

Our home  
*Our City* **Our future**



# 2021 COMMUNITY ENGAGEMENT REPORT



INTEGRATED PLANNING AND  
REPORTING FRAMEWORK

  
**FairfieldCity**  
Celebrating diversity

## Contents

BACKGROUND .....	3
PURPOSE.....	4
ENGAGEMENT AIM .....	4
REPORT OBJECTIVES.....	4
METHODOLOGY .....	4
DEVELOPMENT OF SURVEY AND ENGAGEMENT ACTIVITY .....	9
ENGAGEMENT ACTIVITIES.....	10
DATA COLLECTION.....	16
FINDINGS .....	17
COMMUNITY'S VISION.....	22
THE TOP PRIORITIES .....	26
PRIORITY 1 – CONNECTED TRANSPORT SYSTEM, INCLUDING REGIONAL LINKS .....	28
PRIORITY 2 – COMMUNITY SAFETY .....	28
PRIORITY 3 – CAR PARKING SPACES.....	<b>Error! Bookmark not defined.</b>
PRIORITY 4 – CLEANER STREETS AND PUBLIC AREAS .....	29
PRIORITY 5 – ATTRACTIVE AND LIVELY TOWN CENTRES .....	30
PRIORITY 6 – INVITING AND WELL USED COMMUNITY PARKS AND PLACES .....	30
PRIORITY 7 – LOCAL SHOPPING VARIETY .....	31
PRIORITY 8 – ACTIVITIES AND FACILITIES FOR CHILDREN AND YOUTH .....	31
PRIORITY 9 – MORE JOB OPPORTUNITIES .....	32
PRIORITY 10 – LOCAL TRAFFIC FLOW AND ROAD SAFETY .....	32
THEMES .....	33
THEME 1 – COMMUNITY WELLBEING .....	34
THEME 2 –INFRASTRUCTURE AND PLACES.....	38
THEME 3 – ENVIRONMENTAL SUSTAINABILITY .....	42
THEME 4 – STRONG AND RESILIENT ECONOMY .....	45
THEME 5 – GOOD GOVERNANCE .....	48
LINKING TO OTHER PLANS .....	50
APPENDIX .....	51

## BACKGROUND

Fairfield City Council (Council) prepared and implemented the 2020 Community Engagement Strategy to identify how Council will engage its community to establish if their vision, goals, priorities and aspirations for the future of Fairfield City have changed. The results will inform the

new 2022-2032 Fairfield City Plan. As part of the development of the revised Fairfield City Plan, Council undertook extensive community engagement from December 2019 to February 2020 across Fairfield City.



The Fairfield City Plan is a key component of the Integrated Planning and Reporting Framework (IPR) which was designed to improve Council’s long-term community, financial and asset planning. The IPR

Framework ensures Councils plan for a sustainable future for their communities by addressing their needs and priorities as they identify them.

## PURPOSE

The purpose of this report is to provide a summary of the information and data that was gathered through the community engagement process. It should be noted that the findings of this engagement report were the basis of the next 2022-2032 Fairfield City Plan.

The Report summarises and analyses information received from 2,157 total surveys, including:

- 2,105 completed surveys from residents living in Fairfield City
- 16 Meetings held with 225 stakeholders working within Fairfield City
- 52 completed surveys were from local businesses in Fairfield City

## ENGAGEMENT AIM

The engagement conducted aimed to meet the goals outlined in the 2016-2026 Fairfield City Plan and the 2020 Community Engagement Strategy:

- 2016-2026 Fairfield City Plan -Theme 5 Good Governance and Leadership, Goal 2: A well engaged and informed community
  - Information is available and clearly communicated to the diverse community
  - Our community is connected and engaged innovatively
- 2020 Community Engagement Strategy - Strategic Direction
  - A well engaged and informed community
  - Decision making processes are open and transparent
  - Bolster staff and organisational capacity
  - Building on what we've learned

## REPORT OBJECTIVES

The objective of the report is to deliver the following outcomes:

- Develop a detailed report on the needs and priorities of the community based on engagement undertaken, for the development of the 2022-2032 Fairfield City Plan.
- Measure the effectiveness of implementing the 2020 Community Engagement Strategy.

## METHODOLOGY

Council delivered multiple engagement activities as part of the 2020 Community Engagement Strategy. This was necessary to increase the likelihood of gaining a more representative response from the community.

Council used the fundamentals of community engagement (see Figure 1), which include the IAP2 Public Participation Spectrum and Fairfield City Council's

Principles of Engagement which are based on the social justice principles of access, equity, participation and rights, as well as the Community Participation Principles as outlined in the *Environmental Planning and Assessment Act 1979*.

Engagement with the community included online and paper-based surveys, one-on-one phone surveys, group sessions, advisory committee discussions, interagency networks, workshops, and submissions via email or post.



## Fundamentals of community engagement

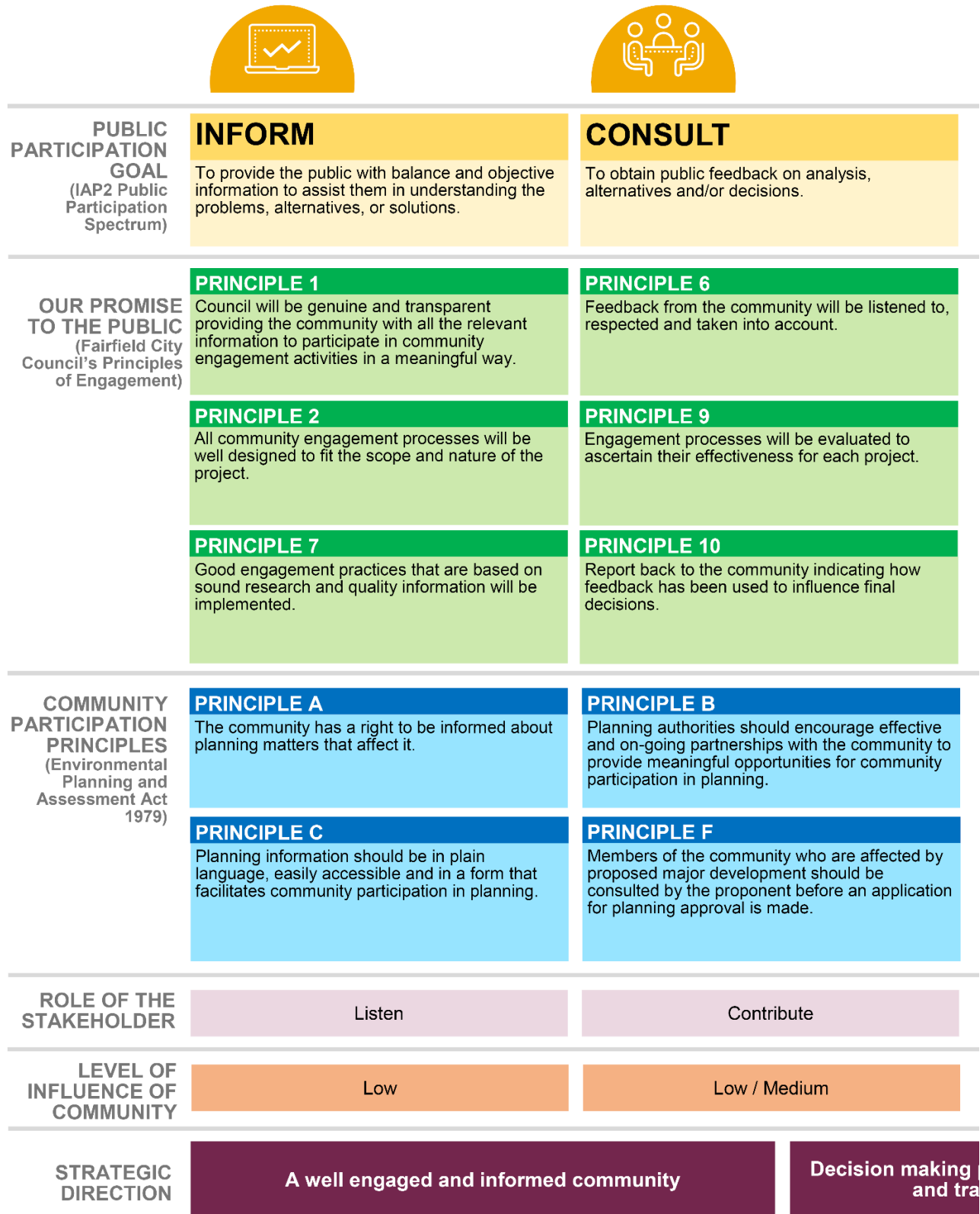


Figure 1: Fundamentals of Community Engagement



## INVOLVE

To work directly with the public throughout the process to ensure that public and private concerns are consistently understood and considered.

## COLLABORATE

To partner with the public in each aspect of the decision including the development of alternatives and the identification of preferred solutions.

## EMPOWER

To place decision-making in the hands of the public.

### PRINCIPLE 3

All community engagement will be inclusive and accessible to all groups across the City incorporating cultural backgrounds, ages, abilities and genders by considering the need for translations and plain English.

### PRINCIPLE 4

A range of engagement tools will be used to ensure opportunities are available for different audiences who may prefer different approaches, such as face-to-face meetings, printed materials, online information or other appropriate channels.

### PRINCIPLE 8

Stakeholder privacy and confidentiality in relation to personal information must be respected throughout the engagement process.

### PRINCIPLE 5

Stakeholders will be given sufficient time to participate in the engagement process in accordance with social justice principles regarding individual rights, equity, participation and access.

### PRINCIPLE 11

Foster positive relationships between Fairfield City Council and the community.

Please note the community does not actively participate in this section due to local democracy process.

### PRINCIPLE D

The community should be given opportunities to participate in strategic planning as early as possible to enable community views to be genuinely considered.

### PRINCIPLE E

Community participation should be inclusive and planning authorities should actively seek views that are representative of the community.

### PRINCIPLE H

Community participation methods (and the reasons given for planning decisions) should be appropriate having regard to the significance and likely impact of the proposed development.

### PRINCIPLE G

Planning decisions should be made in an open and transparent way and the community should be provided with reasons for those decisions (including how community views have been taken into account).

Participate

Partner / Lead

Rare

Medium

Medium / High

Low

Processes are open and transparent

Bolster staff and organisational capacity

Building on what we've learned

Figure 2: Engagement Techniques shows an overview of the engagement techniques used by Council to engage with the community.

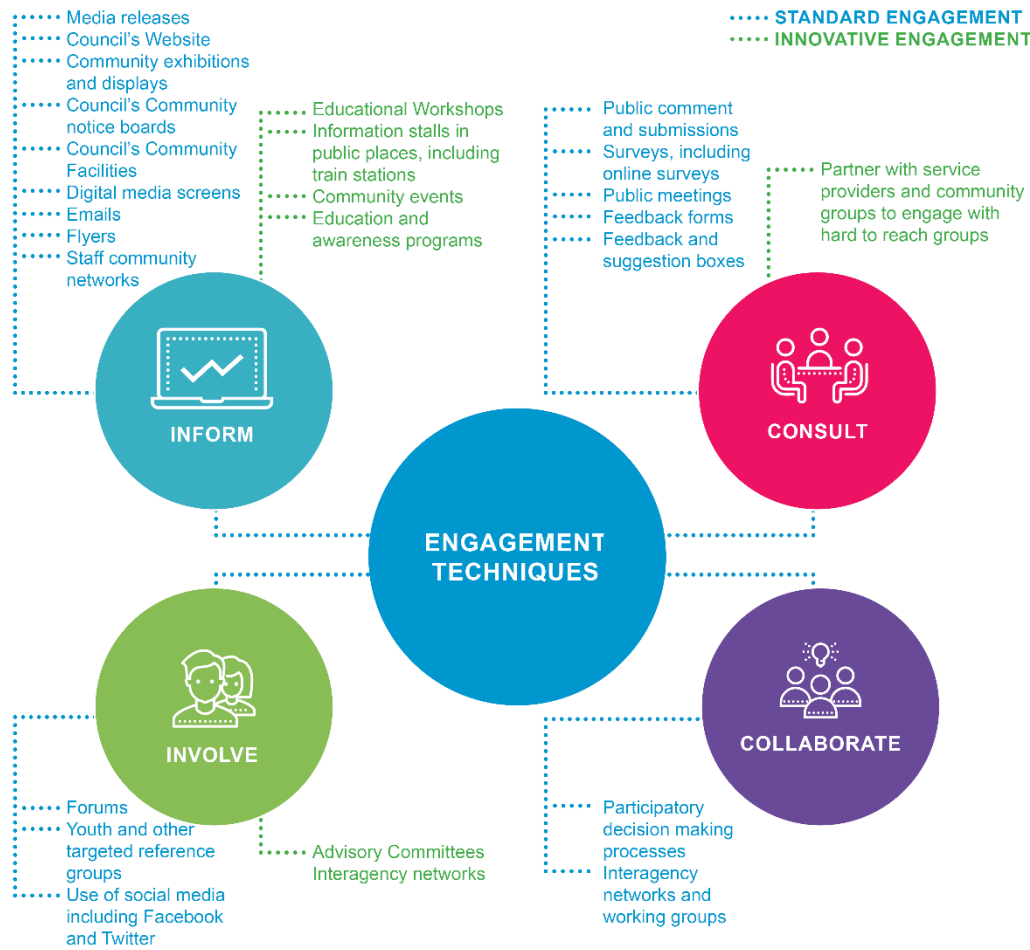


Figure 2: Engagement Techniques



## DEVELOPMENT OF SURVEY AND ENGAGEMENT ACTIVITY

The survey was designed to meet the Integrated Planning and Reporting objectives for the Fairfield City Plan revision. This was achieved by developing six simple questions that would address three key components for the community:

- Where are we now?
- Where do we want to be in 10 years' time?
- How will we get there?

When addressing 'Where do we want to be in 10 years' time?' the question was presented as multiple choice with an option to select 'Other'. Participants were required to select the top 5 priorities they had over the next 10 years.

Multiple choice questions are a way of simplifying a survey to increase participation for a culturally rich diverse community like Fairfield City. Council identified 47 potential priorities that the community may be interested in and presented them as options for the community to select.

The survey was written in a simple, clear and concise style to ensure it was easily understood by the community. The survey was tested as a pilot through the telephone survey and by Council staff, which resulted in several changes to improve its readability.

### Paper-based Survey

The paper-based survey was made available at 10 key locations across Fairfield City and on Council's website. The paper-based survey was translated into languages that are widely spoken in Fairfield city including Arabic, Chinese (Simplified), Khmer, Mandarin, and Vietnamese. Council informed the community about the survey on Council's websites and social media, through Council's on hold messages and via emails to key stakeholders. A number of surveys

were completed by Council facilitators at events including Australia Day Celebrations, Lunar New Year Canley Heights, Wellness Day for Seniors, Coffee with a Cop, and on site at local shopping centres.

The survey was a short, two-page questionnaire with four multiple choice questions, and five open based questions. Copies of the surveys are included in the Appendix, Figures 45-50.

### Online Survey

The online survey was presented via Survey Money and a copy of this is included in the Appendix, Figure 55.

### Telephone Survey

Fairfield City Council contracted an external research company as part of the 2020 Community Engagement Strategy. 600 residents were randomly selected to participate in a telephone survey with the results being used to revise the priorities, goals and outcomes identified in the 2022-2032 Fairfield City Plan.

### Conversation Workshops

More than 277 members of community groups and services providers in Fairfield City were consulted across 16 committee and interagency meetings where they were asked to openly discuss their responses to 5 simple questions. A facilitator oversaw the sessions and assisted the participants to clearly detail their wants and needs for Fairfield City. The stakeholders who attended these conversation group sessions were also encouraged to promote the survey and engage with hard to reach community groups.

## ENGAGEMENT ACTIVITIES

A Fairfield City Plan Engagement Plan was developed as part of the 2020 Community Engagement Strategy. A list of techniques and activities to engage with the community and identify their needs and priorities was developed to ensure

maximum reach of the surveys so all members of the community had an opportunity to have their say. Figures 3 to 7 below outlines a summary of activities undertaken.



Activities	Performance Measures and Targets	Results
1. Develop and implement the Communications Plan	Communications Plan Developed	Implemented
	# People Reached (Target 100,000)	592,031 visitors 111,234 online reach
	# Activities (Target 11)	Media screens at Administration Centre, Leisure Centres and Libraries (9), and Social Media platforms (Facebook, Twitter and Instagram)
	% Effectiveness	1.02% of Fairfield City population surveyed
2. Inform and notify key stakeholders	# People Reached (Target 5,000)	2,657 emails sent
	# Activities (Target 6)	24 mailing lists, including: Community Participation Register, Council Staff, etc. (212 surveys)
	% Effectiveness	7.98% of mailing list surveyed
3. Participate and promote the community engagement in public stalls at Council and community events	# People engaged (Target 400)	350 attendees
	# Events	1 Event: Calendar handouts (5 surveys)
	% Effectiveness	1.43% of attendees surveyed

Figure 3: Summary of Engagement Activities Undertaken to Inform



Activities	Performance Measures and Targets	Results
1. Undertake conversational survey across key town centres	# People (Target 600)	167,292 visitors
	# Locations (Target 5)	5 locations: Bonnyrigg, Cabramatta, Fairfield, Smithfield, and Wetherill Park
	Gaps and needs identified	64 surveys completed
2. Develop and undertake online pop-up survey on all computers at Council's libraries	# People (Target 1,000)	11,579 unique visitors
	# Locations (Target 5)	5 locations: Bonnyrigg, Cabramatta, Fairfield, Smithfield, and Wetherill Park
	Gaps and needs identified	9 surveys completed
3. Participate and develop engagement activities at Council's events such as Lunar New Year, Grandparents Day, Seniors Week, Australia Day, etc.	# People (Target 1,000)	1,330 attendees
	# Events (Target 5)	5 events: Australia Day Celebrations, Lunar New Year Canley Heights, Seniors Health and Wellbeing Day, International Day for People with Disability, Coffee with a Cop
	% Satisfied with engagement activities (Target 85%)	Nil
	Gaps and needs identified	121 surveys completed
4. Provide access to public surveys and submissions boxes at Council's facilities such as leisure centres, Libraries, museum and gallery, community centres, etc.	# People (Target 200)	592,031 visitors
	# Locations (Target 5)	10 locations: Administration Centre, Fairfield City Museum and Gallery, 5 x Libraries, and 3 x Leisure Centres
	Gaps and needs identified	86 surveys completed
5. Host public surveys and community BBQs at 2 locations across Fairfield City.	# People (Target 200)	Nil
	# Locations (Target 2)	Nil
	Gaps and needs identified	Nil
6. Hire and utilise promotions staff member to promote the surveys across all of Council's facilities	# People (Target 1,500)	Nil
	Gaps and needs identified	Nil



Activities	Performance Measures and Targets	Results
7. Host engagement activities for existing workshops and programs at Council's libraries.	# People (Target 200)	191 attendees
	# Sessions (Target 5)	16 sessions
	Gaps and needs identified	191 surveys completed
8. Develop and email an online survey to all Government stakeholders.	# People (Target 50)	Nil
	Gaps and needs identified	Nil
9. Host a business breakfast forum	# People (Target 50)	Nil
	# Sessions (Target 1)	Nil
	% Satisfied with engagement activities (Target 85%)	Nil

**Figure 4: Summary of Engagement Activities Undertaken to Consult**



Activities	Performance Measures and Targets	Results
1. Deliver open forums and public meetings across 3 locations within Fairfield City	# People (Target 300)	Nil
	# Locations (Target 3)	Nil
	% Satisfied with engagement activities (Target 85%)	Nil
	Gaps and needs identified	Nil
2. Partner with service providers and community groups to engage with hard to reach groups.	# People (Target 500)	536 people
	# Sessions (Target 5)	4 community groups: Western Sydney Cycling Network, Social Change through Creativity Workshop, Local Strategic Planning Statement Consultation, South West Ageing and Disability Service
	Gaps and needs identified	52 surveys completed

**Figure 5: Summary of Engagement Activities Undertaken to Involve**



Activities	Performance Measures and Targets	Results
1. Undertake focus groups with the Chambers of Commerce	# People (Target 50)	Nil
	# Sessions (Target 2)	Nil
	% Satisfied with engagement activities (Target 85%)	Nil
	Gaps and needs identified	Nil
2. Develop and implement engagement activities with Councillors	# People (Target 13)	Due in February 2022*
	# Sessions (Target 2)	
	% Satisfied with engagement activities (Target 85%)	
	Gaps and needs identified	
3. Develop and implement engagement activities with Council staff	# People (Target 150)	862 staff
	# Sessions (Target 2)	4 email bulletins
	% Satisfied with engagement activities (Target 85%)	Nil
	Gaps and needs identified	198 surveys collected
4. Undertake focus groups with Council's advisory committees and interagency meetings	# People (Target 200)	217 attendees
	# Sessions (Target 5)	13 sessions, including Aboriginal Advisory Committee, Arts Advisory Committee, Multicultural Advisory Committee, and Youth Advisory Committee.
	Gaps and needs identified	217 surveys collected
5. Deliver engagement activities at Council's child care centres.	# People (Target 160)	Approx. 448 enrolments (90% utilisation rate of 498 places)
	# Sessions (Target 7)	13 Children and Family Services centres
	Gaps and needs identified	152 surveys completed
6. Deliver engagement activities at 4 local schools (primary and secondary)	# People (Target 400)	20 students
	# Sessions (Target 4)	1 session
	Gaps and needs identified	20 surveys completed

\* Extended due to the postponement of the Local Government election from September 2020 to December 2021.

**Figure 6: Summary of Engagement Activities Undertaken to Collaborate**



Activities	Performance Measures and Targets	Results
1. Develop a community engagement report to Council	Report developed on time	Due April 2022
2. Inform the community about the results from the community engagement activities in 5 open public forums across Fairfield City.	# People (Target 500) # Sessions (Target 5) % Agreed with the results	Due May 2022
3. Place the reviewed Fairfield City Plan on public exhibition in accordance with the <i>Local Government Act 1993</i>	City Plan is exhibited and feedback is considered.	Due May 2022
4. The newly elected Councillors to adopt the proposed reviewed 2022-2032 Fairfield City Plan	City Plan is adopted	Due June 2022

\* Extended due to the postponement of the Local Government election from September 2020 to December 2022.

**Figure 7: Summary of Engagement Activities Undertaken to Empower**

## DATA COLLECTION

The survey data was collected through a number of methods including paper and electronic formats between 1 December 2019 and 29 February 2020. The data was then extracted from these methods and combined into a single database for Council staff to analyse findings.

**ELECTRONIC:** The survey was designed using Survey Monkey, an online survey web platform enabling Council to design, manage, deploy and report results. This also allowed council staff the opportunity to add to the survey database when engaging with the community at events and shopping centres through iPads and other mobile devices if required. Electronic responses made up 28% of the data collected.

**PAPER:** It was acknowledged that access to the internet is limited across Fairfield City. Overall 17.9% of households have no internet connection or have a dial up connection, and only 75.2% of households

had broadband connectivity, compared with 11.2% and 81.4% respectively for the Greater Sydney Statistical Division. Data from all completed paper based surveys were entered into Survey Monkey. Paper surveys made up 29% of the data collected.

**TELEPHONE SURVEY:** The contractors that undertook the survey, telephone interviewed 600 residents. The interviewees were called at random from an electronic listing. The data was collected and entered in an electronic survey tool, which was then post weighted (by age, gender and location) using the most recent statistics from the Australian Bureau of Statistics. Telephone surveys made up 28% of the data collected.

**FORUM:** Open discussions were held at committee and interagency meetings where responses were provided verbally and captured by a facilitator. These responses were then incorporated with the Survey Monkey data. Forum discussions made up 13% of the data collected.



Electronic Responses 28%



Paper Responses 29%



Telephone Survey 28%



Forum 13%



## FINDINGS

### Demographic of Participants

The population of Fairfield City is estimated at 210,825 as of 2020 (according to Profile.id) and there are 27 suburbs making up Fairfield City which are Abbotsbury, Bonnyrigg, Bonnyrigg Heights, Bossley Park, Cabramatta, Cabramatta West, Canley Heights, Canley Vale, Carramar, Cecil Park, Edensor Park, Fairfield, Fairfield East, Fairfield Heights, Fairfield West, Greenfield Park, Horsley Park, Lansvale, Mount Pritchard, Old Guildford, Prairiewood, Smithfield, St Johns Park, Villawood, Wakeley, Wetherill Park and Yennora.

Overall, 53.9% of the population was born overseas, compared with 27.6% for New South Wales. Fairfield is one of the most culturally diverse areas in Australia with the highest number and proportion of people speaking languages other than English (70.7%) at home with 30.4% of those speaking English not well or not at all. Fairfield City has more residents who speak English poorly or not at all than any other Australian city. A total of 2,157 Resident and Business Surveys were completed by residents and businesses in Fairfield City.

### Land Use

While the use land use is mainly residential, Fairfield City contains six (6) industrial and business lands (829.8 hectares) which include large-scale industrial estates at Wetherill Park and Smithfield, as well as local industrial centres through the City. The City encompasses a total land area of approximately 104 square kilometres.

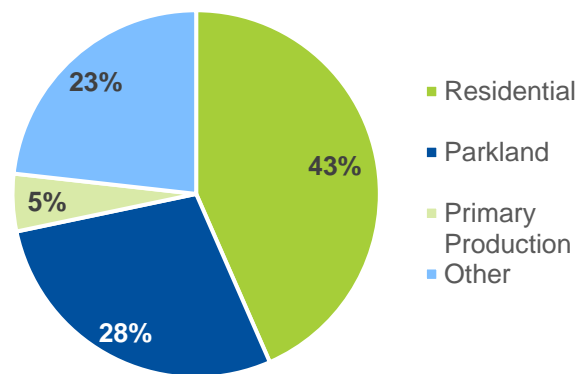
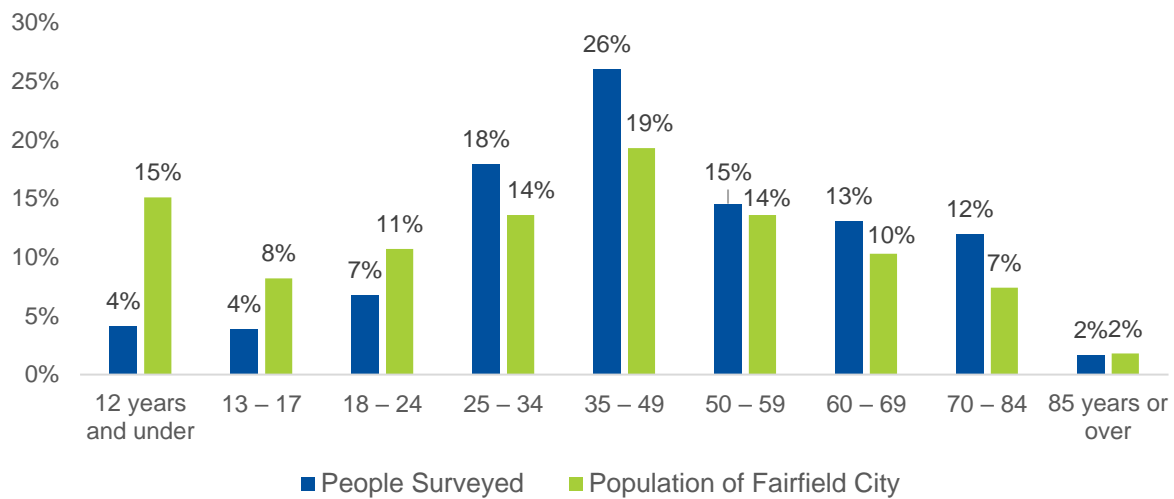


Figure 8: Land Usage in Fairfield City (Source: Profile.ID)

## Age of Participants



**Figure 9: Age of Survey Participants**

Figure 10 shows that overall the survey results reflected the current population of Fairfield City.

When asked ‘how old are you?’ the majority of surveyed participants (59%) were aged between 25-59, followed by (27%) seniors, and (15%) being children and youth. There was a slight over representation in adults (35-49 years) and under representation in children (12 or under). See Figure 10 below.

Age Group	Number of People Surveyed	Census Population of Fairfield City	Variance
12 or under	4%	15%	-11%
13-17	4%	8%	-4%
18-24	7%	11%	-4%
25-34	18%	14%	4%
35-49	26%	19%	7%
50-59	15%	14%	1%
60-69	13%	10%	3%
70-84	12%	7%	5%
85 or older	2%	2%	0%

**Figure 10: Age versus Population of Fairfield City**

## Suburbs

The respondents were asked to specify which suburb they lived in within Fairfield City which is shown below in Figure 11.

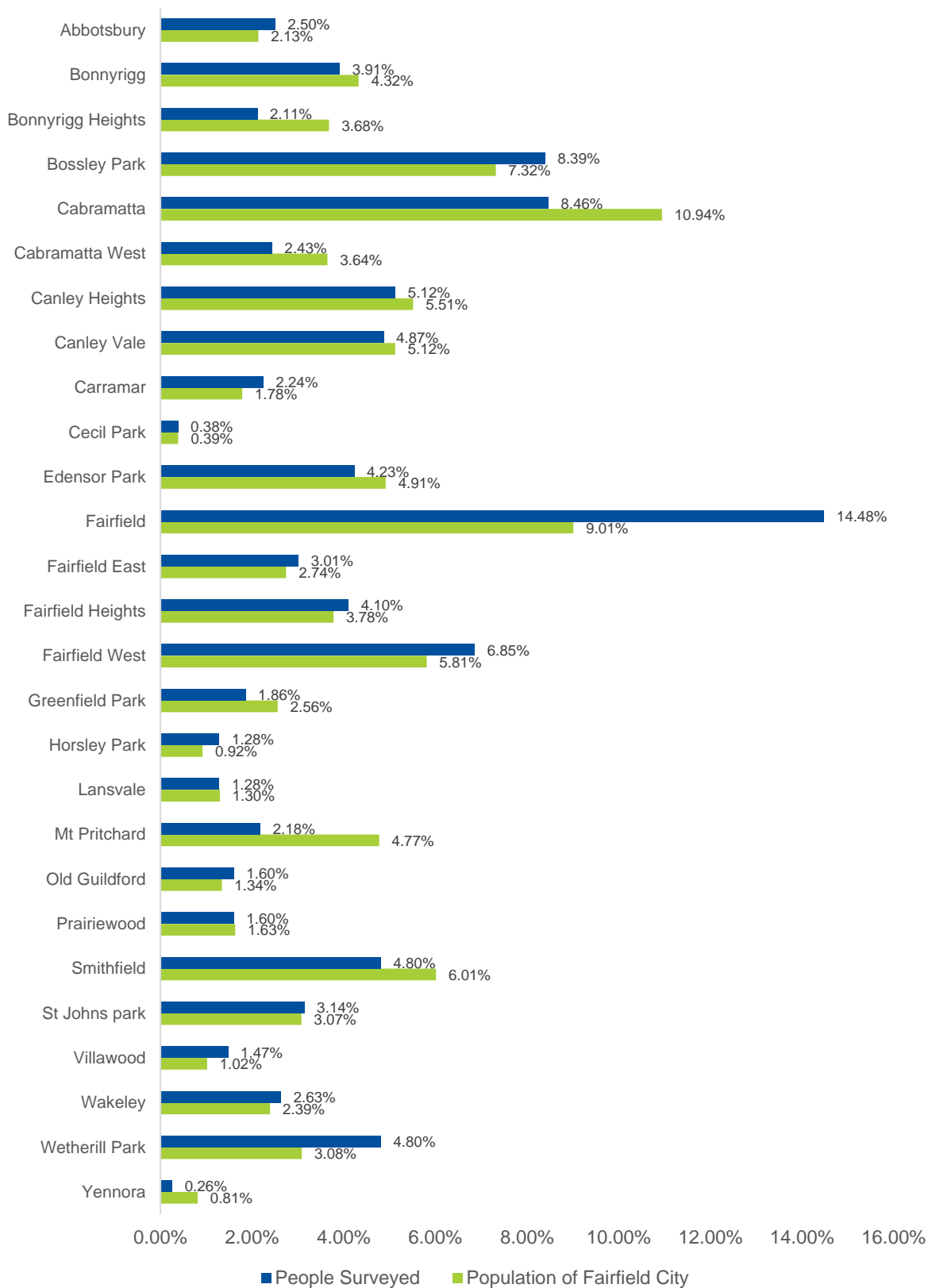


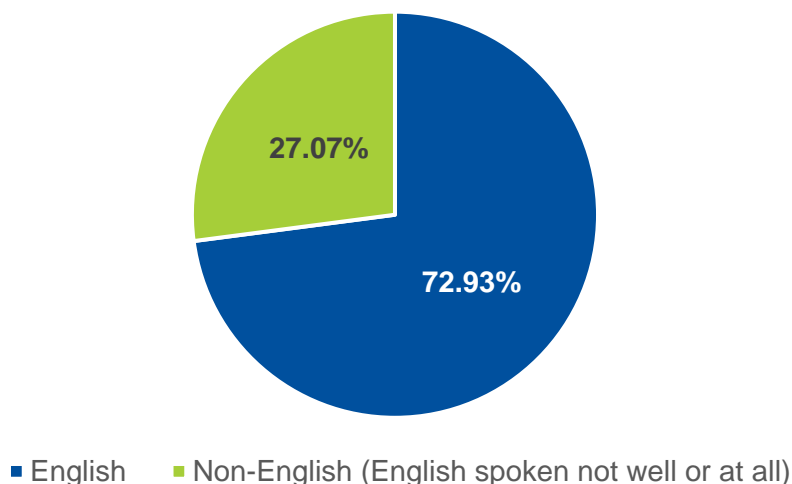
Figure 11: Suburbs Where Survey Participants Reside

Figure 12: Suburb versus Population of Fairfield City below shows that generally respondents reflected the recorded population for each area and that the survey reflects the broad Fairfield City community. There was a slight over representation in Fairfield (5%) and Wetherill Park (2%), and under representation in some areas, such as Cabramatta (-2%), Bonnyrigg Heights (-2%), and Mt Pritchard (-3%). See Figure 12 below.

Suburb	Number of People Surveyed	Census Population of Fairfield City	Variance
Abbotsbury	2%	2%	0%
Bonnyrigg	4%	4%	0%
Bonnyrigg Heights	2%	4%	-2%
Bossley Park	8%	7%	1%
Cabramatta	8%	11%	-2%
Cabramatta West	2%	4%	-1%
Canley Heights	5%	6%	0%
Canley Vale	5%	5%	0%
Carramar	2%	2%	0%
Cecil Park	0%	0%	0%
Edensor Park	4%	5%	-1%
Fairfield	14%	9%	5%
Fairfield East	3%	3%	0%
Fairfield Heights	4%	4%	0%
Fairfield West	7%	6%	1%
Greenfield Park	2%	3%	-1%
Horsley Park	1%	1%	0%
Lansvale	1%	1%	0%
Mt Pritchard	2%	5%	-3%
Old Guildford	2%	1%	0%
Prairiewood	2%	2%	0%
Smithfield	5%	6%	-1%
St Johns Park	3%	3%	0%
Villawood	1%	1%	0%
Wakeley	3%	2%	0%
Wetherill Park	5%	3%	2%
Yennora	0%	1%	-1%

Figure 12: Suburb versus Population of Fairfield City

## Language



**Figure 13: Language Spoken by Survey Participants**

The Survey engaged with people who spoke 24 different languages. It is noted that English was the most prominent language spoken, followed by Vietnamese (7.40%), Cantonese (0.86), Assyrian (0.75%), Arabic (0.75%) and Spanish (0.64%).

Language	Number of People Surveyed	Census Population of Fairfield City	Variance
English	72.93%	73.70%	-0.77%
Non-English (English spoken not well or at all)	27.07%	26.30%	0.77%
- Vietnamese	8.29%		
- Arabic	4.09%		
- Assyrian / Aramaic	2.57%		
- Spanish	2.31%		
- Cantonese	1.78%		
- Italian	1.26%		
- Mandarin	1.00%		
- Croatian	0.84%		
- Khmer	0.79%		
- Macedonian	0.63%		
- Serbian	0.58%		
- Teo Chew	0.42%		
- Maltese	0.26%		
- Assyrian	0.21%		
- German	0.21%		
- Polish	0.21%		
- Bosnian	0.16%		
- Turkish	0.16%		
- Hindi	0.16%		
- Thai	0.10%		
- Ukrainian	0.10%		
- Greek	0.10%		
- Laos	0.10%		
- Other	0.73%		

**Figure 14: Language versus Population of Fairfield City**

## COMMUNITY'S VISION

Based on the community's top 10 priorities, the vision for Fairfield City has changed from: "We are Fairfield City – a welcoming, safe and diverse community where we are proud to belong, invest and prosper" to "Fairfield is a vibrant, safe, connected and inclusive City that celebrates and embraces our diversity".

### “What do you like about living in Fairfield City?”

The surveyed participants were asked 'what are the three (3) best things about living in Fairfield City?'

The top three responses identified were:



1. **Multicultural - i.e. a range of cultures/people:** this option has risen to the top of the responses by the community in comparison to 2016. This may be due to the success of events such as the Moon Festival, Lunar New Year, and Living Cultures Festival.



2. **Variety of food options/restaurants in the area:** this option is one of the biggest jumps in comparison to 2016. This may be due to events such as Culinary Carnival, highlighting the variety of food options in Fairfield City, as well as the increase in restaurants in Cabramatta and Canley Heights.



3. **Parks, playgrounds and green spaces:** this option continues to be in the top five of the best things about living in Fairfield City. Council continues to introduce new parks with playgrounds, as well as new off-leash dog parks.

The top 15 popular responses are listed in Figure 15 below and includes the change in ranking compared to 2016.

Rank	What are three (3) best things about living in Fairfield City?	1 <sup>st</sup> (n=1,728)	2 <sup>nd</sup> (n=1,453)	3 <sup>rd</sup> (n=1,124)	Totals (n=4,305)	Change in Rank
1	Multicultural - i.e. a range of cultures/people	299	122	71	492	▲ +2
2	Variety of food options/restaurants in the area	154	150	76	380	▲ +3
3	Parks, playgrounds and green spaces	142	87	110	339	▲ +1
4	Good shopping centres/shops	132	131	71	334	▼ -3
5	The community (including friendly)	124	99	101	324	▼ -3
6	Good services/facilities (including access to) in general	62	121	94	277	▲ +1
7	Central location	122	73	77	272	▲ +3
8	Good transport (including access to)	80	113	67	260	▼ -2
9	Good libraries	46	70	35	151	+ new
10	Good Council (including responsive, respectful and provision of services)	45	45	49	139	▼ -1
11	Events, festivals and markets	27	46	44	117	▲ +2
12	Good roads, paths and parking	27	50	25	102	+ new
13	Lifestyle e.g. relaxed, quiet	49	27	15	91	▼ -5
14	Feeling of safety/good police presence/low crime rate	34	36	19	89	+ new
15	Beautiful/nice area/good place to live	37	23	20	80	+ new

Figure 15: What are the three best things about living in Fairfield City?

The majority of survey participants identified diverse multicultural community as one of the best things about living in Fairfield City, which is an increase from the last engagement survey.

Fairfield City Stakeholders continued to deliver on these needs and aspirations, with a majority of surveyed participants

expressing that Fairfield City has a friendly community, with access to open green spaces, and the residents feel connected with people and family. Survey participants also commented on the variety of food options and this was a unique and treasured aspect of living in the Fairfield City community.

The following are some of the direct comments that were made in relation to the best things about living in Fairfield City:

- "Mix of nationalities, it is a great area all different but we are together"*
- "Police services are present in the area"*
- "Good place to raise the kids"*
- "Location is very central to many things" / "Everything is central and close to home"*
- "Close proximity to other big suburbs"*
- "Everything needed is here, you don't have to go far"*
- "Access to local libraries" / "Convenient location for access to facilities"*
- "Accessibility of transport"*
- "No drama in the area"*
- "Acreage living with lots of space"*
- "Cleanliness of Local Streets and Parks"*
- "Exercise equipment at Local Parks" / "Access to green spaces and parks"*
- "Enjoy meeting people from different cultures" / "Family orientated community"*
- "Diverse amount of food options available"*
- "Council's expressed commitment to addressing access and inclusion issues"*
- "Convenient access to good food and various cuisines"*
- "Central Position to the rest of Sydney and the growing Greater Sydney"*
- "Family friendly parks and organised events"*
- "Recreational facilities - Fairfield amenities close to each other"*
- "Safety - everywhere, buses, roads, parks, and shopping centres"*
- "The creation of new family friendly areas, parks, commercial areas"*
- "Multicultural shops where there are a lot of variety of foods to choose"*
- "Most supermarkets, shops are within a short distance to one another"*
- "Sense of community acceptance"*
- "The supportive and welcoming environment"*
- "New updated outdoor gyms and playgrounds"*
- "Shops are generally accessible by foot or a short travel by bus or car"*
- "The diversity of the community - different people, restaurants, shops"*
- "Large amount of parklands" / "Free gym equipment in parks"*
- "Experiencing rich diverse cultures" / "Good courses at the Library"*
- "Diversity of people, languages, cultures, religions"*
- "Location to other parts of Sydney. It's right in the centre with close access to major roads"*
- "Access to public transport via transit way, bus and train"*
- "The programme offered by the museum is outstanding. The museum provides many programmes for the diverse communities. Apart from the obvious immediate benefits of this, it encourages people to see museums in a positive light" / "Arts and culture"*
- "Great neighbours who take care of each other"*
- "The green corridors along the creek lines"*
- "It has been a good place to raise my family"*
- "Good community services such as playgroups"*
- "Roads are getting better quality and fixed faster"*
- "Quality of the restaurants are better than other areas"*
- "Diversity is rewarding in understanding different cultures and sharing life together"*
- "Things for the grand kids to do like playgrounds and pools"*
- "hopping facilities are good, handy to drive to and has everything I want"*
- "Fitness and recreational activities in the parks"*
- "Roads & infrastructure are in good shape compared to some other areas"*

## “What are the three things that you would like to change about living in Fairfield City?”

The surveyed participants were asked ‘what are the three (3) things that you would like to change about living in Fairfield City?’

The top three responses identified were:



1. **Improved parking:** this option has moved to the top of the responses by the community in comparison to 2016. The number of parking spaces and access to parking continues to be an important issue for the community.



2. **Improved safety, reduced crime, speeding etc.:** this option continues to be in the top three for things the community would like to change. Crime prevention programs, including motor vehicle theft and identity fraud, continue to be rolled out to educate the community.



3. **Improved parks/playgrounds:** this option is one of the highest jumps in comparison to 2016 and is also in the top three for the best things about living in Fairfield City. Though Council continues to upgrade existing parks with gym and play equipment, families are keen for continued upgrades to parks across the City.

The top 15 popular responses are listed in Figure 16 below and includes the change in ranking compared to 2016.

Rank	What are three (3) things you would like to change about living in Fairfield City?	1 <sup>st</sup> (n=1,716)	2 <sup>nd</sup> (n=1,364)	3 <sup>rd</sup> (n=1,033)	Totals (n=4,113)	Change in Rank
1	Improved parking	165	147	99	411	▲ +1
2	Improved safety, reduced crime, speeding etc.	85	100	107	292	▲ +1
3	Improved parks/playgrounds	99	100	79	278	▲ +7
4	Cleaner LGA	99	92	57	248	▼ -3
5	Improved public transport	118	60	44	222	▼ -1
6	Improved traffic control e.g. less congestion, signage, speed bumps	84	76	46	206	+ new
7	Improved shops/shopping centres	60	92	49	201	▲ +2
8	Limit development/no high-rise buildings	66	49	27	142	+ new
9	Improved roads	68	45	20	133	▼ -3
10	More attractive landmarks	41	42	31	114	+ new
11	Improved libraries	72	18	11	101	▲ +4
12	Improved rubbish/waste removal services	37	29	31	97	▼ -6
13	More employment/networking opportunities	43	32	20	95	+ new
14	Sustainability	21	33	35	89	+ new
15	Greater tree/garden maintenance	43	17	27	87	+ new

Figure 16: What are the three things you would like to change about living in Fairfield City.



The majority of survey participants identified parking not only in Town Centres, but in residential areas, as an important improvement required for the future (411). They continued to identify Cleaner Streets and Reduced Littering (248) and Improved

traffic flow and Road Safety (206). Some of these changes noted by the community have been reflected in the Top Priorities for contributing stakeholders to focus on in the new 2022-2032 Fairfield City Plan.

The following are some of the direct comments that were made in relation to what residents would change about living in Fairfield City:

- “Better access to public transport”*
- “Better communication of community services, especially to isolated and recent immigrants.”*
- “Better phone reception and internet access”*
- “Car parking. Too much traffic in the streets. Would be good to have more car parking around periphery of the shopping areas, and improve public transport.”*
- “Council support and encouragement for continual late night markets and food truck vendors in major areas like Cabramatta. This would provide much needed recreation after work, boost the local economy and create a bustling sense of community which will attract investors and tourism to our community.”*
- “Greater sustainability of environment”*
- “more to celebrate Aboriginal culture”*
- “Longer opening hours for some shops, especially restaurants”*
- “More opportunities for young artists to display their art works and programs that would nurture their creativity.”*
- “Stop sub-dividing lands/ granny flats its leading to congestion on streets, a feeling we are living on top of each other, and a drain on services”*
- “Access to more programs, activities and opportunities for all people”*
- “Funding for more charity and community events”*
- “Plant more trees on streets and in parks. Encourage people to plant and maintain trees”*
- “Stronger regulations on illegal dumping”*
- “To have a cleaner, healthier and green environment”*
- “Cheaper shop rental to promote the already bustling streets”*
- “Greater and enhanced open spaces for young families particularly those living in apartment buildings or granny flats”*
- “More and better engagement with community through consultations.”*
- “More programming at Fairfield City Museum and Gallery”*
- “More stuff for the youth. You have done a lot to improve the area, with the water park improving parklands skate parks etc. keep it going”*
- “More sustainable options, focus on reducing plastic use and encouraging reuse”*
- “Protect native wildlife and fauna”*
- “Weekly recycling with more education on what can and can’t be recycled in our area.”*
- “Better public transport planning i.e. commute from places further away from train station (e.g. Abbotsbury) is a nightmare”*
- “Continuing to celebrate the diversity of the city and enabling all cultures to celebrate”*
- “Establishing better parking for the various centres & improving safety for pedestrians moving around.”*
- “More job opportunities to attract professionals and youth mentorship - need to be a commercial hub to improve revenue”*
- “More opportunities for young artists to display their art works and programs that would nurture their creativity.”*
- “More police patrols to improve safety of businesses, people and their homes”*
- “More security e.g. surveillance cameras in suburban streets as well as city centres, more police and security guards.”*
- “Night-time economy to support small, and innovative businesses in the LGA and attract people from outside of the LGA.”*
- “Wider pedestrian walkway along the streets and also more levelled concreting around bus stop areas to allow easy access for wheelchairs and prams.”*
- “Youth workplace training programs to prepare youth for the workplace, as it can be difficult to find a job with no work experience or training”*
- “More emphasis about education to make refugees feel welcome in the community”*
- “More communication from council regarding local issues”*

## THE TOP PRIORITIES

Effective engagement allows detailed information gathering which captures community information and knowledge in order to understand the community's top priorities.

Listing these community priorities in order of importance as identified by the community assists stakeholders in focusing on what the community's needs are. Priorities may change in the community, or with changes in people's concerns or knowledge, which is why we engage the community every four years to ensure the

priorities are still reflecting the community's needs and aspirations.

Respondents were asked to identify what are the five priorities that would make Fairfield City an even better place to live and work in and they were requested to provide suggestions on how to achieve these priorities.

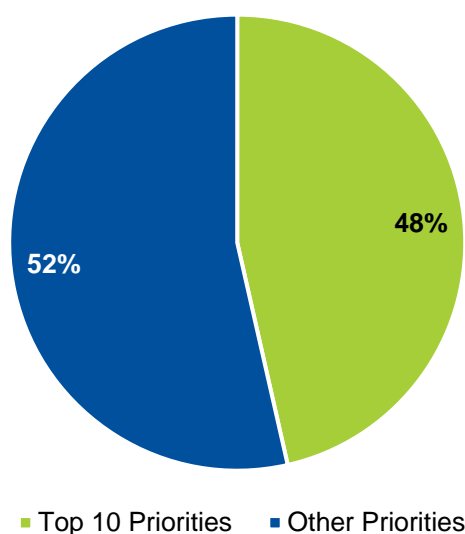
The 2,157 surveys collected provided a total of 8,593 responses to this question, in addition to 1,208 collected as part of the Service Levels and Indicator Survey, and are outlined in Figure 17 below, highlighting the most important priorities the community want achieved as part of the 2022-2032 Fairfield City Plan:

#	Priorities	Value
1	Connected transport system, including regional links	682
2	Community safety	557
3	Car parking spaces	542
4	Cleaner streets and public areas	508
5	Attractive and lively town centres	471
6	Inviting and well used community places and parks	458
7	Local shopping variety	391
8	Activities and facilities for children and youth	369
9	More job opportunities	348
10	Local traffic flow and road safety	334
11	Access to healthcare, medical facilities and services	333
12	Better quality of new development to improve the character of our local area	300
13	Access to schools, universities, colleges and TAFE	289
14	City infrastructure (buildings, roads, etc.) is supporting the future growth of the City	275
15	Affordable housing e.g. apartments, granny flats and townhouses	268
16	Affordable services such as the Leisure Centres, Hall, libraries, sportsfields, and parks	252
17	Environmentally sustainable living	250
18	Condition of roads	224
19	Safe and connected walking paths and cycle ways	197
20	Community celebration and events	192
21	Bushlands, creeks and rivers are protected	175
22	Plans are developed to meet the community's needs	164
23	Litter and rubbish dumping prevention	158
24	Activities and facilities for the elderly	137
25	Access to shaded, cool areas such as bushland and waterways	128
26	New and upgraded community facilities in suitable locations	127
27	Diversity and multiculturalism is respected	126
28	Access and participation opportunities for people with a disability	124
29	Community facilities provide opportunities for education and leisure such as libraries, community centres, etc.	112
30	Reduce climate change	109
31	A well engaged and informed community	107
32	Community and social groups supported	107
33	Affordable healthy activities for physical exercise	98
34	Food hygiene in local restaurants	96
35	A financially sustainable city through value for money services	91

#	Priorities	Value
36	Support for local businesses	90
37	Community pride	83
38	Improved stormwater drainage to reduce flooding	83
39	access to workforce training and skill development	82
40	Decision making processes are open and transparent	71
41	Heritage protected and celebrated	52
42	Phone reception and access to internet	51
43	Partnerships between organisations and government to support the community	46
44	Tourism throughout the city	41
45	Community interests are well represented	38
46	Quick response to emergencies e.g. flooding, fires, etc.	34
47	Access to public information	31

**Figure 17: Community's Priorities**

The surveyed participants top ten priorities (above the red line in *Figure 17: Community's Priorities*) account for 48% of the community priorities as shown in the chart below.



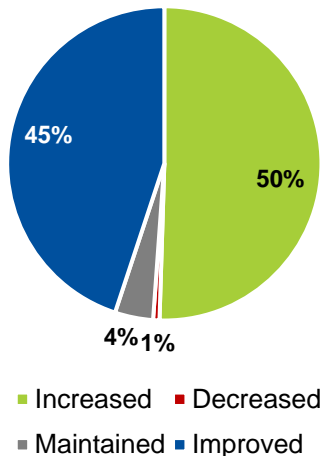
**Figure 18: Ratio of Top Ten Priorities to Overall Priorities**

Survey participants were asked if they wanted the priority they had selected as one of their top ten priorities, to be 'maintained, more of it or improved in the future' and they were asked to suggest some ways of achieving their top ten priorities.

This information clearly identifies potential goals for stakeholders when developing their strategies, plans and policies into the future.

## PRIORITY 1 – CONNECTED TRANSPORT SYSTEM, INCLUDING REGIONAL LINKS

This priority represents 7% of survey participants identifying concerns relating to delivering connected transport systems, including regional links. As represented by the chart below, the half (50%) of survey participants expect the delivery level of this priority to be increased.



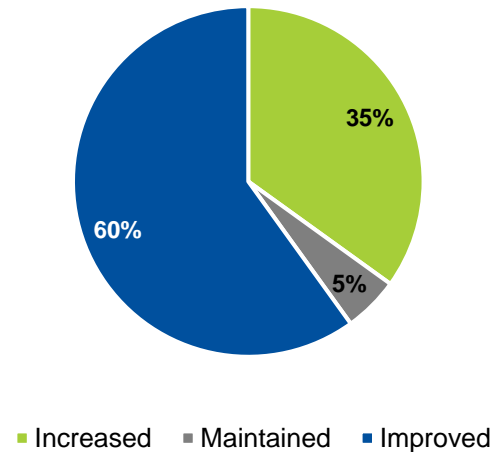
**Figure 19: Connected Transport System, including Regional Links**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Increased frequency of public transport
- More bus routes to suburban areas
- New train lines
- More routes to the west of Fairfield City
- Reduce number of transport connections needed to get to major CBD's across Sydney
- New innovative transport systems better connect to Parramatta and new airport
- Community transport such as shuttle buses for the elderly to shopping centres
- Better Integrated timetables between buses and trains
- Improving length of time to connect to nearby Cities, such as more express trains
- Improve access between railway stations and major bus routes
- Better train service with less overcrowded trains
- Provide more and wider lift access to all train stations for people with a disability
- Improve bus shelters

## PRIORITY 2 – COMMUNITY SAFETY

This priority represents 5.7% of survey participants identifying concerns relating to community safety. As represented by the chart below, the majority (60%) of survey participants expect the delivery level of this priority to be improved.



**Figure 20: Community Safety**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Increased police presence at night with a friendly presence
- Improve street lighting in residential areas and in parks
- More CCTV Cameras at train stations, car parks, town centres, shopping centres and high foot traffic areas
- More engagement by police with the community
- Increased number of police patrols
- More enforcement on public transport
- More emergency phones available to the public
- Implement educational and training programs for youth
- Encourage community watch / involve the community
- Educate people about the laws and how to stay safe
- Discourage loitering and anti-social behaviour

### PRIORITY 3 – CAR PARKING SPACES

This priority represents 5.5% of survey participants identifying concerns relating to car parking spaces. As represented by the chart below, the majority (63%) of survey participants expect the delivery level of this priority to be increased.

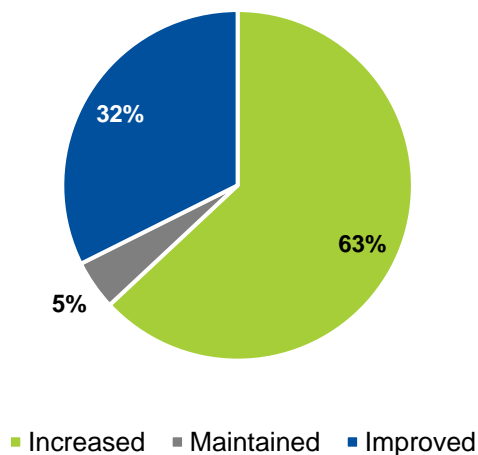


Figure 21: Car Parking Spaces

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- More multi storey car parks / utilise existing car parks into multi storey
- Provide parking infrastructure such as multistorey car parks at all train stations
- Increase car parking facilities at shopping centres
- Improve disabled parking spots and monitor them
- Better residential planning to provide sufficient parking spaces
- Long term and short term parking facilities that is affordable
- More car parking at hospitals
- Improve car parking rules around schools
- More car parking stations in smaller town centres
- Introduce permit parking
- Better signage for car parking spaces

### PRIORITY 4 – CLEANER STREETS AND PUBLIC AREAS

This priority represents 5.2% of survey participants identifying concerns relating to delivering cleaner streets and public areas. As represented by the chart below, the majority (58%) of survey participants expect the delivery level of this priority to be improved.

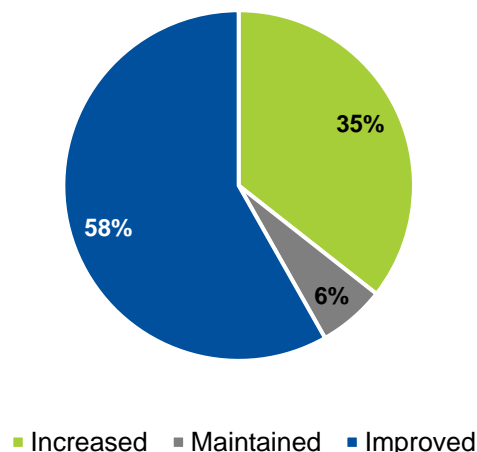


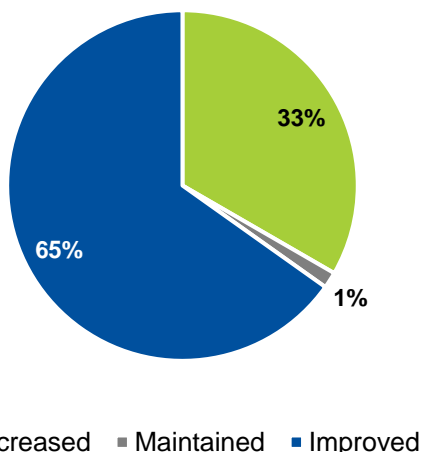
Figure 22: Cleaner Streets and Public Areas

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Increase frequency of cleaning of public areas and facilities
- Increase residential book-in clean ups
- Enforcement of litter and trolley dumping
- Increase street sweeping
- Increase resources for rubbish collection and programs
- Encourage and educate residents on maintaining gardens in residential areas
- Clean the streets from rubbish, litter and illegal dumping
- Maintain and add more vibrant trees across the City

### PRIORITY 5 – ATTRACTIVE AND LIVELY TOWN CENTRES

This priority represents 5.3% of survey participants identifying concerns relating to developing attractive and lively town centres. As represented by the chart below, the majority (65%) of survey participants expect the delivery level of this priority to be improved.



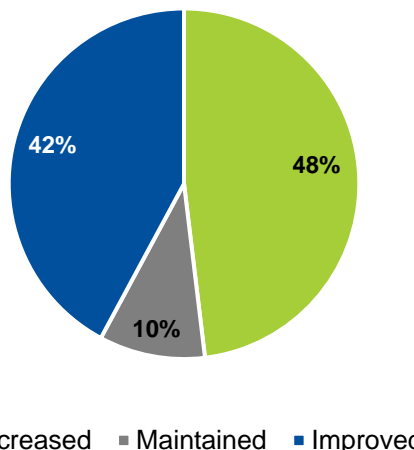
**Figure 23: Attractive and Lively Town Centres**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Reduce gambling
- More nightlife across the City
- Improve signage across the City
- Improve planter boxes and hanging baskets
- More seasonal decorations across town centres
- More live music and concerts in public areas
- Improve designs including seating, landscaping, fountains, art, monuments etc.
- Upgrade footpaths and footpath connections
- Increased cleaning of town centres
- Upgrade older buildings
- Increase frequency of public events, i.e. monthly
- Increase and improve cafes, coffee culture, restaurants and outdoor dining
- Better engagement with the community on upgrades and changes

### PRIORITY 6 – INVITING AND WELL USED COMMUNITY PARKS AND PLACES

This priority represents 4.7% of survey participants identifying concerns relating to inviting and well used community parks and places. As represented by the chart below, the majority (48%) of survey participants expect the delivery level of this priority to be increased, followed by (42%) expecting improvements.



**Figure 24: Inviting and Well Used Community Places and Parks**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Increase parks and playgrounds for children and children with disability
- Protect the environment and local wildlife
- Improve maintenance of existing parks and playgrounds
- Increase number of trees, flowers and water features
- Increase seating and shaded areas in community areas
- Maintain parks free of rubbish and litter
- More outdoor gyms and playgrounds in vacant areas
- Plant more native flora in public areas
- More off leash dog parks and improve existing dog parks
- Provide public toilets
- Improved signage across the City to locate parks and open spaces
- Increased bins
- Introduce community gardens

### PRIORITY 7 – LOCAL SHOPPING VARIETY

This priority represents 4% of survey participants identifying concerns relating to local shopping variety. As represented by the chart below, the majority (55%) of survey participants expect the delivery level of this priority to be increased.

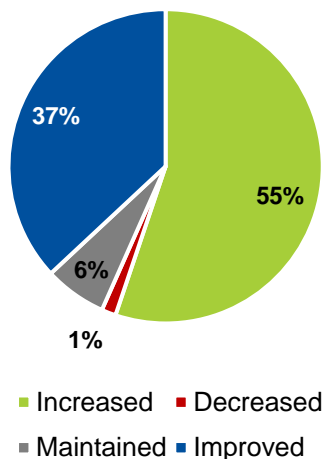


Figure 25: Local Shopping Variety

To better understand this priority, we asked the survey participants to ‘suggest some ways to achieve the priority they have selected’; some of the comments provided by the survey participants are listed below:

- Extend opening hours to later in the evening
- More modernised shopping centres across the City
- Improve and update existing shopping centres
- Update Fairfield shopping centres
- Increase quality and variety of retail and department stores
- Support smaller local businesses
- Add seating in shopping areas
- Keep shopping areas clean
- Retain government service agencies in Fairfield City
- Increase variety of restaurants, including more ethnically diverse cuisine

### PRIORITY 8 – ACTIVITIES AND FACILITIES FOR CHILDREN AND YOUTH

This priority represents 3.8% of survey participants identifying concerns relating to activities and facilities for children and youth. As represented by the chart below, 58% of survey participants expect the delivery level of this priority to be increased.

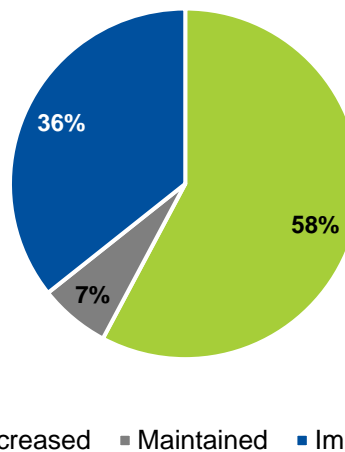


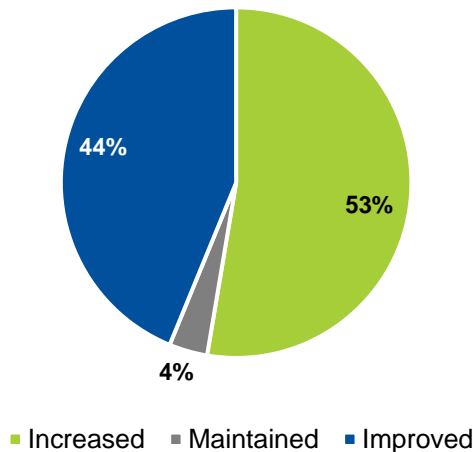
Figure 26: Activities and Facilities for Children and Youth

To better understand this priority, we asked the survey participants to ‘suggest some ways to achieve the priority they have selected’; some of the comments provided by the survey participants are listed below:

- More childcare centres and facilities across the City
- Improve open areas for children to play
- Introduce more public pools
- Provide more information on education and training opportunities
- Improve early school leavers transition to the workforce
- Provide more workshops and activities for youth
- Provide more free entertainment for young people
- More activities during school holidays
- More support for non-government organisations providing services to children and youth

### PRIORITY 9 – MORE JOB OPPORTUNITIES

This priority represents 3.6% of survey participants identifying concerns relating to more job opportunities. As represented by the chart below, the majority (53%) of survey participants expect the delivery level of this priority to be increased, followed by (44%) expecting improvements.



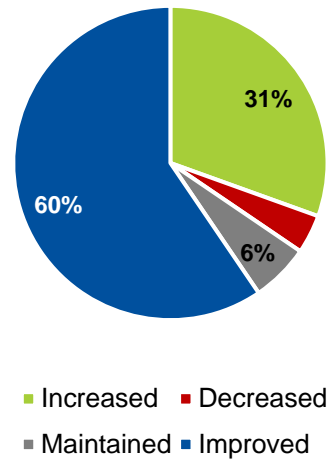
**Figure 27: More Job Opportunities**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Increase learning facilities for young people to prepare for employment
- More employment opportunities for young people
- Improve volunteer opportunities to increase skill development
- Improve advertisement of local trade opportunities
- Support small local factories
- Support casual employment for older people
- Increase manufacturing businesses in the area
- Attract larger companies in a range of different industries to the area
- Improve work experience opportunities for students
- Provide educational training programs and opportunities to improve our community's employment skills

### PRIORITY 10 – LOCAL TRAFFIC FLOW

This priority represents 3.4% of survey participants identifying a concerns relating to local traffic flow and road safety. As represented by the chart below, the majority (60%) of survey participants expect the delivery level of this priority to be improved.



**Figure 28: Local Traffic Flow and Road Safety**

To better understand this priority, we asked the survey participants to 'suggest some ways to achieve the priority they have selected'; some of the comments provided by the survey participants are listed below:

- Widen the roads and increase number of lanes
- Promote alternative travel options
- Consider an underground bypass to Sydney
- Stronger enforcement of speeding penalties and police patrols in local streets
- Increase and improve traffic controls, such as speed humps and roundabouts to reduce speeding
- Improve planning to include turning lanes
- Undertake more traffic studies to consider alternatives
- Better signage and lighting for visibility
- Improve school access and crossings
- Improve flow on main roads with more clearways during peak hours
- Ensure the infrastructure is in place before developments completed
- Better traffic management planning and delivery



## THEMES

In developing the 2022-2032 Fairfield City Plan, Council ensured a balanced approach by utilising the Social Justice Principles and the Quadruple Bottom Line framework. The Social Justice Principles ensured social considerations such as equity, access, participation and rights were taken into account with the Quadruple Bottom Line ensured that the City Plan is developed holistically and is balanced, rather than favouring one particular aspect.

Based on the community's needs and aspirations identified during the implementation of the Fairfield City 2020 Community Engagement Strategy, the following five themes were identified towards achieving their vision, priorities and goals, which based on this engagement, has not fundamentally changed compared to the 2016-2026 Fairfield City Plan:

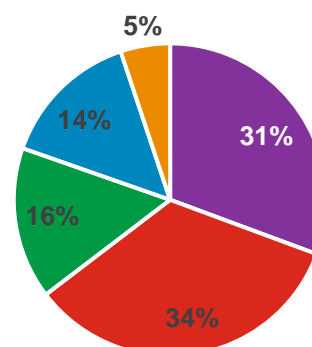
2016-2016 Fairfield City Plan	2022-2032 Fairfield City Plan
Theme 1 Community Wellbeing	Theme 1 Community Wellbeing
Theme 2 Places and Infrastructure	Theme 2 Places and Infrastructure
Theme 3 Environmental Sustainability	Theme 3 Environmental Sustainability
Theme 4 Local Economy and Employment	Theme 4 Strong and Resilient Economy
Theme 5 Good Governance and Leadership	Theme 5 Good Governance and Leadership

Figure 29: City Plan Themes

The change to the theme name is as follow:

- **Theme 4:** It was identified that promoting a robust economy in Fairfield City would in turn generate diverse services and job opportunities.

Based on community feedback, the distribution of feedback on priorities and aspirations focused on Theme 2 (34%), Theme 1 (31%), Theme 3 (16%), Theme 4 (14%) and Theme 5 (5%).



- Theme 1 ■ Theme 2 ■ Theme 3
- Theme 4 ■ Theme 5

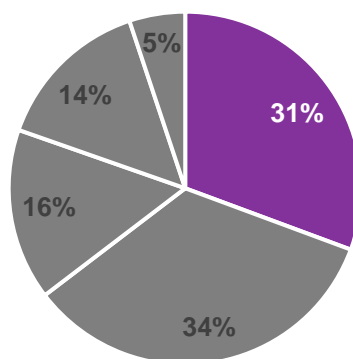
Identifying goals is vital to formulating successful strategies and plans and identifying where the community wants to be. Goals generally give focus for stakeholders to work towards and are measurable when tracking progress.

To determine the goals required for the 2022-2032 Fairfield City Plan, the needs and aspirations identified from the outcomes of the community engagement activities have been grouped into the theme areas in more detail and are provided in the following pages.

## THEME 1 – COMMUNITY WELLBEING

Community Wellbeing relates to the quality of life we enjoy when we live, work, play, shop and visit Fairfield City. It's about a good relationship with our neighbours, the opportunities we have to meet our daily needs and achieve our ambitions, our sense of belonging, respect for the things we value, the support that's available when we need it, and the pride we feel in our diverse community and neighbourhoods.

This theme represents 31% of survey participants needs and aspirations identified from community engagement activities.



■ Theme 1 ■ Theme 2 ■ Theme 3 ■ Theme 4 ■ Theme 5

**Figure 30: % of Survey Participants needs represented by Theme 1**

This comprises the following needs and aspirations highlighted by the surveyed participants based on popularity.

Needs and Aspirations	Value
Community safety – <b>Priority Item</b>	557
Activities and facilities for children and youth – <b>Priority Item</b>	369
Access to healthcare, medical facilities and services	333
Access to schools, universities, colleges and TAFE	289
Affordable services such as the Leisure Centres, Community Hall, libraries, sportsfields, and parks	252
Community celebration and events	192
Activities and facilities for the elderly	137
New and upgraded community facilities in suitable locations	127
Diversity and multiculturalism is respected	126
Access and participation opportunities for people with a disability	124
Community facilities provide opportunities for education and leisure such as libraries, community centres, etc.	112
Community and social groups supported	107
Affordable healthy activities for physical exercise	98
Community pride	83
Heritage protected and celebrated	52
Partnerships between organisations and government to support the community	46

**Figure 31: Needs and Aspirations of Theme 1**

## Common Goals Identified

Based on these needs and aspirations the following common goals have been identified:

- A safe community
- A proud, diverse community of many cultures that is valued and celebrated
- Healthy and active community
- An inclusive city with access to opportunities for our community
- Strengthen relationships and partnerships within our community

## How will we get there?

The surveyed participants were asked “how will we get there?” based on the needs and aspirations they have identified. This will help paint the picture when identifying the outcomes and strategies needed to achieve the community’s goals as part of the 2022-2032 Fairfield City Plan.

The following information was collated and identified:

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
A safe community	Community safety – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Increase friendly police presence at night and more engagement by police with the community</li> <li>- Improve street lighting in residential and open spaces</li> <li>- Improve CCTV Camera coverage and emergency phones at train stations, car parks, town centres, shopping centres and high foot traffic areas</li> <li>- Educate people about the laws and how to stay safe (e.g. community watch)</li> <li>- Discourage loitering and anti-social behaviour</li> </ul>
	Diversity and multiculturalism is respected	<ul style="list-style-type: none"> <li>- Partner with community and religious leaders to support, share and address issues unique to a diverse community</li> <li>- Continue to hold and promote multicultural events around the City</li> </ul>
A proud diverse community of many cultures that is valued and celebrated	Community celebration and events	<ul style="list-style-type: none"> <li>- Increase the number of events for the community at night, such as Instagrammable activities, live music, food festivals, etc.</li> <li>- Promote the local multicultural history of the City</li> </ul>
	Community pride	<ul style="list-style-type: none"> <li>- Promote activities that educate and encourage the community to invest in the attractiveness of the city such as a "make Fairfield a place to be proud of" program</li> </ul>
	Heritage protected and celebrated	<ul style="list-style-type: none"> <li>- Preserve, protect and celebrate local heritage protected buildings and sites of local significance as well as encourage active uses</li> </ul>
Healthy and active community	Access to healthcare, medical facilities and services	<ul style="list-style-type: none"> <li>- Advocate to upgrade Fairfield Hospital to improve access to facilities (increased car parking spaces) and more specialists that are diverse</li> <li>- Advocate for better hospital conditions, such as hospital waiting times and medical outcomes</li> </ul>
	Affordable healthy activities for physical exercise	<ul style="list-style-type: none"> <li>- Promote the use of circuit walking paths and outdoor gyms at all parks in the city</li> <li>- Provide more diverse physical activities for all fitness types</li> <li>- Provide affordable community facilities for health and leisure purposes for all ages and cultures</li> </ul>

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
An inclusive city with access to opportunities and facilities for the community	Activities and facilities for children and youth – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Improve childcare centres and facilities with better open space for children to play</li> <li>- Provide more information on skill development and training opportunities for young people to prepare for employment</li> <li>- Provide more workshops and activities (free entertainment) for youth throughout the city, especially during school holidays</li> </ul>
	Affordable services such as the Leisure Centres, Community Hall, libraries, sportsfields, and parks	<ul style="list-style-type: none"> <li>- Deliver more affordable programs and educational workshops at Council libraries to meet current community demand</li> </ul>
	Activities and facilities for the elderly	<ul style="list-style-type: none"> <li>- Increase access and participation opportunities at events and programs for the elderly</li> </ul>
	Access and participation opportunities for people with a disability	<ul style="list-style-type: none"> <li>- Provide a more diverse range of activities for people with a disability</li> </ul>
	Access to schools, universities, colleges and TAFE	<ul style="list-style-type: none"> <li>- Advocate to improve and increase the number of courses and facilities provided at TAFE and local Universities, such as bridging programs for the migrant communities</li> </ul>
Strengthen relationships and partnerships within our community	Community facilities provide opportunities for education and leisure such as libraries, community centres, etc.	<ul style="list-style-type: none"> <li>- Improve community facilities to meet community needs across the City</li> <li>- Hold more diverse exhibitions and programs at different community facilities, e.g. creative writing, photography, dancing, yoga, Zumba, acting, etc.</li> </ul>
	Community and social groups supported	<ul style="list-style-type: none"> <li>- Improve and promote local community groups, services and events across the City</li> </ul>
	Partnerships between organisations and government to support the community	<ul style="list-style-type: none"> <li>- Increase Government grant opportunities for local community networks to provide and deliver activities and support for social groups across the City</li> </ul>

Figure 32: Proposed Goals of Theme 1

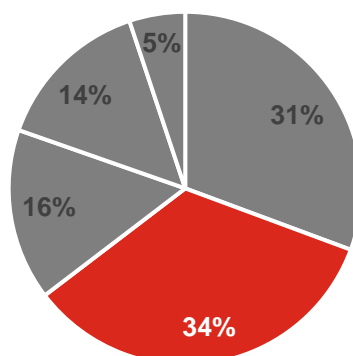
The following are direct comments that were made in relation to the community's needs and aspirations for Theme 1 - Community Wellbeing:

- "More events for young adults! There's nowhere to go and nothing to do after 930pm! It would help local business to have events for YAs too, anything Instagrammable"*
- "I want to see an increase in events for the community, particularly in arts and live music"*
- "Advertise multicultural history of the town, advertise the community celebrations and make events more engaging - spaces for seating, live music, early to late hours"*
- "Work with community and religious leaders to address issues that may be present in CALD communities"*
  - "Have joint community gatherings that encourage sharing of each other's cultures"*
  - "I want to see the continuance of multicultural events around Fairfield City"*
  - "Look at ways to change community attitudes towards natural areas and sustainability"*
    - "Have a program of 'make Fairfield a place to be proud of'"*
- "Monthly activities youth fun or colour runs, cross-fit for youth to help with obesity and staying active"*
  - "Inclusive activities for children with disabilities, free activities to keep youth engaged"*
    - "Include a night club for young adults"*
- "More affordable and free activities and services to assist elderly people who live alone"*
- "I want services that could visit the elderly. I want more services to take the elderly for social activities or events. I want affordable activities such as yoga and swimming"*
- "Accessible transport and facilities that include the needs of people with disabilities to participate in the community"*
- "More activities and variety of activities for people with a disability e.g. horse riding, community gardens, gardening activities, creative workshops, group trips in natural environments"*
  - "'Everybody Walking' theme in all the parks not just a selected few"*
- "More implementation of outdoor gyms and local activities for all fitness types e.g. Park runs, group circuits and activities for the elderly"*
  - "Computer training"*
- "I'd like more services like libraries, parks and sport centres in the Cabramatta area (libraries are very busy and it's hard to find a spot, seats at the park that I can sit and do work in would be great)"*
  - "Improve libraries and facilities within other libraries besides Cabramatta"*
- "Ensure that community facilities are improved to a level of standard that is consistent with similar private spaces so that the general public can have affordable and effective buildings (i.e. smart buildings, data, lighting, CCTV etc.)"*
- "Better park facilities in the local areas, e.g. Kipling Park could use new play equipment and shade sails above. The park rarely has its lawns mowed too"*
- "Fairfield and Cabramatta have great facilities but places like Fairfield Heights, Fairfield West and Wakeley don't have much"*
- "There's current great facilities at the libraries but the resources are limited for the current level of population"*
  - "Libraries or community centres offering free or cheap courses"*
- "I want to see various art exhibitions put on in the community centre and classes for creative writing, painting, photography, dancing and acting."*
  - "Community policing - involve community with police"*
  - "More police presence in public areas or CCTV surveillance" / "More police / no gambling café"*
  - "Facial recognition CCTV, CCTV cameras in Fairfield, number plate recognition cameras, housing for homeless"*
    - "Security cameras in all stations and car parks around stations"*
- "Fairfield Hospital to be upgraded on the level of Liverpool or other bigger Hospitals, as it has the land to grow and it would be the closest Hospital to the new Airport"*
  - "Reduce ER waiting room times and better access to Fairfield Hospital" / "Better hospital conditions"*
- "TAFE college. It's ok could be better. They need to make TAFE bigger to hold more students and more variety of courses. They need to go up levels to keep up with the population not big enough. And equipment needs to be upgraded to the best! ask government for more funding to improve Wetherill Park TAFE and make bigger to hold more students and courses"*
- "Repurpose high schools in urban centres as multi user TAFE & WSU campuses. E.g. Fairfield High. Make access easier for migrant community."*
  - "We have a TAFE but should be attracting a University. Liverpool have two now and we have none."*
  - "More promotion of these groups and their services and events. Can more information days be held throughout the year that is supported by the council?"*
- "Funding for Youth Network activities and support for community groups working with young refugees / disengaged youth"*
- "Reaching out to the less well-off residents, providing initiatives and programs that could help their lives through social groups, activities to help integrate into the community"*

## THEME 2 – INFRASTRUCTURE AND PLACES

Places and Infrastructure are the buildings, facilities, open space, town centres, roads, footpaths, public transport and all other built structures that we use to meet our day to day and future needs. The availability of places and infrastructure in the community enables services to be provided and therefore contributes to our wellbeing. The quality of our places and infrastructure create a first impression for visitors to our City and help shape the care and pride we take in our area.

This theme represents 34% of survey participants needs and aspirations identified from community engagement activities.



■ Theme 1 ■ Theme 2 ■ Theme 3 ■ Theme 4 ■ Theme 5

**Figure 33: % of Survey Participants needs represented by Theme 2**

This comprises the following needs and aspirations highlighted by the surveyed participants based on popularity.

Needs and Aspirations	Value
Connected transport system, including regional links – <i>Priority Item</i>	682
Car parking spaces – <i>Priority Item</i>	542
Inviting and well used community places and parks – <i>Priority Item</i>	458
Local traffic flow and road safety – <i>Priority Item</i>	334
Better quality of new development to improve the character of our local area	300
City infrastructure (buildings, roads, etc.) is supporting the future growth of the City	275
Affordable housing e.g. apartments, granny flats and townhouses	268
Condition of roads	224
Safe and connected walking paths and cycle ways	197
Phone reception and access to internet	51

**Figure 34: Needs and Aspirations of Theme 2**

## Common Goals Identified

Based on these needs and aspirations the following common goals have been identified:

- An accessible and liveable city
- Inviting and well used open spaces
- Community assets and infrastructure are well managed into the future

## How will we get there?

The surveyed participants were asked “how will we get there?” based on the needs and aspirations they have identified. This will help paint the picture when identifying the outcomes and strategies needed to achieve the community’s goals as part of the 2022-2032 Fairfield City Plan.

The following information was collated and identified:

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
An accessible and liveable city	Connected transport system, including regional links – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- New innovative transport systems, with connections to Parramatta and the new airport</li> <li>- Increase frequency of public transport</li> <li>- Improve access between railway stations and major bus routes including lift access for people with a disability and upgraded bus shelters</li> <li>- Integrate timetables between buses and trains</li> <li>- Reduce number of transport connections needed to get to major CBD’s across Sydney and improve the length of time to travel (e.g. more express trains)</li> </ul>
	Safe and connected walking paths and cycle ways	<ul style="list-style-type: none"> <li>- Extend cycleways and traffic lights across busy roads</li> </ul>
	Local traffic flow and road safety – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Upgrade signage with lighting for visibility</li> <li>- Improve school access and crossings</li> <li>- Increase and improve traffic controls, such as speed humps and roundabouts to reduce speeding</li> <li>- Improve planning to include turning lanes and undertake more traffic studies to consider alternatives</li> <li>- Improve flow on main roads with more clearways during peak hours</li> <li>- Promote affordable alternative travel options</li> <li>- Introduce bicycle lanes and bicycle facilities</li> <li>- Increase transport links to main roads</li> </ul>
	Car parking spaces – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- More multi-storey car parks / more at grade carparks to be developed into multi-storey carparks at town centres, as well as at Train Stations</li> <li>- Increase car parking facilities at shopping centres</li> <li>- Long and short-term parking facilities that are affordable</li> <li>- Improve disabled parking spots as well as enforcement</li> <li>- Introduce permit parking in peak areas</li> <li>- More visible signage for car parking spaces</li> </ul>
	Better quality of new development to improve the character of our local area	<ul style="list-style-type: none"> <li>- Support new development that integrate renewable practices, including green spaces</li> <li>- Reduce reliance on social housing</li> <li>- Maintain design quality of developments that improve local character</li> </ul>
	Affordable housing e.g. apartments, granny flats and townhouses	<ul style="list-style-type: none"> <li>- Reduce the amount of unused buildings in the city</li> <li>- Introduce community initiatives to reduce homelessness</li> </ul>

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
Inviting and well used open space	Inviting and well used community places and parks – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- More innovative playgrounds and spaces for children and children with disability</li> <li>- Increase seating and shaded areas in community areas to encourage social gatherings</li> <li>- More outdoor gyms and water bubblers</li> <li>- Introduce cafes and restaurants to popular parks and open spaces</li> <li>- More off-leash dog parks as well as improve existing amenities and facilities provided at dog parks</li> <li>- Improve park appearance with landscaping and gardens</li> <li>- Introduce public art throughout the city to enhance public appearance and local character</li> <li>- Increase number of vibrant trees, colourful flowers, public art and water features in community places and parks</li> <li>- Improve signage and park frontages across the City</li> <li>- Maintain parks free of rubbish and litter with increased bins in public places</li> </ul>
	City infrastructure (buildings, roads, etc.) is supporting the future growth of the City	<ul style="list-style-type: none"> <li>- Improve designs including seating, landscaping, fountains, art, monuments etc.</li> <li>- Upgrade footpaths and footpath connections</li> </ul>
Community assets and infrastructure are well managed into the future	Condition of roads	<ul style="list-style-type: none"> <li>- Respond more quickly to road maintenance requests, including potholes and kerb and gutters</li> <li>- Increase frequency of repairing roads that have high traffic</li> </ul>
	New and upgraded community facilities in suitable locations	<ul style="list-style-type: none"> <li>- Upgrade community facilities with modern technology</li> <li>- Fair distribution of maintained and upgraded community facilities and open spaces across the City, including in smaller town centres.</li> </ul>

Figure 35: Proposed Goals of Theme 2

The following are direct comments that were made in relation to the community’s needs and aspirations for Theme 2 – Place and Infrastructure:

*“Development that is not a cost to the Fairfield environment, but rather improves it. Developers don’t have the right to make it worse for us and then expect us to suffer the consequences. (increased flooding, hotter streets with less trees)”*

*“Better looking developments to improve the area”*

*“As the population in our area burgeons, we need to think about better medium density housing, built to a better standard, close to public transport, and of a better visual appeal.”*

*“All unused buildings that are local to consider could this be actual affordable housing not just for people who are in housing but affordable rentable houses for private renters who have one income. There should be more community initiatives to help the homeless who usually hang around public pathways or the malls, instead they should have somewhere they can go, clean up, do something productive that supports the community as a whole. Going by the few rundown buildings especially near the train station the building is falling apart but it could be rentals for anyone it’s just wasted space. housing affordability is a community issue.”*

*“It would be nice if a survey could be conducted to see how much people pay rent in different accommodations and how much they think they should be paying. I think hearing community members discuss the cost of living will support the notion of having ‘rent control’.”*

*“Develop an affordable housing policy to ensure a minimum level of affordable housing is provided in developments”*

*“Answer the community needs not just generalised”*

*“see more neighbourhood network committees and community members involved in these neighbourhood from the refugee and CALD background”*

*“Plans developed with feedback from members of the community”*

*“Surveys and continual engagement with the community”*



*“Build up existing car park to gain more space. Also, incorporate all critical infrastructure such as car park, footpath into the development, not just an afterthought add on.”*

*“Build multi-storey car park near train stations and shops and affordable parking areas”*

*“Last year we ranked 2nd in car fines, why? because we obviously don’t have enough car park spaces, we ranked behind the city but that place is a tourism hot spot. more needs to be done for our community because it really is unfair to the people.”*

*“Connect Fairfield city rail and bus services to Parramatta city, Penrith, Sydney city and new suburbs in south west Sydney (Narellan and Camden) where are job opportunities to make travelling easier and cheaper”*

*“The city needs good connections both internally and to travel out of the city for work and recreation”*

*“Bonnyrigg train station, larger car spaces”*

*“Wider roads, traffic lights and roads built with safety and taking into consideration increasing population, more safe car parking”*

*“Plan roads and traffic to accommodate the growing Fairfield and the nearby suburbs. increase the number of traffic lights in the road and reduce the red and speed cameras.”*

*“Clearer signage and road painted lines/arrows, etc., also trim trees on sidewalk when they grow too wide and obstruct the driver’s view of the road”*

*“Better lighting, CCTV, panic poles as part of the smart poles”*

*“More lights, maybe CCTV”*

*“Extension of cycleway and traffic lights across busy roads”*

*“More brighter and updated street lights”*

*“Eastern Creek road and Horsley Drive are in need of urgent upgrade as they are getting clogged up from the amount of trucks coming in and out of Wetherill Park, Industrial area. Terminal for all truckies that are supporting their family but must park on the street should be built to prevent accidents as they are blocking view. Restwell road and the part where is parting towards Prairievale road should have one more line that would turn left.”*

*“I would like Fairfield Council to build roads that are safe for cyclist such as bicycle lane, bike stands and reduced road speed. Increase transport links and connectivity to other CBD and more express services.”*

*“Expanded roads and consider overpasses to create main arterial roads (e.g. Cumberland Highway) into mini highways”*

*“Decrease potholes and smooth roads, also cleaning up the gutters in public roads to make it more presentable.”*

*“Repair major main roads frequently instead of resurfacing roads that are less used and in good condition”*

*“Wider and less potholes more kerbing and speed humps to be designed with no ditches”*

*“We need NBN into the house... we need reliable fast speed internet”*

*“No more dead spots, fast internet for all”*

*“Better 4G coverage in the area by speaking with Telstra regarding 4G towers”*

*“Active in protecting heritage buildings by finding ways of using old buildings for new ideas.”*

*“Ensure heritage listed buildings are protected and celebrated as well as sites of local significance.”*

*“Preserve our oldest buildings for future generations to admire”*

*“More walking tracks that are well lit, more accessible parks, and a lot of old parks need to be upgraded or moved to areas with high traffic flow for safety purposes. Some parks Prince street park is very old, and in an area that is very quiet and does not feel safe”*

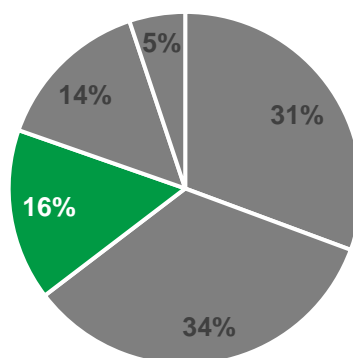
*“Make certain parks available at night, redesign parks for passive surveillance and for more than playgrounds for little kids but a space to hang out of all ages. Create gyms next to playgrounds or circuit paths. Make more dog parks in areas unsuitable for constructing anything else on them.”*

*“I want to see an improvement in playgrounds, garbage bins, landscaping and other facilities to encourage families to spend time together at the smaller local parks. Use Western Sydney regional park as an example, and apply facilities at local parks.”*

## THEME 3 – ENVIRONMENTAL SUSTAINABILITY

Our local environment and natural resources define our City and contribute to our wellbeing. In turn, our activities impact the quality and viability of many species and limited resources. Increasing awareness of environmental challenges such as climate change and water shortages has increased the pressure for protection and management of our bushland, local wildlife and waterways as well as improved design and operation of our built environment. Environmental sustainability is important at the local and global level, and for the health and wellbeing of future generations.

This theme represents 16% of survey participants needs and aspirations identified from community engagement activities.



■ Theme 1 ■ Theme 2 ■ Theme 3 ■ Theme 4 ■ Theme 5

**Figure 36: % of Survey Participants needs represented by Theme 3**

This comprises the following needs and aspirations highlighted by the surveyed participants based on popularity.

Needs and Aspirations	Value
Cleaner streets and public areas – <b>Priority Item</b>	508
Environmentally sustainable living	250
Bushlands, creeks and rivers are protected	175
Litter and rubbish dumping prevention	158
Access to shaded, cool areas such as bushland and waterways	128
Reduce climate change	109
Food hygiene in local restaurants	96
Improved stormwater drainage to reduce flooding	83
Quick response to emergencies e.g. flooding, fires, etc.	34

**Figure 37: Needs and Aspirations of Theme 3**

## Common Goals Identified

Based on these needs and aspirations the following common goals have been identified:

- A sustainable natural environment
- An environmentally aware and active community
- Environmental compliance standards are met

## How will we get there?

The surveyed participants were asked “how will we get there?” based on the needs and aspirations they have identified. This will help paint the picture when identifying the outcomes and strategies needed to achieve the community’s goals as part of the 2022-2032 Fairfield City Plan.

The following information was collated and identified:

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
A sustainable natural environment	Cleaner streets and public areas – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Clean and maintain creeks of weeds and pollution</li> <li>- Increase cleaning of public areas and facilities as well as street sweeping across the City</li> </ul>
	Litter and rubbish dumping prevention	<ul style="list-style-type: none"> <li>- Clean the streets from rubbish, litter and illegal dumping across the City</li> </ul>
	Access to shaded, cool areas such as bushland and waterways	<ul style="list-style-type: none"> <li>- Plant trees to stabilise river and creek banks</li> </ul>
	Reduce climate change	<ul style="list-style-type: none"> <li>- Use natural methods for creek stabilisation</li> </ul>
	Bushlands, creeks and rivers are protected	<ul style="list-style-type: none"> <li>- Prioritise tree planting and diverse natural landscapes as part of town planning</li> </ul>
	Improved stormwater drainage to reduce flooding	<ul style="list-style-type: none"> <li>- Clean and maintain creeks and bushland areas to prevent natural hazards</li> <li>- Improve stormwater drainage to reduce impact of floods</li> <li>- Clean and maintain kerb and gutters to prevent floods</li> </ul>
	Quick response to emergencies e.g. flooding, fires, etc.	<ul style="list-style-type: none"> <li>- Continue to provide financial support to local emergency services</li> <li>- Educate the community on emergency preparedness</li> <li>- Improve visibility of signs, including residential house numbers, to assist emergency services</li> </ul>
An environmentally aware and active community	Environmentally sustainable living	<ul style="list-style-type: none"> <li>- Provide community education programs on recycling in multiple languages</li> <li>- Encourage and educate residents on maintaining gardens in residential areas</li> <li>- Investigate residential bin options and promote recycling behaviours</li> <li>- Promote residential book-in clean ups</li> </ul>
Environmental compliance standards are met	Food hygiene in local restaurants	<ul style="list-style-type: none"> <li>- Regulate and enforce environmental and public health regulations</li> <li>- Increase inspections of restaurants with a focus on food handling practice</li> <li>- Maintain and monitor areas with frequent illegal dumping</li> </ul>

Figure 38: Proposed Goals of Theme 3

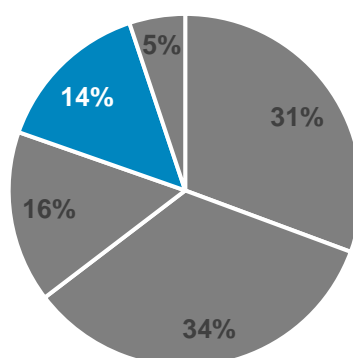
The following are direct comments that were made in relation to the community's needs and aspirations for Theme 3 – Environmental Sustainability:

- “Improved system of cleaning streets and public areas, and more responsibility given to residents and locals to not litter and to maintain a clean front yard.”*
- “There should be more rubbish bins around and council to clean streets regularly as well as encourage the community to keep it clean”*
- “Trees to stabilise river and creek banks, finish the return to natural creek for the concrete creek through St John’s Park and onwards”*
- “Creeks seem to getting “clogged” again. Just look at the creek that runs from North Liverpool Road to Cabramatta road for an example.”*
- “Monitoring of creeks (e.g. streamflow quality), management of weeds and pollution (removal of rubbish in creeks)”*
- “Perhaps, put in rubbish bins along the busy parts of those busiest streets such as, John Street, Hill Street, Hughes Street. For household larger items disposal, schedule in more rubbish collection date every quarter”*
- “Maintain areas that discourage dumping, i.e. Horsley Dr opposite Greenway Plaza is a rubbish dump because it is not maintained.”*
  - “Prevent rubbish dumping around the minor and major park lands”*
- “More street trees and plantings. Trees in roundabouts. Create water areas e.g. pond, lake in parks. Integrated water design principles. Restore, regenerate bush and waterways, include walking paths and accessible areas to spend time in nature”*
- “I want more shade trees planted in streets and residents rewarded for maintaining trees on their property.”*
  - “Creeks need to be cleaned out never seen mine cleaned in over 20 years”*
    - “Clean our gutters more regular and add more drains”*
- “New infrastructure to be built using recycled materials (e.g.: recycled plastic decking, recycled plastic outdoor furniture etc.)”*
- “Introduce green garden waste bins. Promote recycling because some people use recycling bin as a second rubbish bin”*
  - “Maybe more translation services around what can and can’t be recycled”*
- “Easiest way to assist is just planting trees and prioritising the planting of trees rather than an afterthought. Make people see the value in trees by getting residents to identify where they want trees. And stop just planting grass on verges, there are far more plants out there that don’t need to be mowed and take up water and provide food for fauna.”*
- “Increase focus and education of residents, plant more trees, reinforce that trees are of value, have great benefits for the community, can reduce the heat island effect.”*
  - “More trees and more trees along the green strip along the road”*
- “Food shops need more hygiene inspections, from experience I will never again buy from a food place serving without gloves and has fake nails.”*
  - “An emphasis to restaurants using gloves when handling food & serving food”*
- “More stores to be following food practices. The cleanliness of restaurants and constant new food being rotated. Having something to prevent flies from coming into restaurants”*
  - “Set up an emergency quick call”*
- “As stated above open up the roads better educate our population to move for emergency vehicles and spray house numbers on the kerb where applicable to help find a house number faster and more reliably”*
  - “More funding for emergency services”*

## THEME 4 – STRONG AND RESILIENT ECONOMY

The businesses and industries in Fairfield City and the surrounding areas provide goods and services as well as local employment opportunities. The shopping centres not only provide a range of products and services, they are also important meeting places and often represent the identity of their suburb. The Smithfield- Wetherill Park industrial area is one of the largest industrial estates in Australia and therefore a major employer, traffic generator and economic powerhouse. Higher than average levels of unemployment, especially youth unemployment, place increased importance on access to education and training.

This theme represents 14% of survey participants needs and aspirations identified from community engagement activities.



■ Theme 1 ■ Theme 2 ■ Theme 3 ■ Theme 4 ■ Theme 5

**Figure 39: % of Survey Participants needs represented by Theme 4**

This comprises the following needs and aspirations highlighted by the surveyed participants based on popularity.

Needs and Aspirations	Value
Attractive and lively town centres – <b>Priority Item</b>	471
Local shopping variety – <b>Priority Item</b>	391
More job opportunities – <b>Priority Item</b>	348
Support for local businesses	90
Access to workforce training and skill development	82
Tourism throughout the city	41

**Figure 40: Needs and Aspirations of Theme 4**

## Common Goals Identified

Based on these needs and aspirations the following common goals have been identified:

- Range of resilient businesses
- Attractive and lively City
- Diverse employment and job opportunities

## How will we get there?

The surveyed participants were asked “how will we get there?” based on the needs and aspirations they have identified. This will help paint the picture when identifying the outcomes and strategies needed to achieve the community’s goals as part of the 2022-2032 Fairfield City Plan.

The following information was collated and identified:

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
Range of resilient businesses	Local shopping variety – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Extend opening hours to later in the evening in particular town centres</li> <li>- Increase variety of retail and department stores</li> <li>- Increase cafes, coffee culture, restaurants with a focus on outdoor dining</li> </ul>
	Support for local businesses	<ul style="list-style-type: none"> <li>- Provide educational training programs and opportunities to improve our community’s employment skills</li> <li>- Improve advertisement of employment opportunities across the City</li> <li>- More modernised shopping centres across the City (in particular Fairfield)</li> <li>- Retain government service agencies in Fairfield City</li> <li>- Support small local businesses</li> </ul>
Attractive and lively City	Tourism throughout the city	<ul style="list-style-type: none"> <li>- Upgrade / improve unmaintained older buildings</li> <li>- Increase cleaning of town centres</li> <li>- Reduce gambling cafes</li> <li>- Increase frequency of public events</li> <li>- More live music and concerts in public areas</li> <li>- Increase engagement and input by the community on major upgrades and changes to Town Centres</li> <li>- Improve local marketing and promotion of the City</li> </ul>
	Attractive and lively town centres – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- More nightlife across the City</li> <li>- Improve planter boxes and introduce hanging baskets on street lights</li> <li>- More seasonal decorations across Town Centres</li> </ul>
Diverse employment and job opportunities	More job opportunities – <b>Priority Item</b>	<ul style="list-style-type: none"> <li>- Attract larger companies in a range of different industries to the area</li> <li>- More employment opportunities for young people and volunteer opportunities to increase skill development as well as support casual employment for older people</li> <li>- Host regular local job expos and information stalls in public spaces</li> </ul>
	Access to workforce training and skill development	<ul style="list-style-type: none"> <li>- Provide transition programs for skilled migrant workers</li> <li>- Provide training for young people on job seeking skills</li> </ul>

Figure 41: Proposed Goals of Theme 4

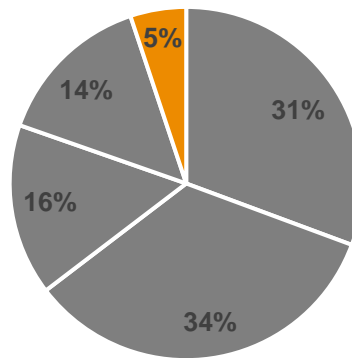
The following are direct comments that were made in relation to the community's needs and aspirations for Theme 4 – Economy and Employment:

- “Fix Neeta City no options no Big W no more \$2 shops”*
- “Improved shops for example an upgrade to current shops — a variety of shops and less grocery shops, perhaps a Stocklands”*
- “More variety for example only Stocklands in the area another big shopping centre”*
- “Expand shopping centres and proper parking”*
- “Council to offer better rebates for business”*
- “More activities that involve local businesses, showcase the amazing businesses we have already”*
- “Opportunities for the council to get the public involved in supporting local businesses and educating the locals of the importance of supporting the businesses in our area”*
- “Council to offer advertising/marketing for local businesses and restaurants on social media platforms or have a readily available list of businesses in each suburb or category on the website”*
- “Night life”*
- “More popular cafes open longer / night markets”*
- “I would like to see more events open at night, shops or restaurants, not necessarily centred around drinking alcohol”*
- “Night market food and shops”*
- “Food tours, make a regular night market”*
- “Have cultural events more regularly, e.g. Vietnamese, Chaldean, Latino, Assyrian, New Zealand, events in many areas”*
- “The council to collaboration with business, promote more lively events, and promote them better”*
- “Entry level jobs for teenagers please! Now everyone is born to work at retail or fast food chains. It would be great if council could come up with few types of jobs.”*
- “Many young can't find jobs, assist in projects that would help with jobs.”*
- “More and variety of jobs for the youth, choices for semi-retired people”*
- “More job opportunities at the council”*
- “Young youths do need help with job hunting, and wants to know more about new evolving jobs in the future, also immigrants who cannot speak English with confidence but has the skills and experiences. With that, perhaps host a "day event" at the front of station area with, booths from a wide range of job agencies, and government approved courses facilities providing information and application forms.”*

## THEME 5 – GOOD GOVERNANCE

As a democracy, we want our leaders to listen to us, represent our views with integrity and strive to achieve for the good of the community. Decision making, especially in the public sector, must be transparent, objective and accountable. Good governance and leadership ensures the community has access to information and participates in the development of policies and decisions that affect them. Across all sectors of our community we look for a high standard of ethics, justice and honesty to be reflected in the actions and behaviour of individuals, organisations, businesses and governments.

This theme represents 5% of survey participants needs and aspirations identified from community engagement activities.



■ Theme 1 ■ Theme 2 ■ Theme 3 ■ Theme 4 ■ Theme 5

**Figure 42: % of Survey Participants needs represented by Theme 5**

This comprises the following needs and aspirations highlighted by the surveyed participants based on popularity.

Needs and Aspirations	Value
Plans are developed to meet the community's needs	164
A well engaged and informed community	107
A financially sustainable city through value for money services	91
Decision making processes are open and transparent	71
Community interests are well represented	38
Access to public information	31

**Figure 43: Needs and Aspirations of Theme 5**



## Common Goals Identified

Based on these needs and aspirations the following common goals have been identified:

- Decision making processes are open and transparent
- A well engaged and informed community
- Fairfield City is financially sustainable and responsible

## How will we get there?

The surveyed participants were asked “how will we get there?” based on the needs and aspirations they have identified. This will help paint the picture when identifying the outcomes and strategies need to achieve the community’s goals as part of the 2022-2032 Fairfield City Plan.

The following information was collated and identified below.

Proposed Goals	Needs and Aspirations	Suggestions from the community for achieving these goals, needs and aspirations
Decision making process are open and transparent	Plans are developed to meet the community's needs / Community interests are well represented	<ul style="list-style-type: none"> <li>- Provide opportunities for community members to be involved in the decision-making process</li> <li>- Develop plans based on feedback from the community</li> <li>- Develop and maintain partnerships with community groups</li> </ul>
	Decision making processes are open and transparent	<ul style="list-style-type: none"> <li>- Provide open and transparent community consultation</li> <li>- Promote decision-making processes and outcomes</li> <li>- Provide more opportunities for community feedback</li> </ul>
A well engaged and informed community	A well engaged and informed community	<ul style="list-style-type: none"> <li>- Use a diverse range of communication methods, in addition to social media, that collectively engage with Fairfield’s diverse community</li> <li>- Provide and maintain publicly viewable schedule of Council events and festivals</li> <li>- Deliver more diverse community engagement opportunities and initiatives throughout the city</li> </ul>
	Access to public information	<ul style="list-style-type: none"> <li>- Provide reliable and accurate information in a variety of forms that are easily understood and meets the diverse needs of the community, i.e. simple English, Auslan etc.</li> <li>- Ensure information is easily accessible to the community</li> <li>- Continue to inform the community through multiple media mediums</li> </ul>
Fairfield City is financially sustainable and responsible	A financially sustainable city through value for money services	<ul style="list-style-type: none"> <li>- Maintain lower rates compared to surrounding councils</li> <li>- Provide value for money services</li> <li>- Communicate with the community on Council’s financial decisions</li> </ul>

Figure 44: Proposed Goals of Theme 5

The following are direct comments that were made in relation to the community's needs and aspirations for Theme 5 – Good Governance and Leadership:

- “More community involvement in decision making”*
- “More community consultations and effective community consultations that reach consultations that reach targeted community members.”*
- “More transparent community consultations through promoting across the community and not just specific community groups”*
- “Newspaper notices and social media updates + opportunities to bring concerns to council”*
- “Improve all services and lower rent fees”*
- “Better forms of communication for all people to have access too. invest in easy English, on forms and websites, Council staff to learn Auslan and promote that you have the service available.”*
- “Just keep information accessible”*
- “Local newspaper service”*
- “Use different ways and opportunities to connect with our diverse community. Be more proactive in doing this by reaching out to the different communities and not just posts on social media.”*
- “Future listed scheduled events info poster, on a colourful display stands, right next to the station (like the bright event display stands around Olympic Park, which they do regularly updated).”*
- “Better promotion of council services. More proactive council that seeks and goes out into the field to engage the community. Surveys conducted in different languages”*
- “Lower rates”*
- “Using budget for local community. Helping local business to grow...promoting local business”*
- “Feedback to the community on a regular basis about our financial position is important & communicating projected price increases in service in comparison to other areas.”*
- “Goes hand in hand with more community and social groups supported. Although Fairfield LGA has a large population of 198,817 people, there are still families and people who feel isolated because they are so busy looking after their families (such as caring for elderly and children) that they don't get to connect with people in the community.”*
- “More support for community organisations or organisations benefitting the community such as Lost in Books”*
- “More access to local government with less red tape to enable people in community based organisations to readily access additional services to benefit the community when necessary.”*
- “improve and increase in community consultations with the diverse community”*
- “Fairfield is a diverse community including all cultures in art galleries or in the community itself”*
- “Obtain community feedback, identify priorities, implement actions.”*

## LINKING TO OTHER PLANS

All information collated from the implementation of the community engagement strategy has been used to determine if the community's vision, goals, priorities and aspirations for the future of Fairfield City have changed. These are included in the Draft 2022-2032 Fairfield City Plan. Some of these plans and strategies include:

### Council Plans

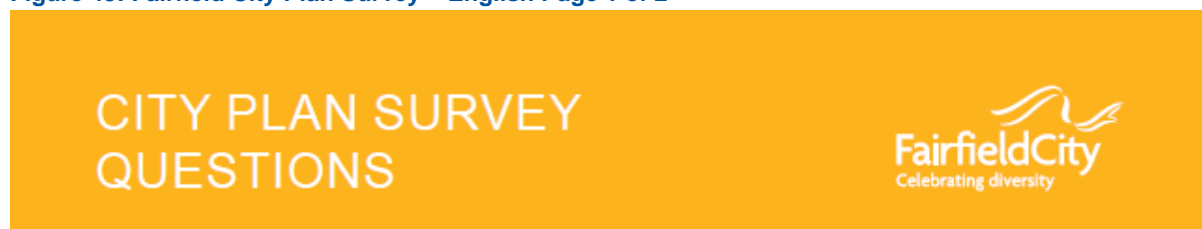
- Local Strategic Planning Statement.
- Disability Inclusion Action Plan

### External Plans and Strategies

- NSW Premier's Priorities
- United Nations Sustainable Development Goals
- Resilient Sydney

# APPENDIX

Figure 45: Fairfield City Plan Survey – English Page 1 of 2



1. What are the three (3) best things about living/working in Fairfield City?
  - a. \_\_\_\_\_
  - b. \_\_\_\_\_
  - c. \_\_\_\_\_
  
2. What are three (3) things that you would like to change about living/working in Fairfield City?
  - a. \_\_\_\_\_
  - b. \_\_\_\_\_
  - c. \_\_\_\_\_

3. If you could travel forward to the year 2030, what would you like to see throughout Fairfield City?  
Please number 5 priorities (Mark them from 1-5 across the whole list)

HEALTH AND WELLBEING	LEADERSHIP AND STRATEGY (PLANNING)
Access to healthcare, medical facilities and services	A well engaged and informed community
Access to shaded, cool areas such as bushland and waterways	Access to public information
Affordable healthy activities for physical exercise	Access to Schools, Universities, Colleges and TAFE
Affordable housing e.g. apartments, granny flats and townhouses	Better quality of new development to improve the character of our local area
Cleaner streets and public areas	Community and social groups supported
Community celebrations and events	Community facilities provide opportunities for education and leisure such as libraries, community centres, etc.
Community pride	Community interests are well represented
Community safety	Decision making processes are open and transparent
Food hygiene in local restaurants	Plans are developed to meet the community's needs
Affordable services such as the Leisure Centres, Community Hall, libraries, sportsfields, and parks	
ECONOMY AND SOCIETY	INFRASTRUCTURE (BUILDINGS, ROADS, ETC.) AND ENVIRONMENT
A financially sustainable city through value for money services	Bushlands, creeks and rivers are protected
Access and participation opportunities for people with a disability	Car parking spaces
Access to workforce training and skill development	City infrastructure (buildings, roads, etc.) is supporting the future growth of the City
Activities and facilities for children and youth	Condition of roads
Activities and facilities for the elderly	Connected transport system, including regional links
Attractive and lively town centres	Environmentally sustainable living
Diversity and multiculturalism is respected	Improved stormwater drainage to reduce flooding
Heritage protected and celebrated	Inviting and well used community places and parks
More job opportunities	Litter and rubbish dumping prevention
Local shopping variety	Local traffic flow and road safety
New and upgraded community facilities in suitable locations	Phone reception and access to internet
Partnerships between organisations and government to support the community	Quick response to emergencies e.g. flooding, fires, etc.
Support for local businesses	Reduce climate change
Tourism throughout the city	Safe and connected walking paths and cycle ways
	Other:

Figure 45: Fairfield City Plan Survey – English Page 2 of 2

4. For each of the priorities you selected, do you want the current service level maintained, improved, increased, or decreased in the future?

Tick which option below (maintained, improved, more or less) you want for each priority you selected previously.

Priority	Maintained <i>You would like the current level of service for this priority to continue as is</i>	Improved <i>You would like the current level of service for this priority to improve in quality</i>	More <i>You would like to see an increase in addition or frequency for this priority</i>	Less <i>You would like to see a decrease in the service delivery for this priority</i>
1				
2				
3				
4				
5				

5. Can you suggest some ways to achieve the five (5) priorities you have selected?

For example, if I selected 'better condition of roads', I want less potholes and smoother road surfaces especially on major roads OR if I selected 'more activities and facilities for the elderly', I want to see more assisted living facilities for the elderly.

---



---



---

## ABOUT YOU

6. How old are you?

12 years and under	<input type="checkbox"/>	25 – 34	<input type="checkbox"/>	60 – 69	<input type="checkbox"/>
13 – 17	<input type="checkbox"/>	35 – 49	<input type="checkbox"/>	70 – 84	<input type="checkbox"/>
18 – 24	<input type="checkbox"/>	50 – 59	<input type="checkbox"/>	85 years and over	<input type="checkbox"/>

7. In which suburb do you live/work?

Abbotsbury	<input type="checkbox"/>	Canley Vale	<input type="checkbox"/>	Fairfield West	<input type="checkbox"/>	Smithfield	<input type="checkbox"/>
Bonnyrigg	<input type="checkbox"/>	Carramar	<input type="checkbox"/>	Greenfield Park	<input type="checkbox"/>	St Johns park	<input type="checkbox"/>
Bonnyrigg Heights	<input type="checkbox"/>	Cecil Park	<input type="checkbox"/>	Horsley Park	<input type="checkbox"/>	Villawood	<input type="checkbox"/>
Bossley Park	<input type="checkbox"/>	Edensor Park	<input type="checkbox"/>	Lansvale	<input type="checkbox"/>	Wakeley	<input type="checkbox"/>
Cabramatta	<input type="checkbox"/>	Fairfield	<input type="checkbox"/>	Mt Pritchard	<input type="checkbox"/>	Wetherill Park	<input type="checkbox"/>
Cabramatta West	<input type="checkbox"/>	Fairfield East	<input type="checkbox"/>	Old Guildford	<input type="checkbox"/>	Yennora	<input type="checkbox"/>
Canley Heights	<input type="checkbox"/>	Fairfield Heights	<input type="checkbox"/>	Prairiewood	<input type="checkbox"/>		

## GENERAL

8. This is your chance to have a say about the future of Fairfield City, do you have any further comments?

---



---



---

9. If you would like to participate in future engagements like this, please provide your email or phone number.

Figure 46: Fairfield City Plan Survey – Arabic Page 1 of 2

## أسئلة حول استطلاع تخطيط المدينة



1. ما هي أفضل ثلاثة (3) أشياء تعجبك بخصوص المعيشة/العمل في مدينة فيرفيلد؟

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

2. ما هي الثلاثة (3) أشياء التي تريد تغييرها بخصوص المعيشة/العمل في مدينة فيرفيلد؟

a. \_\_\_\_\_

b. \_\_\_\_\_

c. \_\_\_\_\_

3. إذا استطعت التفكير مقدماً في عام 2030، ما الذي تريد أن تراه في أنحاء مدينة فيرفيلد؟ يُرجى وضع 5 أرقام حسب الأولوية (ضع علامة عليها من 1 - 5 عبر القائمة كلها)

الصحة والرياضية	القيادة والاستراتيجية (التخطيط)
إمكانية الوصول إلى خدمات الرعاية الصحية والمراقب والخدمات الطبية	مجتمع منشغل بالأنشطة وواع
توفير أماكن مظلة ولطيفة مثل الخلابات ومجربات المياه	إتاحة معلومات علمية
توفير أنشطة صحية مسورة للتكلفة للتمرينات الرياضية	توفير مدارس وجامعات وكليات "تيف"
توفير إسكان مسور التكلفة مثل الشقق، والمطبات السكنية للمسنين والنبوت (تون هاوز)	منشآت جديدة ذات نوعية جيدة لتصين طابع منطقتنا المحلية
شوارع ومناطق عامة أنظف	دعم جماعات المجتمع والمجموعات الاجتماعية
الاحتفالات والمناسبات المجتمعية	مراقب مجتمعية توفر فرص للتعليم والترفيه مثل المكتبات والمراكز المجتمعية الخ.
فخر المجتمع	تعظيم اهتمامات المجتمع تعظيماً سلبياً
سلامة المجتمع	عمليات اتخاذ القرارات تكون صريحة وشفافة
نظافة الأطعمة في المطاعم المحلية	تطوير الخطط لتلبية احتياجات المجتمع
خدمات مسورة التكلفة مثل مراكز الترفيه، والقاعات المجتمعية، والمكتبات، والملاعب الرياضية وحدائق	
الاقتصاد والمجتمع	البيئة الحضرية (المباني، والطرق الخ.) والبيئة
مدينة مستدامة مالياً عن طريق توفير خدمات ذات أعلى جودة بأفضل سعر	حماية الخلابات وجدول المياه والأنهار
فرص لحصول الأشخاص المعاقين على الخدمات والمشاركة في الأنشطة	أماكن لوقف السيارات
إمكانية الحصول على التدريب وتطوير المهارات للقوة العاملة	البنى التحتية للمدينة (المباني، والطرق، الخ.) التي تدعم النمو المستقبلي للمدينة
أنشطة ومراقب للأطفال والشباب	أحوال الطرق
أنشطة ومراقب للمسنين	نظام مواصلات مترابط يشمل الروابط الإقليمية
مراكز بلدية جذابة وحوية	معيشة مستدامة بيئياً
احترام التنوع والتعدد الثقافي	تصين نظام تصريف مياه الأمطار لتقليل الفيضانات
حماية التراث والاحتفال به	أماكن مجتمعية وحدائق جانبية ومستعملة استعمالاً حسناً
المزيد من فرص العمل	منع إلقاء النفايات في الشوارع وقلب النفايات
تنوع أماكن التسوق المحلي	حركة المرور المحلي وسلامة الطرق
مراقب مجتمعية حديثة ومحدثة في مواقع مناسبة	الاستقبال الهادئ والتوصل إلى الإنترنت
شراكة بين المنظمات والحكومة لدعم المجتمع	الاستجابة السريعة لحالات الطوارئ مثل الفيضانات، والحرائق، الخ.
دعم الأعمال التجارية المحلية	الحد من التلوث المناخي
السياحة في جميع أنحاء المدينة	ممرات للمشى وطرق لسر الدراجات تكون آمنة ومترابطة
	أمور أخرى:

Figure 46: Fairfield City Plan Survey – Arabic Page 2 of 2

4. بالمسبة لكلٍ من الأولويات التي اخترتها، هل ترغب أن يبقى مستوى الخدمات الحالية على ما هو عليه أو يتحسن أو يزيد أو يقل في المستقبل؟  
ضع علامة صح على الاختيار الذي يظهر أثناء (يبقى على ما هو عليه، أو يتحسن، أو يزيد أو يقل) لما ترغب لكلٍ من الأولويات التي اخترتها أعلاه.

الأولوية	يبقى على ما هو عليه	يتحسن	يزيد	يقل
1	ترغب أن يبقى مستوى الخدمة الحالية على ما هو عليه بالنسبة لهذه الأولوية	ترغب أن يتحسن مستوى الخدمة الحالية في النوعية بالنسبة لهذه الأولوية	ترغب أن ترى إضافة أو زيادة في وتيرة توفير الخدمة بالنسبة لهذه الأولوية	ترغب أن ترى انخفاض في توفير الخدمة بالنسبة لهذه الأولوية
2				
3				
4				
5				

5. هل يمكنك اقتراح بعض الوسائل اللازمة لتحقيق الخمس (5) أولويات التي اخترتها؟  
مثلاً: إذا اخترت "تحسين أحوال الطرق"، فسأريد كميات أقل من الحفر وأريد طرق تكون أسطحها أكثر نعومة وخاصة في الطرق الرئيسية؛ أو إذا اخترت "مزيد من الأنشطة والمرافق للمسنين"، فسأريد أن أرى مزيداً من المرافق للمعيشة تكون مدعومة للمسنين.

---



---



---

## معلومات عنك

6. كم عمرك؟

<input type="checkbox"/> 12 عامًا وأقل	<input type="checkbox"/> 34 - 25	<input type="checkbox"/> 69 - 60
<input type="checkbox"/> 17 - 13	<input type="checkbox"/> 49 - 35	<input type="checkbox"/> 84 - 70
<input type="checkbox"/> 24 - 18	<input type="checkbox"/> 59 - 50	<input type="checkbox"/> 85 عامًا وأكثر

7. ما هي الضاحية التي تعيش فيها؟

<input type="checkbox"/> Smithfield	<input type="checkbox"/> Fairfield West	<input type="checkbox"/> Canley Vale	<input type="checkbox"/> Abbotsbury
<input type="checkbox"/> St Johns park	<input type="checkbox"/> Greenfield Park	<input type="checkbox"/> Carramar	<input type="checkbox"/> Bonnyrigg
<input type="checkbox"/> Villawood	<input type="checkbox"/> Horsley Park	<input type="checkbox"/> Cecil Park	<input type="checkbox"/> Bonnyrigg Heights
<input type="checkbox"/> Wakeley	<input type="checkbox"/> Lansvale	<input type="checkbox"/> Edensor Park	<input type="checkbox"/> Bossley Park
<input type="checkbox"/> Wetherill Park	<input type="checkbox"/> Mt Pritchard	<input type="checkbox"/> Fairfield	<input type="checkbox"/> Cabramatta
<input type="checkbox"/> Yennora	<input type="checkbox"/> Old Guildford	<input type="checkbox"/> Fairfield East	<input type="checkbox"/> Cabramatta West
	<input type="checkbox"/> Prarieewood	<input type="checkbox"/> Fairfield Heights	<input type="checkbox"/> Canley Heights

## بوجه عام

8. هذه هي فرصتك للإدلاء برأيك في مستقبل مدينة فيرفيلد، هل لديك أي ملاحظات أخرى؟

---



---



---

9. إذا أردت الاشتراك في مزيد من مثل هذه المشاركات في المستقبل، يرجى تزويدنا بعنوان بريدك الإلكتروني أو رقم هاتفك.

Figure 47: Fairfield City Plan Survey – Cantonese Page 1 of 2

# 城市規劃調查問卷



1. 在 Fairfield 市，與工作/生活有關的最好的三 (3) 件事情是什麼？

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

2. 關於 Fairfield 市的生活/工作，您想改變的三 (3) 件事情是什麼？

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

3. 如果您可以穿越到 2030 年，您希望在 Fairfield 市看到什麼？

請列出 5 個優先選項 (在整個清單中按照從 1 到 5 的順序勾選)

健康 and 福利	領導及策略 (規劃)
使用醫療保健、醫療設施和服務的權利	一個參與度高並且資訊公開透明的社區
使用諸如林蔭地和水邊步道等蔭涼、涼爽區域的權利	獲取公共資源的權利
可負擔的體育鍛煉	使用學校、大學、學院和職業技術學院的權利
經濟適用房如：公寓、姻親房和聯排別墅	提升我們當地特色的更高品質的新開發專案
更乾淨的街道和公共區域	社區和社會團體得到資助
社區慶祝活動和公共活動	提供教育和休閒的社區服務設施，比如圖書館、社區中心等
社區自豪感	社區利益得到充分體現
社區安全	決策過程是公開透明的
當地餐館的食品衛生	制定的發展規劃可以滿足社區的需要
價格合理的服務設施，如休閒中心、社區禮堂、圖書館、運動場和公園	
經濟和社會	基礎設施 (建築物、道路等) 與環境
通過物有所值的服務設施打造的金融可持續性社會	林地、小溪和河流都受到保護
殘疾人使用和參與機會的權利	停車位
獲得勞動力培訓和技能發展的機會	城市基礎設施 (建築物、道路等) 支持著城市的未來發展
兒童和青少年的活動和設施	道路狀況
老人的活動和設施	互聯交通系統，包括區域間的連接
吸引人並且有活力的市中心	環境可持續的生活方式
多樣性和多元文化得到了尊重	改進的雨水排水系統，可減少洪水發生
歷史遺跡得到保護和稱頌	引人入勝並且被充分利用的社區場所和公園
更多的工作機會	防止傾倒雜物和垃圾
琳瑯滿目的當地購物環境	當地交通通暢和道路安全
在合適的位置新建和升級的社區設施	電話接收和上網
非政府組織和政府合作支援社區	對緊急情況做出快速反應，例如洪水、火災等
對本地企業的支持	減少氣候變化
遍佈全城的旅遊業	安全和互聯的人行道和自行車道
	其他：

Figure 47: Fairfield City Plan Survey – Cantonese Page 2 of 2

4. 對您所選擇的每個優先選項，您希望當前的服務水準在未來能夠得到維持、改進、提升還是降低？

對您之前選擇的每個優先選項，勾選以下選項（得到維持、改進、更多、更少）。

優先選項	得到維持 <i>您希望此優先選項的當前服務水準保持不變</i>	改進 <i>您希望當前的服務水準的品質能得到改善</i>	更多 <i>您希望看到該優先選項的額外提升或頻率增加</i>	更少 <i>您希望看到此優先選項的服務交付有所減少</i>
1				
2				
3				
4				
5				

5. 您能提出一些方法來實現您選擇的五(5)個優先選項嗎？

例如，如果我選擇“更好的道路狀況”，我想要更少的坑窪和更平穩的路面，特別是在主要道路上，或者如果我選擇“更多的老年人的活動和設施”，我想看到更多老年人的輔助生活設施。

---



---



---

## 您的情況

6. 您的年齡？

12 歲及以下	<input type="checkbox"/>	25 – 34	<input type="checkbox"/>	60 – 69	<input type="checkbox"/>
13 – 17	<input type="checkbox"/>	35 – 49	<input type="checkbox"/>	70 – 84	<input type="checkbox"/>
18 – 24	<input type="checkbox"/>	50 – 59	<input type="checkbox"/>	85 歲及以上	<input type="checkbox"/>

7. 您在哪個區生活/工作？

Abbotsbury	<input type="checkbox"/>	Canley Vale	<input type="checkbox"/>	Fairfield West	<input type="checkbox"/>	Smithfield	<input type="checkbox"/>
Bonnyrigg	<input type="checkbox"/>	Carramar	<input type="checkbox"/>	Greenfield Park	<input type="checkbox"/>	St Johns park	<input type="checkbox"/>
Bonnyrigg Heights	<input type="checkbox"/>	Cecil Park	<input type="checkbox"/>	Horsley Park	<input type="checkbox"/>	Villawood	<input type="checkbox"/>
Bossley Park	<input type="checkbox"/>	Edensor Park	<input type="checkbox"/>	Lansvale	<input type="checkbox"/>	Wakeley	<input type="checkbox"/>
Cabramatta	<input type="checkbox"/>	Fairfield	<input type="checkbox"/>	Mt Pritchard	<input type="checkbox"/>	Wetherill Park	<input type="checkbox"/>
Cabramatta West	<input type="checkbox"/>	Fairfield East	<input type="checkbox"/>	Old Guildford	<input type="checkbox"/>	Yennora	<input type="checkbox"/>
Canley Heights	<input type="checkbox"/>	Fairfield Heights	<input type="checkbox"/>	Prairiewood	<input type="checkbox"/>		

## GENERAL

8. 這是您對 Fairfield 市的未來發表看法的機會，您還有進一步的意見嗎？

---



---



---

9. 如果您希望在將來參與到此類活動中，請提供您的電子郵件地址和電話號碼。



Figure 48: Fairfield City Plan Survey – Khmer Page 1 of 3



១ តើចំណុច៣ដែលល្អជាងគេស្តីអំពីការរស់នៅ/ធ្វើការនៅក្រុងហ្វៃរីផាល់ (Fairfield) គឺអ្វីខ្លះ ?

ក \_\_\_\_\_  
 ខ \_\_\_\_\_  
 គ \_\_\_\_\_

២ តើវាមានស្តីអំពីការរស់នៅ/ធ្វើការនៅក្រុងហ្វៃរីផាល់ដែលលោកអ្នកចង់ឲ្យមានការផ្លាស់ប្តូរ គឺអ្វីខ្លះ ?

ក \_\_\_\_\_  
 ខ \_\_\_\_\_  
 គ \_\_\_\_\_

៣ ប្រសិនបើលោកអ្នកអាចធ្វើដំណើរឆ្ពោះទៅមុខដល់ឆ្នាំ២០៣០បាន តើលោកអ្នកចង់ឃើញមានអ្វីនៅទូទាំងក្រុងហ្វៃរីផាល់ ? សូមដាក់លេខអាទិភាពលើ៥ចំណុច (គូសលេខ១ដល់៥ ក្នុងតារាងទាំងមូល)

សុខភាពនិងសុខុមាលភាព	ការដឹកនាំនិងយុទ្ធសាស្ត្រ (ការធ្វើផែនការ)
ការអាចទៅមន្ទីរពេទ្យនិងទទួលបានសេវាសុខាភិបាល	សហគមន៍ដែលគេឲ្យពលរដ្ឋចូលរួមក្នុងការសម្រេចនានានិងទទួលបានព័ត៌មានបរិបូណ៌
ការអាចប្រើទឹកស្អាតដែលមានម្លប់និងគ្រជាក់ដូចជាជីវ្រៃរចាះ និងស្ទឹងអូរទាំងឡាយ	ការអាចទទួលបានព័ត៌មានសាធារណៈបាន
សកម្មភាពជួយឲ្យសុខភាពល្អដែលមានតម្លៃថោកទទួលយកបានសម្រាប់ធ្វើការហាត់ប្រាណ	ការអាចចូលរៀននៅសាលា សាកលវិទ្យាល័យ មហាវិទ្យាល័យ និងសាលាជំនាញ (TAFE)
ផ្ទះលំនៅដែលមានតម្លៃពលរដ្ឋមានលទ្ធភាពបង់ដូចជា អាជ្ញាគមន៍(Apartment) ហ្គ្រានីហ្វ្លាត (Granny flat) និងថោនហៅស៍(Townhouse)	ការអភិវឌ្ឍន៍ដែលមានគុណភាពប្រសើរជាងមុនដើម្បីឲ្យទិដ្ឋភាពនៃតំបន់មូលដ្ឋានរបស់យើងកាន់តែប្រសើរ ។
ផ្លូវនិងទីសាធារណៈស្អាតជាងមុន	មានការគាំទ្រដល់ក្រុមសហគមន៍
ពិធីបុណ្យនិងពិធីនានារបស់សហគមន៍	មណ្ឌលនិងអាគារសហគមន៍ទាំងឡាយផ្តល់ឱកាសសម្រាប់ការសិក្សានិងកំសាន្ត ដូចជាបណ្ណាល័យ មណ្ឌលសហគមន៍ ។ល។
មោទនភាពរបស់សហគមន៍	ប្រយោជន៍របស់សហគមន៍ត្រូវបានគេយកចិត្តទុកដាក់គិតគូរខ្ពស់ ។
សុវត្ថិភាពសហគមន៍	
អនាម័យអាហារក្នុងគោជនីយដ្ឋានក្បែរភូមិ	នីតិវិធីក្នុងការធ្វើសេចក្តីសម្រេចនានាមានការបើកចំហនិងមានតម្លាភាព ។
សេវាកម្មដែលមានតម្លៃថោកទទួលយកបាន ដូចជាមណ្ឌលលំហែកាយ បន្ទប់អាគារសហគមន៍ បណ្ណាល័យ តារាងកីឡានិងសួនទាំងឡាយ	ផែនការមានការកសាងឡើងដើម្បីបំពេញសេចក្តីត្រូវការរបស់សហគមន៍

Figure 48: Fairfield City Plan Survey – Khmer Page 2 of 3

សេដ្ឋកិច្ចនិងសង្គម	ហេដ្ឋារចនាសម្ព័ន្ធ (អាគារ ផ្លូវថ្នល់ ។ល។) និងបរិស្ថាន
ក្រុងដែលមានថវិកាមានចេរភាពតាមរយៈសេវាកម្មដែលមានតម្លៃថោកសមរម្យ។	ដីព្រៃ ព្រែក និងស្ទឹងទន្លេត្រូវបានការពារ មានកន្លែងសម្រាប់ចតឡាន
ធ្វើឲ្យមានឱកាសទទួលបាននិងចូលរួមបានដល់ជនដែលមានពិការភាព។	ហេដ្ឋារចនាសម្ព័ន្ធក្រុង (អាគារ ផ្លូវថ្នល់ ។ល។) ទ្រទ្រង់ការលូតលាស់របស់ក្រុងទៅអនាគត
ធ្វើឲ្យពលរដ្ឋអាចទទួលបានការហាត់រៀន និងបង្កើនជំនាញ	ស្ថានភាពផ្លូវ
សកម្មភាពនិងគ្រឿងបរិក្ខារសម្រាប់កុមារនិងយុវជន	ប្រព័ន្ធដឹកជញ្ជូនជាប់គ្នា រួមទាំងរោងតំបន់និងតំបន់បរិស្ថានសម្រាប់ការរស់នៅមានចេរភាព
សកម្មភាពនិងគ្រឿងបរិក្ខារសម្រាប់មនុស្សចាស់	ប្រព័ន្ធបង្ហូរទឹកភ្លៀងល្អ ដើម្បីបន្ថយទឹកជំនន់
ទីក្រុងដែលទាក់ទាញអារម្មណ៍និងមានភាពរស់រវើក	សួននិងកន្លែងនានាសម្រាប់សង្គមមានភាពទាក់ទាញភ្ញៀវ ហើយមានមនុស្សប្រើច្រើន
គោរពភាពសម្បូរណ៍បែបនិងពហុវប្បធម៌	មានការទប់ស្កាត់ការបោះនិងចាក់សម្រាមចោល
កេរ្តិ៍ដំណែលត្រូវបានការពារនិងលើកដំកើង	ផ្លូវថ្នល់និងចរាចរក្នុងភូមិ មានសុវត្ថិភាព
បង្កឲ្យមានឱកាសទទួលបានការងារធ្វើច្រើន	សេវាទូរស័ព្ទនិងអ៊ីនធឺណិតមានវិសាលភាព
ទីផ្សារនៅមូលដ្ឋានមានភាពសំបូរណ៍បែប	ឆ្លើយតបបានហ័សក្នុងគ្រាមានអានុ ដូចជាទឹកជំនន់ អគ្គីភ័យ ។ល។
មានគ្រឿងបរិក្ខារថ្មីៗនិងកាន់តែទំនើបសម្រាប់សហគមន៍ប្រើនៅកន្លែងនានាដែលសមស្រប	កាត់បន្ថយការប្រែប្រួលធាតុអាកាស
មានភាពជាដៃគូរវាងអង្គការនានានិងរដ្ឋាភិបាលដើម្បីគាំពារសហគមន៍	ផ្លូវដើរព្រមទាំងផ្លូវកង់មានភាពជាប់គ្នាល្អ និងមានសុវត្ថិភាព
មានការគាំទ្រដល់ពាណិជ្ជកម្មនៅមូលដ្ឋាន	ជំនឿ ៖
មានសកម្មភាពទេសចរណ៍ទូទាំងក្រុង	

៤ ចំពោះអាទិភាពនីមួយៗដែលលោកអ្នកបានជ្រើសយក តើក្នុងអនាគត លោកអ្នកចង់ឲ្យកម្រិតសេវាកម្មបច្ចុប្បន្នរក្សានៅដដែល បង្កើនគុណភាព បង្កើនបរិមាណ ឬក៏បន្ថយបរិមាណ ?

សូមគូស (៣៧) លើដំប្រើសនៅខាងក្រោមនេះ ( គឺ រក្សាឲ្យនៅដដែល បង្កើនគុណភាព បង្កើនបរិមាណ ឬក៏បន្ថយបរិមាណ ) តាមដែលលោកអ្នកប្រាថ្នាចំពោះអាទិភាពនីមួយៗ។

អាទិភាព	រក្សាឲ្យនៅដដែល លោកអ្នកចង់ឲ្យកម្រិត សេវាកម្មសម្រាប់អាទិ ភាពនេះរក្សានៅដូច សព្វថ្ងៃ	បង្កើនគុណភាព លោកអ្នកចង់ឲ្យកម្រិត សេវាកម្មសម្រាប់អាទិ ភាពនេះបង្កើនគុណ ភាព	ច្រើនជាងបច្ចុប្បន្ន លោកអ្នកចង់ឃើញ បរិមាណកើនឡើង ឬ ញឹកញាប់ជាងមុន ចំពោះអាទិភាពនេះ	តិចជាងបច្ចុប្បន្ន លោកអ្នកចង់ឃើញការ ផ្តល់សេវាកម្ម ថយចុះ សម្រាប់អាទិភាពនេះ
១				
២				
៣				
៤				
៥				

Figure 48: Fairfield City Plan Survey – Khmer Page 3 of 3

៥ តើលោកអ្នកអាចឲ្យយោបល់ថា ធ្វើយ៉ាងណាដើម្បីធ្វើបានអាទិភាព៥ដែលលោកអ្នកបានជ្រើសរើសនោះទេ ?  
 ឧទាហរណ៍ ប្រសិនបើខ្ញុំចុចយក “ផ្លូវថ្នល់មានលក្ខណៈល្អជាងមុន” ខ្ញុំចង់ឲ្យរណ្តៅមានចំនួនថយចុះ ហើយឲ្យផ្លូវថ្នល់បានស្មើ  
 ជាងមុន ជាពិសេសនៅផ្លូវធំៗ ឬក៏ ប្រសិនបើខ្ញុំចុចយក “សកម្មភាពនិងគ្រឿងបរិក្ខារមានច្រើនជាងមុនសម្រាប់មនុស្សចាស់” ខ្ញុំ  
 ចង់ឃើញគ្រឿងបរិក្ខារដែលជំនួយក្នុងការរស់នៅរបស់មនុស្សចាស់ មានកាន់តែច្រើន ។

### អំពីលោកអ្នក

៦ តើអ្នកចំណាស់ណា ?

១២ឆ្នាំឬក្រោម	<input type="checkbox"/>	២៥-៣៤	<input type="checkbox"/>	៦០-៦៩	<input type="checkbox"/>
១៣-១៧	<input type="checkbox"/>	៣៥-៤៤	<input type="checkbox"/>	៧០-៧៩	<input type="checkbox"/>
១៨-២៤	<input type="checkbox"/>	៥០-៥៩	<input type="checkbox"/>	៨៥ ឬលើសនេះ	<input type="checkbox"/>

៧ តើអ្នករស់នៅធ្វើការ  
នៅតំបន់ណា ?

Abbotsbury	<input type="checkbox"/>	Canley Vale	<input type="checkbox"/>	Fairfield West	<input type="checkbox"/>	Smithfield	<input type="checkbox"/>
Bonnyrigg	<input type="checkbox"/>	Carramar	<input type="checkbox"/>	Greenfield Park	<input type="checkbox"/>	St Johns park	<input type="checkbox"/>
Bonnyrigg Heights	<input type="checkbox"/>	Cecil Park	<input type="checkbox"/>	Horsley Park	<input type="checkbox"/>	Villawood	<input type="checkbox"/>
Bossley Park	<input type="checkbox"/>	Edensor Park	<input type="checkbox"/>	Lansvale	<input type="checkbox"/>	Wakeley	<input type="checkbox"/>
Cabramatta	<input type="checkbox"/>	Fairfield	<input type="checkbox"/>	Mt Pritchard	<input type="checkbox"/>	Wetherill Park	<input type="checkbox"/>
Cabramatta West	<input type="checkbox"/>	Fairfield East	<input type="checkbox"/>	Old Guildford	<input type="checkbox"/>	Yennora	<input type="checkbox"/>
Canley Heights	<input type="checkbox"/>	Fairfield Heights	<input type="checkbox"/>	Prairiewood	<input type="checkbox"/>		

### ទូទៅ

៨ នេះជាឱកាសដែលលោកអ្នកអាចនិយាយអំពីអនាគតរបស់ក្រុងហ្វែរហ្វីល។ តើលោកអ្នកមានយោបល់អ្វីបន្ថែមឬទេ ?

---



---



---

៩ ប្រសិនបើលោកអ្នកចង់ចូលរួមក្នុងកិច្ចការដូចនេះក្នុងអនាគត សូមផ្តល់អ៊ីម៉ែលឬលេខទូរស័ព្ទរបស់លោកអ្នក។

Figure 49: Fairfield City Plan Survey – Mandarin Page 1 of 2

# 城市规划调查问卷



1. 在 Fairfield 市, 与工作/生活有关的最好的三 (3) 件事情是什么?

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

2. 关于 Fairfield 市的生活/工作, 您想改变的三 (3) 件事情是什么?

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

3. 如果您可以穿越到 2030 年, 您希望在 Fairfield 市看到什么?

请列出 5 个优先选项 (在整个列表中按照从 1 到 5 的顺序勾选)

健康和福利	领导及策略 (规划)
使用医疗保健、医疗设施和服务的权利	一个参与度高并且信息公开透明的社区
使用诸如林荫地和水边步道等荫凉、凉爽区域的权利	获取公共信息的权利
可负担的体育锻炼	使用学校、大学、学院和职业技术学院的权利
经济适用房如: 公寓、姻亲房和联排别墅	提升我们当地特色的更高质量的新开发项目
更干净的街道和公共区域	社区和社会团体得到资助
社区庆祝活动和公共活动	提供教育和休闲的社区服务设施, 比如图书馆、社区中心等。
社区自豪感	社区利益得到充分体现
社区安全	决策过程是公开透明的
当地餐馆的食品卫生	制定的发展规划可以满足社区的需要
价格合理的服务设施, 如休闲中心、社区礼堂、图书馆、运动场和公园	
经济和社会	基础设施 (建筑物, 道路等) 与环境
通过物有所值的服务设施打造的金融可持续性社会	林地、小溪和河流都受到保护
残疾人使用和参与机会的权利	停车位
获得劳动力培训和技能发展的机会	城市基础设施 (建筑物、道路等) 支持着城市的未来发展
儿童和青少年的活动和设施	道路状况
老人的活动和设施	互联交通系统, 包括区域间的连接
吸引人且有活力的市中心	环境可持续的生活方式
多样性和多元文化得到了尊重	改进的雨水排灌系统, 可减少洪水发生
历史遗迹得到保护和称颂	引人入胜且被充分利用的社区场所和公园
更多的工作机会	防止倾倒杂物和垃圾
琳琅满目的当地购物环境	当地交通通畅和道路安全
在合适的位置新建和升级的社区设施	电话接收和上网
非政府组织和政府合作支持社区	对紧急情况做出快速反应, 例如洪水、火灾等
对本地企业的支持	减少气候变化
遍布全城的旅游业	安全和互联的人行道和自行车道
	其他: _____

Figure 49: Fairfield City Plan Survey – Mandarin Page 2 of 2

4. 对您所选择的每个优先选项，您希望当前的服务水平在未来能够得到维持、改进、提升还是降低？

对您之前选择的每个优先选项，勾选以下选项（得到维持、改进、更多、更少）。

优先选项	得到维持 <i>您希望此优先选项的当前服务水平保持不变</i>	改进 <i>您希望当前的服务水平的质量能得到改善</i>	更多 <i>您希望看到该优先选项的额外提升或频率增加</i>	更少 <i>您希望看到此优先选项的服务交付有所减少</i>
1				
2				
3				
4				
5				

5. 您能提出一些方法来实现你选择的五(5)个优先选项吗？

例如，如果我选择“更好的道路状况”，我想要更少的坑洼和更平整的路面，特别是在主要道路上，或者如果我选择“更多的老年人的活动和设施”，我想看到更多老年人的辅助生活设施。

---



---



---

## 您的情况

6. 您的年龄？

12岁及以下	<input type="checkbox"/>	25 – 34	<input type="checkbox"/>	60 – 69	<input type="checkbox"/>
13 – 17	<input type="checkbox"/>	35 – 49	<input type="checkbox"/>	70 – 84	<input type="checkbox"/>
18 – 24	<input type="checkbox"/>	50 – 59	<input type="checkbox"/>	85岁及以上	<input type="checkbox"/>

7. 您在哪个区生活/工作？

Abbotsbury	<input type="checkbox"/>	Canley Vale	<input type="checkbox"/>	Fairfield West	<input type="checkbox"/>	Smithfield	<input type="checkbox"/>
Bonnyrigg	<input type="checkbox"/>	Carramar	<input type="checkbox"/>	Greenfield Park	<input type="checkbox"/>	St Johns park	<input type="checkbox"/>
Bonnyrigg Heights	<input type="checkbox"/>	Cecil Park	<input type="checkbox"/>	Horsley Park	<input type="checkbox"/>	Villawood	<input type="checkbox"/>
Bossley Park	<input type="checkbox"/>	Edensor Park	<input type="checkbox"/>	Lansvale	<input type="checkbox"/>	Wakeley	<input type="checkbox"/>
Cabramatta	<input type="checkbox"/>	Fairfield	<input type="checkbox"/>	Mt Pritchard	<input type="checkbox"/>	Wetherill Park	<input type="checkbox"/>
Cabramatta West	<input type="checkbox"/>	Fairfield East	<input type="checkbox"/>	Old Guildford	<input type="checkbox"/>	Yennora	<input type="checkbox"/>
Canley Heights	<input type="checkbox"/>	Fairfield Heights	<input type="checkbox"/>	Prairiewood	<input type="checkbox"/>		

## GENERAL

8. 这是您对 Fairfield 市的未来发表看法的机会，您还有进一步的意见吗？

---



---




---

9. 如果您希望在将来参与到此类活动中，请提供您的电子邮箱和电话号码。

Figure 50: Fairfield City Plan Survey – Vietnamese Page 1 of 2

# NHỮNG CÂU HỎI THAM KHẢO Ý KIẾN VỀ KẾ HOẠCH THÀNH PHỐ



1. Ba (3) điều nào tốt nhất về sống/làm việc tại Thành Phố Fairfield?

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

2. Ba (3) điều nào quý vị muốn thay đổi về sống/làm việc tại Thành Phố Fairfield?

- a. \_\_\_\_\_
- b. \_\_\_\_\_
- c. \_\_\_\_\_

3. Nếu quý vị có thể du hành về phía trước tới năm 2030 thì quý vị sẽ muốn thấy điều gì ở khắp Thành Phố Fairfield? Quý vị vui lòng đưa ra 5 ưu tiên (đánh số những ưu tiên từ 1-5 trên toàn danh sách)

SỨC KHỎE VÀ HẠNH PHÚC	LÃNH ĐẠO VÀ CHIẾN LƯỢC (PLANNING)
Tiếp cận những dịch vụ về sức khỏe, cơ sở y tế	Một cộng đồng dân thân và có đầy đủ thông tin
Tiếp cận các nơi có bóng mát, mát mẻ như rừng và sông hồ	Tiếp cận với thông tin công cộng
Những sinh hoạt lành mạnh và rẻ cho tập thể dục	Tiếp cận với các Trường Học, Đại Học, Cao Đẳng và TAFE
Nhà ở rẻ tiền thí dụ căn hộ, căn nhà ở sân sau cho người cao tuổi (granny flats) và nhà xây thành dãy có lầu (townhouses)	Phát triển mới chất lượng hơn để cải thiện đặc điểm của địa phương
Phố xá và những nơi công cộng sạch sẽ hơn	Cộng đồng và các nhóm xã hội được hỗ trợ
Những lễ mừng và sự kiện cộng đồng	Các cơ sở cộng đồng tạo cơ hội cho giáo dục và giải trí như thư viện, trung tâm cộng đồng v.v...
Niềm hãnh diện của cộng đồng	Quyền lợi của cộng đồng được đại diện hoàn hảo
Sự an toàn của cộng đồng	Các tiến trình lấy quyết định đều công khai và trong sáng
Vệ sinh thực phẩm tại các nhà hàng ở địa phương	Các kế hoạch được triển khai để đáp ứng những nhu cầu của cộng đồng
Những dịch vụ giá rẻ như Trung Tâm Giải Trí, Hội Trường Cộng Đồng, thư viện, sân chơi thể thao và công viên	
KINH TẾ VÀ XÃ HỘI	HẠ TẦNG CƠ SỞ (NHÀ CỬA, ĐƯỜNG XÁ, V.V..) VÀ MÔI TRƯỜNG
Một thành phố có tài chính hợp lý dựa trên các dịch vụ tốt mà rẻ	Rừng, suối và sông được bảo vệ
Những cơ hội tiếp cận và tham gia cho người có khuyết tật	Các chỗ đậu xe
Tiếp cận với việc huấn luyện cho lực lượng lao động và phát triển tay nghề	Hạ tầng cơ sở của thành phố (nhà cửa, đường xá v.v..) hỗ trợ sự tăng trưởng trong tương lai của thành phố
Các sinh hoạt và cơ sở cho thanh thiếu niên	Tình trạng đường xá
Các sinh hoạt và cơ sở cho người cao niên	Hệ thống chuyên chở được kết nối, bao gồm những liên kết vững
Những trung tâm thành phố hấp dẫn và sống động	Cuộc sống trong môi trường ổn định
Sự đa dạng và đa văn hóa được tôn trọng	Việc thoát nước mưa được cải thiện để giảm lụt lội
Di sản được bảo vệ và làm lễ kỷ niệm	Những không gian công cộng và công viên hấp dẫn và được xử dụng tốt
Thêm công ăn việc làm	Ngăn ngừa vứt rác và đổ rác bừa bãi
Sự đa dạng của các cửa hàng tại địa phương	Luồng giao thông tại địa phương và an toàn đường lộ
Các cơ sở cộng đồng mới và nâng cấp tại những địa điểm thích hợp	Bắt sóng điện thoại và tiếp cận internet
Hợp tác giữa các tổ chức và chính quyền để hỗ trợ cộng đồng	Đáp ứng nhanh các tình huống khẩn cấp như lụt, cháy v.v...
Hỗ trợ các cửa hàng địa phương	Giảm thiểu thay đổi khí hậu
Du lịch khắp nơi trong thành phố	Những lối đi bộ an toàn có kết nối và đường cho xe đạp
	Điều khác:

Figure 50: Fairfield City Plan Survey – Vietnamese Page 2 of 2

4. Đối với mỗi ưu tiên mà quý vị đã chọn, quý vị có muốn mức dịch vụ hiện nay được giữ nguyên, cải thiện, tăng lên hoặc giảm đi trong tương lai không?

Vui lòng đánh dấu vào lựa chọn dưới đây (giữ nguyên, cải thiện, thêm hoặc bớt) mà quý vị muốn cho mỗi ưu tiên quý vị đã chọn trước đây.

Ưu tiên	Giữ nguyên <i>Quý vị muốn mức dịch vụ hiện nay cho ưu tiên này tiếp tục như vậy</i>	Cải thiện <i>Quý vị muốn mức dịch vụ hiện nay cho ưu tiên này được cải thiện chất lượng</i>	Thêm <i>Quý vị muốn thấy gia tăng số lần hay tần số cho ưu tiên này</i>	Bớt <i>Quý vị muốn thấy một sự giảm cung cấp dịch vụ cho ưu tiên này</i>
1				
2				
3				
4				
5				

5. Quý vị có thể đề nghị vài cách để đạt được năm (5) ưu tiên mà quý vị đã chọn không?

Thí dụ, nếu tôi đã chọn "tình trạng đường xá tốt hơn", tôi muốn ít ổ gà hơn và mặt đường êm hơn đặc biệt trên những đường lớn HOẶC nếu tôi chọn 'thêm sinh hoạt và cơ sở cho người cao niên', tôi muốn thấy có thêm cơ sở trợ giúp cuộc sống cho người cao niên.

---



---



---

## VỀ QUÝ VỊ

6. Quý vị bao nhiêu tuổi?

12 tuổi và dưới	<input type="checkbox"/>	25 – 34	<input type="checkbox"/>	60 – 69	<input type="checkbox"/>
13 – 17	<input type="checkbox"/>	35 – 49	<input type="checkbox"/>	70 – 84	<input type="checkbox"/>
18 – 24	<input type="checkbox"/>	50 – 59	<input type="checkbox"/>	85 tuổi và hơn	<input type="checkbox"/>

7. Quý vị sống/làm việc ở ngoại ô nào?

Abbotsbury	<input type="checkbox"/>	Canley Vale	<input type="checkbox"/>	Fairfield West	<input type="checkbox"/>	Smithfield	<input type="checkbox"/>
Bonnyrigg	<input type="checkbox"/>	Carramar	<input type="checkbox"/>	Greenfield Park	<input type="checkbox"/>	St Johns park	<input type="checkbox"/>
Bonnyrigg Heights	<input type="checkbox"/>	Cecil Park	<input type="checkbox"/>	Horsley Park	<input type="checkbox"/>	Villawood	<input type="checkbox"/>
Bossley Park	<input type="checkbox"/>	Edensor Park	<input type="checkbox"/>	Lansvale	<input type="checkbox"/>	Wakeley	<input type="checkbox"/>
Cabramatta	<input type="checkbox"/>	Fairfield	<input type="checkbox"/>	Mt Pritchard	<input type="checkbox"/>	Wetherill Park	<input type="checkbox"/>
Cabramatta West	<input type="checkbox"/>	Fairfield East	<input type="checkbox"/>	Old Guildford	<input type="checkbox"/>	Yennora	<input type="checkbox"/>
Canley Heights	<input type="checkbox"/>	Fairfield Heights	<input type="checkbox"/>	Prairiewood	<input type="checkbox"/>		

## TỔNG QUÁT

8. Đây là dịp may để quý vị có tiếng nói về tương lai của Thành Phố Fairfield, quý vị có ý kiến gì khác không?

---



---



---

9. Nếu quý vị muốn tham gia vào những trao đổi như thế này trong tương lai, vui lòng cho biết email hoặc số điện thoại của quý vị.

Figure 51: Fairfield City Plan Engagement Poster

# Let's talk about Fairfield City's Future



Help us  
shape the future  
of Fairfield City  
over the next  
10 years.

The community's plan – Fairfield City Plan – is being reviewed.

Have your say by filling out the Fairfield City Plan Survey:

ONLINE	COUNCIL'S FACILITIES	TELEPHONE	MAIL
 <a href="http://www.fairfieldcity.nsw.gov.au/cityplansurvey">www.fairfieldcity.nsw.gov.au/cityplansurvey</a>	 Surveys are available at the Administration Centre, Libraries and Leisure Centres	 Contact us on 9725 0855 to complete the survey over the phone.	 Contact us on 9725 0855 and we can mail the survey to your home.

Our home  
Our City **Our future**

  
FairfieldCity  
Celebrating diversity



Figure 52: Fairfield City Plan Engagement Media Screens



The graphic features a stylized city skyline at the bottom with various colored buildings. A large green circle on the left contains the text: "Help us shape the future of Fairfield City over the next 10 years." To the right, a blue box contains survey information. At the top right, there are logos for "Our home Our City Our future" and "FairfieldCity Celebrating diversity". A dark grey box at the top right of the blue area states: "The community's plan – Fairfield City Plan – is being reviewed."

# Let's talk about Fairfield City's Future

Our home  
Our City  
Our future

FairfieldCity  
Celebrating diversity

The community's plan –  
Fairfield City Plan – is being reviewed.

Have your say by filling out the Fairfield City Plan Survey:

- ONLINE**  
www.fairfieldcity.nsw.gov.au/cityplansurvey
- COUNCIL'S FACILITIES**  
Surveys are available at the Administration Centre, Libraries and Leisure Centres
- TELEPHONE**  
Contact us on 9725 0855 to complete the survey over the phone.
- MAIL**  
Contact us on 9725 0855 and we can mail the survey to your home.

Figure 53: Fairfield City Plan Engagement on Council Website – Front Page

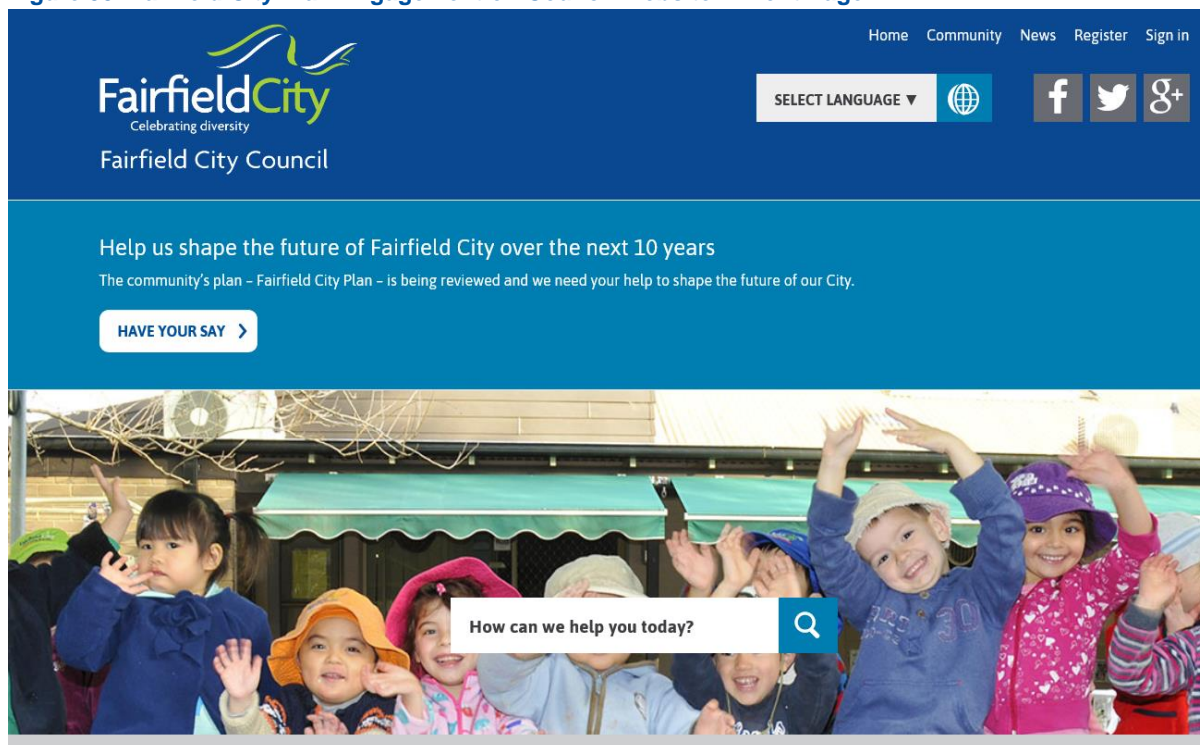


Figure 54: Fairfield City Plan Engagement on Council Website – Web Page

Home > Your Council > Community Engagement

## Community Engagement

### Fairfield City Plan Survey

## Let's talk about Fairfield City's Future



Help us shape the future of Fairfield City over the next 10 years.

The community's plan – Fairfield City Plan – is being reviewed.

Have your say by filling out the Fairfield City Plan Survey:

- Online: <https://www.surveymonkey.com/r/fairfieldcityplansurvey>
- Council's Facilities: Surveys are available at Council's Administration Centre, Libraries and Leisure Centres.
- Telephone: Contact us on 9725 0855 to complete the survey over the phone
- Mail: Contact us on 9725 0855 and we can mail the survey to your home.

The survey will be open until 29 February 2020.

Social media: [Facebook.com/fairfieldcity](https://www.facebook.com/fairfieldcity) or [Twitter.com/fairfieldcity](https://twitter.com/fairfieldcity)

For more information about the Fairfield City Plan, speak to Council's Corporate Planners on 9725 0855.

**HAVE YOUR SAY**



**Fairfield City Plan Survey 2020**

About Living in Fairfield City

Thankyou for participating in the Fairfield City Plan Survey. Your feedback is important to Council, as this information will be used to update the next Fairfield City Plan (Plan).

This Plan will be used to lead Fairfield City Council in developing its strategic planning direction for the future of our City.

Please complete the following nine questions.

**1. What are the three (3) best things about living/working in Fairfield City?**

- a.
- b.
- c.

**2. What are three (3) things that you would like to change about living/working in Fairfield City?**

- a.
- b.
- c.

Next



**Fairfield City Plan Survey 2020**

**3. If you could travel forward to the year 2030, what five (5) priorities would you like to see throughout Fairfield City?**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> A financially sustainable city through value for money services                                     | <input type="checkbox"/> Car parking spaces   | <input type="checkbox"/> Improved stormwater drainage to reduce flooding                            |
| <input type="checkbox"/> A well engaged and informed community   | <input type="checkbox"/> City infrastructure (buildings, roads, etc) is supporting the future growth of the City                        | <input type="checkbox"/> Inviting and well used community places and parks                          |
| <input type="checkbox"/> Access and participation opportunities for people with a disability                                 | <input type="checkbox"/> Cleaner streets and public areas   | <input type="checkbox"/> Litter and rubbish dumping prevention                                      |
| <input type="checkbox"/> Access to healthcare, medical facilities and services   | <input type="checkbox"/> Community and social groups supported  | <input type="checkbox"/> Local shopping variety   |
| <input type="checkbox"/> Access to public information  | <input type="checkbox"/> Community celebration and events   | <input type="checkbox"/> Local traffic flow and road safety   |
| <input type="checkbox"/> Access to schools, universities, colleges and TAFE  | <input type="checkbox"/> Community facilities provide opportunities for education and leisure such as libraries, community centres, etc | <input type="checkbox"/> More job opportunities   |
| <input type="checkbox"/> Access to shaded, cool areas such as bushland and waterways   | <input type="checkbox"/> Community interests are well represented   | <input type="checkbox"/> New and upgraded community facilities in suitable locations                |
| <input type="checkbox"/> Access to workforce training and skill development  | <input type="checkbox"/> Community pride  | <input type="checkbox"/> Partnerships between organisations and government to support the community |
| <input type="checkbox"/> Activities and facilities for children and youth  | <input type="checkbox"/> Community safety   | <input type="checkbox"/> Phone reception and access to internet                                     |
| <input type="checkbox"/> Activities and facilities for the elderly   | <input type="checkbox"/> Condition of roads   | <input type="checkbox"/> Plans are developed to meet the community's needs                          |
| <input type="checkbox"/> Affordable healthy activities for physical exercise   | <input type="checkbox"/> Connected transport system, including regional links   | <input type="checkbox"/> Quick response to emergencies e.g. flooding, fires, etc.                   |
| <input type="checkbox"/> Affordable housing e.g. apartments, granny flats and townhouses                                     | <input type="checkbox"/> Decision making processes are open and transparent   | <input type="checkbox"/> Reduce climate change  |
| <input type="checkbox"/> Affordable services such as the Leisure Centres, Community Hall, libraries, sportsfields, and parks | <input type="checkbox"/> Diversity and multiculturalism is respected  | <input type="checkbox"/> Safe and connected walking paths and cycle ways                            |
| <input type="checkbox"/> Attractive and lively town centres  | <input type="checkbox"/> Environmentally sustainable living   | <input type="checkbox"/> Support for local businesses   |
| <input type="checkbox"/> Better quality of new development to improve the character of our local area                        | <input type="checkbox"/> Food hygiene in local restaurants  | <input type="checkbox"/> Tourism throughout the city  |
| <input type="checkbox"/> Bushlands, creeks and rivers are protected  | <input type="checkbox"/> Heritage protected and celebrated  |   |
| <input type="checkbox"/> Other (please specify)  |   |   |

Prev
Next



**Fairfield City Plan Survey 2020**

**4. For each of the priorities you selected, do you want the current service level maintained, improved, increased or decreased in the future?**

	Maintained <i>(You would like the current level of service for his priority to continue as is)</i>	Improved <i>(You would like the current level of service for this priority to improve in quality)</i>	More <i>(You would like to see an increase in addition or frequency for this priority)</i>	Less <i>(You would like to see a decrease in the service delivery for this priority)</i>
Access to healthcare, medical facilities and services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access and participation opportunities for people with a disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A financially sustainable city through value for money services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A well engaged and informed community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to public information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**5. Can you suggest some ways to achieve the five (5) priorities you have selected? *For example if I selected 'better condition of roads', I want less potholes and smoother road surfaces especially on major roads OR if I selected 'more activities and facilities for the elderly', I want to see more assisted living facilities for the elderly.***

Access to healthcare, medical facilities and services

Access and participation opportunities for people with a disability

A financially sustainable city through value for money services

A well engaged and informed community

Access to public information



Fairfield City Plan Survey 2020

About You

6. How old are you?

- 12 years and under
- 13-17
- 18-24
- 25-34
- 35-49
- 50-59
- 60-69
- 70-84
- 85 years and over

7. What language do you speak at home?

- |   |                                     |                                     |
|---|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Arabic             | <input type="checkbox"/> French     | <input type="checkbox"/> Maori      |
| <input type="checkbox"/> Assyrian / Aramaic | <input type="checkbox"/> German     | <input type="checkbox"/> Polish     |
| <input type="checkbox"/> Bosnian            | <input type="checkbox"/> Greek      | <input type="checkbox"/> Serbian    |
| <input type="checkbox"/> Cantonese          | <input type="checkbox"/> Hindi      | <input type="checkbox"/> Spanish    |
| <input type="checkbox"/> Croatian           | <input type="checkbox"/> Indonesian | <input type="checkbox"/> Teo Chew   |
| <input type="checkbox"/> Dinka              | <input type="checkbox"/> Italian    | <input type="checkbox"/> Tongan     |
| <input type="checkbox"/> English            | <input type="checkbox"/> Macedonian | <input type="checkbox"/> Turkish    |
| <input type="checkbox"/> Ewe                | <input type="checkbox"/> Mandarin   | <input type="checkbox"/> Vietnamese |

Other (please specify)

8. In which suburb do you live?

- |  |   |                                      |
|--|---|--------------------------------------|
| <input type="radio"/> Abbotsbury             | <input type="radio"/> Cecil Park        | <input type="radio"/> Mt Pritchard   |
| <input type="radio"/> Bonnyrigg              | <input type="radio"/> Edensor Park      | <input type="radio"/> Old Guildford  |
| <input type="radio"/> Bonnyrigg Heights      | <input type="radio"/> Fairfield         | <input type="radio"/> Prairiewood    |
| <input type="radio"/> Bossley Park           | <input type="radio"/> Fairfield East    | <input type="radio"/> Smithfield     |
| <input type="radio"/> Cabramatta             | <input type="radio"/> Fairfield Heights | <input type="radio"/> St Johns Park  |
| <input type="radio"/> Cabramatta West        | <input type="radio"/> Fairfield West    | <input type="radio"/> Villawood      |
| <input type="radio"/> Canley Heights         | <input type="radio"/> Greenfield Park   | <input type="radio"/> Wakeley        |
| <input type="radio"/> Canley Vale            | <input type="radio"/> Horsley Park      | <input type="radio"/> Wetherill Park |
| <input type="radio"/> Carramar               | <input type="radio"/> Lansvale          | <input type="radio"/> Yennora        |
| <input type="radio"/> Other (please specify) |   |                                      |

Prev Next



Fairfield City Plan Survey 2020

General

9. This is your chance to have a say about the future of Fairfield City, do you have any further comments? (Maximum 45 words)

10. If you would like to participate in future engagements like this, please provide your email or phone number.

Prev

Finish

Figure 56: Social Media Engagement – Facebook



Figure 57 Social Media Engagement – Twitter

Tweets   Tweets & replies   Media





Figure 58: Social Media Engagement – Instagram



Figure 59: Fairfield City Plan Engagement at Council Events – Lunar New Year Canley Heights

