about environmental sustainability and waste management for over 15,000 students from primary schools across Fairfield City. - Environmental sustainability educational activities were conducted for local residents across Fairfield City about waste management, worm farming, sustainable gardening, and water and energy saving practices. - The Sustainable Resource Centre recycled and distributed tonnes of construction material for internal and external customers. - Chemical CleanOut and E-waste Collection events have diverted tonnes of waste chemicals and e-waste from landfill.

DETAILED INDICATOR RESULTS

CITY PLAN INDICATORS	SOURCE	PREVIOUS BENCHMARKS	2016	TREND	COMMENTS
Total energy consumption is decreasing	ABS; Census Data, average energy use per sectors and per capita using International Council for Local Environmental Initiatives (ICLEI) estimated toolkit Endeavour energy	3202 kwh per capita	2898kwh per capita	←	
Solar energy generation is increasing	ABS; Census Data, average energy use per sectors and per capita using International Council for Local Environmental Initiatives (ICLEI) estimated toolkit Endeavour energy	133kwh per capita	135kwh per capita	→	
Volume of air pollutant emission from industry facilities in the LGA	Department of Sustainability, Environment, Water, Populations and Communities	4,513,041kg	4,814,252kg	→	
Air quality improves across the region	NSW Office of Environment and Heritage Regional Air Quality Data	23 days	27 days	→	
Numbers of native species trees planted in the City increases	Fairfield City Council: Nursery Reports	450,000	500,000	→	
Community Rating on appearance of creeks and stormwater flood control increases	Fairfield City Council: Service level and Indicator Survey	4.13	4.22	→	
Our waterways quality is improving	Fairfield City Council: Water Quality Sampling Program	Poor Compliance	Poor Compliance	↔	
A levels of consumption of water across the City decreases	Sydney Water: Consumption Reports	17,884,855 Kilo litres	DNA	-	Data not available yet.
Waste levels are declining	NSW Environment Protection Authority Local Government Waste & Resource Recovery Data Returns	1.54 tonnes per household	1.38 tonnes per household	←	
Number of km of cycle ways in the LGA	Fairfield City Outcomes Cycleway Projects Report	-	1.3km	-	Not previously measured in 2012.

THEME 4 – LOCAL ECONOMY AND EMPLOYMENT

The businesses and industries in Fairfield City and the surrounding areas provide goods and services as well as local employment opportunities. The shopping centres not only provide a range of products and services, they are also important meeting places and often represent the identity of their suburb. The Smithfield- Wetherill Park industrial area is one of the largest industrial estates in Australia and therefore a major employer, traffic generator and economic powerhouse. Higher than average levels of unemployment, especially youth unemployment, place increased importance on access to education and training.

The following are some of the achievements that have been delivered by stakeholders in the Fairfield City Plan over the past four years. These have been listed under the goals for this Theme area that these projects, programs and/or services are working towards.

GOAL 1 - A RANGE OF EMPLOYMENT OPPORTUNITIES AND A WORKFORCE WITH A VARIETY OF SKILL

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Employment and Training Expo's for Refugees and Migrants were hosted by the following organisations: Fairfield City Council, TAFE NSW, Department of Human Services, NSW Police, Fairfield Migrant Interagency and the Fairfield Emerging Communities Action Partnership. - The Fairfield Volunteer Project encouraged volunteering by providing specific education, funding and equipment. Volunteering is an opportunity for community members to increase skills and knowledge, which would result in better employment opportunities. - Council hosted a number of breakfasts' for local businesses as part of the Make Fairfield City Council Your Business program. Council spent over \$21 million with local businesses in Fairfield City.

GOAL 2 - HAVING VIBRANT, SAFE AND ATTRACTIVE PLACES FOR SHOPPING AND ACCESS TO SERVICES

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Centre improvement works were completed in various locations throughout the past four years including Street tree planting, footpath repairs, landscaping and a major upgrade to Villawood Shopping Centre. - Continued to host the Moon Festival yearly in Cabramatta for over 350,000 community members over the past four years. - Continued to host the Lunar New Year celebrations yearly in Cabramatta for over 47,000 community members, over the past four years. - Culinary Carnivale is Western Sydney's Spanish and Latin American food festival and has attracted over 30,000 community members and visitors over the past four years. - Council has implemented initiatives as part of the Fairfield City Centre Marketing Plan, including two local events (Mother's Day and Easter Bunny), re-designing the business newsletter and reprinting the Fairfield Feast booklet.
Stockland Wetherill Park	<ul style="list-style-type: none"> - Implemented a significant upgrade to Stockland Wetherill Park providing new and improved shopping facilities, restaurants and a vibrant centre for entertainment. - Conducted the Stockland Community Grants program providing local community groups with grant funding that supported local community infrastructure, programs and opportunities.

GOAL 3 - PROSPEROUS BUSINESSES INDUSTRIES AND SERVICES

<i>STAKEHOLDERS</i>	<i>PROJECTS, PROGRAMS AND SERVICES</i>
Fairfield City Council	<ul style="list-style-type: none"> - Council support seminars like Find Out How We Can Help You Run Your Small Business Effectively which was hosted by Fair Trading in collaboration with Emerging Communities Action Partnership, Fairfield Migrant Resource Centre and Service for the Treatment and Rehabilitation of Torture and Trauma Survivors. - A Fairfield City Centre Mayoral Business Forum was held to provide businesses with an update on city centre capital works and to provide a summary of the 10 year Centre Improvement Program. - Council's service areas presented to local businesses about how their service could be a benefit to local businesses. - Council consulted local businesses and the Cumberland Chamber of Commerce at the Smithfield Wetherill Park Action Planning forum to inform them about the development of the Smithfield Wetherill Park Economic Analysis. - Council sponsored Fairfield City Local Business Awards and South West Sydney Regional Training Awards and delivered employment outlook presentations to high school career advisers. - Council initiated the Small Business Bus program to selected areas, including Smithfield Wetherill Park and Fairfield City Centre. The program is designed to provide advice and support to small businesses. - The Villawood District Business forum was held at Villawood Senior Citizens Centre with local businesses, the Mayor and Councillors, and Council service providers. Issues and recommendations arising from this forum have been used to update the Villawood Safety Audit Implementation Plan and determined the priorities for future works and activities. - Smithfield Wetherill Park Economic Analysis stage one and two has been completed, which included an economic and planning review.

DETAILED INDICATOR RESULTS

CITY PLAN INDICATOR	SOURCE	PREVIOUS BENCHMARK	2016	TREND	COMMENTS
Educational qualifications and skill levels of residents and workers in the City is improving	ABS: Census Data	23,213	DNA	-	Trend not available due to census not being done till late 2016.
Employment by industry and occupation	ABS: Census Data	68,605	DNA	-	Trend not available due to census not being done till late 2016.
Individual income is increasing	ABS: Census Data	1,500	DNA	-	Trend not available due to census not being done till late 2016.
Number and percentage of businesses in the City by turnover category, employment size and industry is increasing	ABS: Census Data ABS: Counts of Australian Businesses	12,234	DNA	-	Trend not available due to census not being done till late 2016.
Local business confidence is increasing	Fairfield City Council: Business Confidence Survey	DNA	DNA	-	Data not available
Perception of local attractiveness and variety is improving	Fairfield City Council: Service Level and Indicator Survey	3.75	3.81	→	
Perception of local shopping centres is improving	Fairfield City Council: Service Level and Indicator Survey	DNA	4.03	-	Not previously measured in 2012.
Use of local shopping centres is increasing	Fairfield City Council: Service Level and Indicator Survey	4.27	4.33	→	
Productivity of workers/employed residents is increasing	REMPPLAN (economic analysis software package) ABS: Census Data	\$17,647.431m	\$16,888.039m	←	
Value of Gross Regional Product is increasing	REMPPLAN (economic analysis software package) ABS: Census Data	\$7.923m	\$7,354m	←	
Value of retail turnover is increasing	REMPPLAN (economic analysis software package) ABS: Census Data	\$365.52m	\$602.23m	→	
Percentage of labour force unemployment level is decreasing	REMPPLAN (economic analysis software package) ABS: Census Data	10.60%	8.4%	←	
Household Consumption reflects income	REMPPLAN (economic analysis software package)	8,122	8,282	→	

THEME 5 – GOOD GOVERNANCE AND LEADERSHIP

As a democracy, we want our leaders to listen to us, represent our views with integrity and strive to achieve for the good of the community. Decision making, especially in the public sector, must be transparent, objective and accountable. Good governance and leadership ensures the community has access to information and participates in the development of policies and decisions that affect them. Across all sectors of our community we look for a high standard of ethics, justice and honesty to be reflected in the actions and behaviour of individuals, organisations, businesses and governments.

The following are some of the achievements that have been delivered by stakeholders in the Fairfield City Plan over the past four years. These have been listed under the goals for this Theme area that these projects, programs and/or services are working towards.

GOAL 1 - WE ARE WELL REPRESENTED AND GOVERNED, WHERE ALL ACT ETHICALLY AND IN THE INTEREST OF THE COMMUNITY

<i>STAKEHOLDERS</i>	<i>PROJECTS, PROGRAMS AND SERVICES</i>
Fairfield City Council	<ul style="list-style-type: none"> - Advocated on behalf of the community to the Federal Government on the impacts of the Badgerys Creek Airport and on the lack of funding to local government for roads. - Council has upgraded its e-Business initiatives that enable online services such as payments for certificates. - Council increased its community satisfaction rating from 3.5 in 2012 to 3.6 in 2016 increasing to a moderately high satisfaction rate. - The Long Term Financial Plan incorporated new savings delivered as a result of better calculating Council's depreciation through its Asset Management Plans. - Digital Voice Over IP system has been installed to upgrade Council's telephone system as a cost effective initiative. - Satisfaction with Council's services has increased in a number of areas with satisfaction levels on providing information to the community, maintenance of parks and gardens, delivering value for money services and Council acting on behalf of its community priorities increasing in the 2016 community survey. - Council held an annual Open Day program which has included a range of activities including stalls at the Administration building promoting the different services offered by Council across Fairfield City, another year saw the development of a guided bus tour with community members promotion the services provided by Council. - System improvements to Council's accounting system have been completed to enable the efficient approval of invoices, real time financial reporting and expense accounting for assets. - Council completed numerous Productivity Improvements and Cost Containment improvements around staffing, systems, event management, processes, finance, purchasing, water and energy efficiency and fleet to name a few and continuous to remain financially sustainable. - The Quality Management system has continued to increase in use throughout the organisation and improvements were made to the automation of the system for the development of an improved Quality Management Register. - Council has undergone a significant restructure to improve service delivery, provide cost savings and an enhanced focus on leadership and development.

GOAL 2 - ALL HAVE AN OPPORTUNITY TO PARTICIPATE, ARE RESPECTED AND HEARD

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
Fairfield City Council	<ul style="list-style-type: none"> - Council submitted a Fit for Future application to the NSW State Government, which was developed through extensive engagement with the community across Fairfield City. - Council has written to Local, State and Federal Members and the Premier to advocate for the continuation of pensioner rebates for future years. - Over this Term, many community members have attended Council and Committee Meetings to express their concerns, ask questions for Council to consider alternative solutions or receive recognition for their positive contribution to the community. - Conducted numerous community engagement processes across the city to inform Council's planning and ensure services continue to meet the community's needs and priorities. - Council has deployed a new communication system called Lync and provided training to all Council staff. This has improved Council's ability to effectively engage with the community.

GOAL 3 - WE HAVE A PROUD COMMUNITY WHICH HAS A GOOD REPUTATION FOR ITS DIVERSITY AND EQUALITY

STAKEHOLDERS	PROJECTS, PROGRAMS AND SERVICES
	<ul style="list-style-type: none"> - The Bring It On! Festival has won the Westpool Local Government Award for Risk Management Excellence, joint winner in the Best On-going Commitment to Local Youth Week Award and . - Council was awarded the Local Government Youth Week Award during Local Government Week, for Best Local Youth Week Program. - All assets on Councils register have been added into the mapping system. - Council was awarded the UWS Excellence in Partnership for the Contemporary Management Issues Learning Program. - Fairfield Youth and Community Centre was awarded the 'Best Public Building \$1million - \$10 million' at the 2015 MBA Excellence in Construction Awards. - The Fairfield City Calendar was developed and distributed to local residents, which highlights community events and activities. - Puff Free Parks Program was awarded the NSW Innovative Community Engagement Award by the NSW Cancer Council. - The Outstanding Youth Leader category in the annual ZEST awards, hosted by Western Sydney Community Forum, was awarded to Fairfield Youth Advisory Committee (YAC) member Katrina Di Pietro. - CPR Save Life Program has won the Local Community Initiative of the Year in the annual Water Safety Awards by AUSTSWIM. - The Fairfield Health Partnership program won the Highly Commended Award Innovation in Partnership by the South West Sydney Local Health District. - The Crossing the Waters Project won the Stormwater NSW Award for Excellence in Integrated Stormwater Design.

DETAILED INDICATOR RESULTS

CITY PLAN INDICATOR	SOURCE	PREVIOUS BENCHMARK	2016	TREND	COMMENTS
Percentage of people who volunteer is increasing	ABS: Census Data	7.3%	DNA	-	Trend not available due to census not being done till late 2016.
Number of Memorandums of Understanding	Fairfield City Council	65	195	→	
Number of applications for Mayoral Fund Scholarship	Fairfield City Council	DNA	77	-	Only commenced in 2012/2013 financial year.
Number of hits to census data (Community Profile page) via Council's portal	Fairfield City Council	DNA	37,758	-	Not previously measured in 2012.
Number of nominations for Australia Day Awards	Fairfield City Council	115	46	←	
Percentage of Voter turnout	Fairfield City Council	DNA	DNA	-	
Accessibility of political representatives is improving	Fairfield City Council Survey	DNA	3.43	-	Not previously measured in 2012.
Community action is increasing	Fairfield City Council Survey	17.6	18.5	→	
Degree of community pride is increasing	Fairfield City Council Survey	3.75	3.81	→	
Percentage of people who belong to a community group or club	Fairfield City Council Survey	67%	63%	←	
Percentage of people who attended a local community class event or festival in last 12 months	Fairfield City Council Survey	77%	73%	←	
Perception rating by residents on level of information provided by Council is increasing	Fairfield City Council Survey	4.12	4.31	→	
The City is recognised as leading and innovative	Fairfield City Council Survey	DNA	3.61	-	Not previously measured in 2012.